

Skillsoft Web Courses

Business & Professional Development

	Course Code	Duration
Curriculum: Administrative Support Curriculum		
Series: Advanced Skills for Administrative Support Professionals		
Advanced Administrative Support Simulation	ADM0110	30
Behavior: Putting Your Best Foot Forward	ADM0111	240
Communicating with Power and Confidence	ADM0114	180
Managing Yourself and Those Around You	ADM0112	240
Partnering with Your Boss	ADM0113	180
Series: Essential Skills for Administrative Support Professionals		
Administrative Professionals: Common Administrative Support Tasks	ad_01_a02_bs_enus	60
Administrative Professionals: Interacting with Others	ad_01_a04_bs_enus	60
Administrative Professionals: Maximizing Your Relationship with Your Boss	ad_01_a03_bs_enus	60
Administrative Professionals: Putting Your Best Foot Forward	ad_01_a05_bs_enus	60
Administrative Professionals: Representing Your Boss	ad_01_a01_bs_enus	60
Series: The Effective Administrative Support Professional		
Administrative Functions	ADM0104	180
Advancing Your Administrative Career	ADM0105	180
Effective Administrative Support Professional Simulation	ADM0100	30
Getting Started--Administrative Support	ADM0101	180
Overview to Effective Business Communication	ADM0102	180
Using Effective Business Communication	ADM0103	120
Curriculum: Business Analysis		
Series: Certified Business Analysis Professional (CBAP)		
Analyzing Requirements Using Models	cons_01_a06_bs_enus	180
Communicating and Implementing Requirements	cons_01_a08_bs_enus	180
Core Concepts in Business Analysis	cons_01_a01_bs_enus	90
Eliciting Requirements	cons_01_a05_bs_enus	210
Enterprise Analysis and Making a Business Case	cons_01_a02_bs_enus	150
Introduction to Requirements Planning	cons_01_a03_bs_enus	120
Refining and Documenting Requirements	cons_01_a07_bs_enus	90
Requirements Planning and Management	cons_01_a04_bs_enus	150
Series: Certified Business Analysis Professional (CBAP™) - BABOK® Guide V2.0 aligned		
Business Analysis Requirements Elicitation	ib_buap_a04_it_enus	90
Business Analysis Requirements Management and Communication	ib_buap_a05_it_enus	90
Business Analysis: Enterprise Analysis	ib_buap_a06_it_enus	120

	Course Code	Duration
Business Analysis: Introduction to Requirements Analysis	ib_buap_a07_it_enus	90
Business Analysis: Solution Assessment and Validation	ib_buap_a09_it_enus	120
Business Analysis: Verify and Validate Requirements	ib_buap_a08_it_enus	60
Introduction to Business Analysis and Essential Competencies	ib_buap_a01_it_enus	120
Introduction to Business Analysis Planning	ib_buap_a02_it_enus	120
Planning Business Analysis Communication and Monitoring	ib_buap_a03_it_enus	120
Curriculum: Business Law Curriculum		
Series: Fundamentals of Business Law		
A Manager's Introduction to Business Law	LAW0101	180
American Business Formations in the 21st Century	LAW0104	210
Contracts in Commercial Transactions	LAW0102	240
Employment and Labor Law	LAW0103	210
Intellectual Property and Proprietary Rights	LAW0105	240
Lawsuits and Negotiations	LAW0106	150
Curriculum: Communication Curriculum		
Series: Anger Management in the Workplace		
Experiencing Anger	COMM0701	300
Managing Anger in the Workplace Simulation	COMM0700	30
Managing Your Anger	COMM0702	330
Series: Building Improved Work Relationships		
Building Improved Work Relationships Simulation	COMM012A	30
Effective Intercultural Relationships	comm_12_a02_bs_enus	120
Effective Interfunctional Relationships	comm_12_a01_bs_enus	150
Effective Intergender Relationships	comm_12_a03_bs_enus	120
Effective Relationships with Business Partners	comm_12_a05_bs_enus	180
Effective Relationships with Customers	comm_12_a04_bs_enus	120
Series: Business Grammar Basics		
Business Grammar: Common Usage Errors	comm_20_a06_bs_enus	60
Business Grammar: Parts of Speech	comm_20_a01_bs_enus	60
Business Grammar: Punctuation	comm_20_a04_bs_enus	60
Business Grammar: Sentence Construction	comm_20_a05_bs_enus	60
Business Grammar: The Mechanics of Writing	comm_20_a03_bs_enus	60
Business Grammar: Working with Words	comm_20_a02_bs_enus	60
Series: Business Grammar Essentials		
Foundations of Grammar	COMM0201	150
Punctuating with Skill	COMM0204	120
Sentence Construction	COMM0202	120
Understanding Writing Mechanics	COMM0203	120

	Course Code	Duration
Series: Business Interpersonal Communication Skills		
Business Interpersonal Communication Skills Simulation	COMM002A	30
Communicating for Contacts	comm_02_a07_bs_enus	180
Communicating for Results	comm_02_a04_bs_enus	210
Interpersonal Communications: The Process	comm_02_a01_bs_enus	180
Leadership Communication Skills	comm_02_a05_bs_enus	210
Resolving Conflict with Communication Skills	comm_02_a06_bs_enus	180
Team Interpersonal Communication Skills Simulation	COMM002B	30
The Mechanics of Communicating Effectively	comm_02_a02_bs_enus	180
Workplace Communication Skills	comm_02_a03_bs_enus	180
Series: Business Writing Basics		
Business Writing: Editing and Proofreading	comm_19_a03_bs_enus	0
Business Writing: How to Write Clearly and Concisely	comm_19_a02_bs_enus	60
Business Writing: Know Your Readers and Your Purpose	comm_19_a01_bs_enus	60
Series: Business Writing Essentials		
Avoiding Errors in Usage and Punctuation	COMM0012	270
Avoiding Grammatical Errors in Business Writing	COMM0013	270
Crisp Composition	COMM0014	270
Getting the Most from Business Documents	COMM0016	240
TestPrep Final Exam: Business Writing Essentials	FE0011_eng	0
The Writing Process	COMM0017	300
Writing to Reach the Audience	COMM0015	180
Writing with Intention	COMM0011	240
Series: Communicating Assertively		
Asserting Yourself Professionally	comm_10_a01_bs_enus	150
Assertiveness from Inside to Outside	comm_10_a02_bs_enus	150
Communicating Assertively Simulation	COMM010A	30
Series: Conflict in the Workplace		
Conflict in the Workplace Simulation	COMM007A	30
Handling Conflict	comm_07_a02_bs_enus	210
Managing Organization Conflict	comm_07_a03_bs_enus	210
Managing Workplace Conflict Simulation	COMM007B	30
Perspectives on Conflict in the Workplace	comm_07_a01_bs_enus	210
Series: Effective Business Meetings		
Leading an Effective Business Meeting	comm_06_a02_bs_enus	150
Participating Effectively in a Business Meeting	comm_06_a03_bs_enus	150
Planning an Effective Business Meeting	comm_06_a01_bs_enus	150
The Effective Business Meeting Simulation	COMM006A	30

	Course Code	Duration
Series: Effective Feedback for Employess and Colleagues		
An Essential Guide to Giving Feedback	COMM0521	150
Coping with Criticism and Feedback	COMM0522	300
Effective Feedback for Employees and Colleagues Simulation	COMM0520	30
Effective Use of Feedback for Teams Simulation	COMM052S	30
Giving Feedback to Colleagues	COMM0523	270
Giving Feedback: A Manager's Guide	COMM0525	240
Team Feedback: A Guide	COMM0524	240
Series: Effective Listening		
Effective Listening Simulation	COMM003A	30
Enhancing Listening Skills	comm_03_a04_bs_enus	120
Higher Purpose Listening	comm_03_a03_bs_enus	90
Listening Basics	comm_03_a01_bs_enus	120
Listening to Comprehend	comm_03_a02_bs_enus	240
Series: Effective Listening Skills		
Effective Listening Simulation	COMM003A	30
Enhancing Listening Skills	comm_03_a04_bs_enus	120
Higher Purpose Listening	comm_03_a03_bs_enus	90
Listening Basics	comm_03_a01_bs_enus	120
Listening to Comprehend	comm_03_a02_bs_enus	240
Series: Effective Use of Feedback for Business		
Coping with Criticism and Feedback	COMM0522	300
Effective Feedback for Employees and Colleagues Simulation	COMM0520	30
Effective Use of Feedback for Teams Simulation	COMM052S	30
Giving Feedback to Colleagues	COMM0523	270
Giving Feedback: A Manager's Guide	COMM0525	240
Team Feedback: A Guide	COMM0524	240
Series: Email Essentials		
E-mail and Organizational Communication	COMM0233	150
E-mail as a Marketing Tool	COMM0234	120
Essentials of Electronic Communication	COMM0231	90
Optimizing E-mail at Work	COMM0232	120
Series: E-mail Essentials		
Addressing and Redistributing E-mail	comm_17_a02_bs_enus	60
E-mail and Organizational Communication	COMM0233	150
E-mail as a Marketing Tool	COMM0234	120
Essentials of Electronic Communication	COMM0231	90
Managing Your E-mail	comm_17_a03_bs_enus	60

	Course Code	Duration
Optimizing E-mail at Work	COMM0232	120
Using E-mail and Instant Messaging Effectively	comm_17_a01_bs_enus	60
Series: E-mail Essentials for Business		
Addressing and Redistributing E-mail	comm_17_a02_bs_enus	60
Managing Your E-mail	comm_17_a03_bs_enus	60
Using E-mail and Instant Messaging Effectively	comm_17_a01_bs_enus	60
Series: Emotional Intelligence at Work		
Defining Emotional Intelligence	comm_09_a01_bs_enus	120
Emotional Intelligence and Teamwork	comm_09_a03_bs_enus	120
Emotional Intelligence at Work Simulation	COMM009A	30
Emotional Intelligence in the Workplace	comm_09_a02_bs_enus	90
Emotionally Intelligent Leadership	comm_09_a05_bs_enus	120
Increasing Emotional Intelligence	comm_09_a04_bs_enus	120
Series: Emotional Intelligence Essentials		
Improving Your Emotional Intelligence Skills: Self-awareness and Self-management	comm_25_a02_bs_enus	60
Using Emotional Intelligence on the Job	comm_25_a03_bs_enus	
What is Emotional Intelligence?	comm_25_a01_bs_enus	
Series: Fundamentals of Working with Difficult People		
Working with Difficult People: Dealing with Micromanagers	comm_23_a07_bs_enus	60
Working with Difficult People: How to Work with Aggressive People	comm_23_a02_bs_enus	
Working with Difficult People: How to Work with Manipulative People	comm_23_a05_bs_enus	
Working with Difficult People: How to Work with Negative People	comm_23_a03_bs_enus	
Working with Difficult People: How to Work with Procrastinators	comm_23_a04_bs_enus	
Working with Difficult People: How to Work with Self-serving People	comm_23_a06_bs_enus	
Working with Difficult People: Identifying Difficult People	comm_23_a01_bs_enus	
Series: Getting Results without Direct Authority		
Getting Results without Authority: Building Relationships and Credibility	comm_27_a01_bs_enus	
Getting Results without Authority: Persuasive Communication	comm_27_a02_bs_enus	
Getting Results without Direct Authority: Reciprocity	comm_27_a03_bs_enus	
Series: Getting the Results You Want: Negotiating to Win		
Connecting and Communicating	comm_08_a02_bs_enus	120
Crafting Deals	comm_08_a01_bs_enus	150
Mastering Negotiation	comm_08_a07_bs_enus	90
Negotiating Inclusively	comm_08_a05_bs_enus	120
The Dynamics of Interacting	comm_08_a04_bs_enus	120
The Process of Negotiation	comm_08_a03_bs_enus	120
What to Do When the Going Gets Tough	comm_08_a06_bs_enus	120
Winning Negotiation Simulation	COMM008A	30

	Course Code	Duration
Series: Giving Successful Presentations		
Available Presentation Resources	comm_05_a03_bs_enus	210
Delivering the Message	comm_05_a02_bs_enus	180
Giving Successful Presentations Simulation	COMM005A	30
Presenting Successfully	comm_05_a01_bs_enus	180
Series: How to Write an Effective Internal Business Case		
Preparing a Business Case	comm_01_a01_bs_enus	150
Preparing an Effective Internal Business Case Simulation	COMM001A	30
Presenting Your Case	comm_01_a03_bs_enus	150
Writing a Business Case	comm_01_a02_bs_enus	150
Series: International Communications		
Cross-cultural Communications Simulation	COMM002S	30
Improving Your Cross-cultural Communications	COMM0023	180
International Communications Simulation	COMM0020	30
The Art of Global Communication	COMM0022	210
The Impact of Culture on Communication	COMM0021	150
Series: Interpersonal Communication		
Interpersonal Communication: Being Approachable	comm_21_a05_bs_enus	60
Interpersonal Communication: Communicating Assertively	comm_21_a04_bs_enus	60
Interpersonal Communication: Communicating with Confidence	comm_21_a01_bs_enus	60
Interpersonal Communication: Listening Essentials	comm_21_a03_bs_enus	60
Interpersonal Communication: Targeting Your Message	comm_21_a02_bs_enus	60
Series: Interpersonal Communication Skills for Business		
Business Interpersonal Communication Skills Simulation	COMM002A	30
Communicating for Contacts	comm_02_a07_bs_enus	180
Communicating for Results	comm_02_a04_bs_enus	210
Interpersonal Communications: The Process	comm_02_a01_bs_enus	180
Leadership Communication Skills	comm_02_a05_bs_enus	210
Resolving Conflict with Communication Skills	comm_02_a06_bs_enus	180
Team Interpersonal Communication Skills Simulation	COMM002B	30
The Mechanics of Communicating Effectively	comm_02_a02_bs_enus	180
Workplace Communication Skills	comm_02_a03_bs_enus	180
Series: Negotiating To Win: Getting Results You Want		
Connecting and Communicating	comm_08_a02_bs_enus	120
Crafting Deals	comm_08_a01_bs_enus	150
Mastering Negotiation	comm_08_a07_bs_enus	90
Negotiating Inclusively	comm_08_a05_bs_enus	120
The Dynamics of Interacting	comm_08_a04_bs_enus	120

	Course Code	Duration
The Process of Negotiation	comm_08_a03_bs_enus	120
What to Do When the Going Gets Tough	comm_08_a06_bs_enus	120
Winning Negotiation Simulation	COMM008A	30
Series: Negotiation Essentials		
Negotiation Essentials: Avoiding Pitfalls in Negotiations	comm_24_a05_bs_enus	
Negotiation Essentials: Communicating	comm_24_a03_bs_enus	
Negotiation Essentials: Persuading	comm_24_a04_bs_enus	
Negotiation Essentials: Planning for Negotiation	comm_24_a02_bs_enus	
Negotiation Essentials: What Is Negotiation?	comm_24_a01_bs_enus	
Series: Obtaining Results without Authority		
Communicating to Get Results	comm_13_a05_bs_enus	150
Creating Change, Gaining Allies	comm_13_a04_bs_enus	150
Getting Results by Building Relationships	comm_13_a01_bs_enus	120
Getting Results with No Authority Simulation	COMM013A	30
Obtaining Results from the Boss	comm_13_a06_bs_enus	180
Results and Teamwork without Authority	comm_13_a02_bs_enus	150
Series: Professionalism and Business Etiquette		
Business Etiquette for Supervisors	comm_11_a04_bs_enus	150
Communication Business Etiquette	comm_11_a02_bs_enus	150
Etiquette at the Business Meeting	comm_11_a03_bs_enus	180
Professionalism and Business Etiquette Simulation	COMM011A	30
Standard Business Etiquette	comm_11_a01_bs_enus	150
Series: Telephone Essentials for Business		
Essential Skills for Professional Telephone Calls	comm_18_a01_bs_enus	60
Series: Telephone Skills For Business Professionals		
Effective Telephone Techniques	COMM0411	300
Essential Skills for Professional Telephone Calls	comm_18_a01_bs_enus	60
Making Telephone Calls Count	COMM0412	210
Telephone Skills for Business Professionals Simulation	COMM0410	30
Series: The Effective Business Meeting		
Leading an Effective Business Meeting	comm_06_a02_bs_enus	150
Participating Effectively in a Business Meeting	comm_06_a03_bs_enus	150
Planning an Effective Business Meeting	comm_06_a01_bs_enus	150
The Effective Business Meeting Simulation	COMM006A	30
Series: Working with and Managing Difficult People		
Difficult People in the Workplace Environment	comm_04_a01_bs_enus	180
Effective Communication with Difficult Coworkers Simulation	COMM004B	30
How to Work with Aggressive People	comm_04_a02_bs_enus	180

	Course Code	Duration
How to Work with Arrogant and Duplicitous People	comm_04_a04_bs_enus	120
How to Work with Negative People and Procrastinators	comm_04_a03_bs_enus	180
Working with and Managing Difficult People Simulation	COMM004A	30
Series: Workplace Conflict		
Workplace Conflict: Recognizing and Responding to Conflict	comm_22_a01_bs_enus	60
Workplace Conflict: Strategies for Resolving Conflicts	comm_22_a02_bs_enus	60
Curriculum: Consulting Skills Curriculum		
Series: Consulting with the External Client		
Consulting with the External Client Simulation	CONS0110	30
Diagnosing and Planning	CONS0113	240
Essentials of External Consulting	CONS0111	300
Evaluation and Review	CONS0115	240
Managing Delivery	CONS0114	210
The Client-Consultant Relationship	CONS0112	300
Series: Consulting with the Internal Client		
A Workable Solution for Internal Clients	CONS0124	240
Consulting with the Internal Client Simulation	CONS0120	30
Essentials of Internal Consulting	CONS0121	240
Establishing a Relationship with Internal Clients	CONS0123	240
Evaluating Internal Assignments	CONS0125	270
Internal Consulting Skills	CONS0122	210
Series: Internal Consulting for the Technical Professional		
Creating Effective Contracts	CONS0132	180
Resistance and Technical Professional Consultants	CONS0134	150
The Technical Professional as Internal Consultant	CONS0131	240
Using Data as a Technical Professional Consultant	CONS0133	240
Curriculum: Customer Service Curriculum		
Series: Customer Service Fundamentals		
Customer Service Confrontation and Conflict	cust_09_a05_bs_enus	60
Customer Service Fundamentals: Building Rapport in Customer Relationships	cust_09_a01_bs_enus	
Customer Service in the Field	cust_09_a02_bs_enus	
Customer Service over the Phone	cust_09_a03_bs_enus	
Internal Customer Service	cust_09_a04_bs_enus	
Shaping the Direction of Customer Service in Your Organization	cust_09_a06_bs_enus	
Series: Customer Service Representative, Process		
Customer Service Processes and Procedures	cust_08_a01_bs_enus	180
Dealing with Irrational Customers and Escalating Complaints	cust_08_a04_bs_enus	120
Quality in a Support Center	cust_08_a02_bs_enus	210

	Course Code	Duration
Support Center Tools, Technologies and Metrics	cust_08_a03_bs_enus	180
Series: Customer Service Representative, Professionalism		
Support Center Services and Work Environment	cust_06_a02_bs_enus	180
Team and Customer Relationships	cust_06_a03_bs_enus	180
The Customer Service Representative (CSR)	cust_06_a01_bs_enus	210
Series: Customer Service Representative, Skills		
Communication Skills	cust_07_a02_bs_enus	60
Conflict, Stress, and Time Management	cust_07_a03_bs_enus	210
Customer Interactions	cust_07_a01_bs_enus	210
Series: Customer Support Specialist, Process		
Customer Service Processes and Procedures	cust_08_a01_bs_enus	180
Dealing with Irrational Customers and Escalating Complaints	cust_08_a04_bs_enus	120
Quality in a Support Center	cust_08_a02_bs_enus	210
Support Center Tools, Technologies and Metrics	cust_08_a03_bs_enus	180
Series: Customer Support, Process		
Customer Service Procedures	cust_03_a01_bs_enus	210
Management Tools and Metrics	cust_03_a03_bs_enus	120
Managing the Quality of the Customer Support Service Center	cust_03_a02_bs_enus	210
Series: Excelling at Customer Service		
Advancing Service Expertise	cust_05_a04_bs_enus	210
Corporate Culture: Building the Service Foundation	cust_05_a01_bs_enus	180
Customers, Confrontation and Conflict	cust_05_a05_bs_enus	300
Excel at Customer Service Simulation	CUST005A	30
Overcoming Difficult Service Situations	cust_05_a06_bs_enus	270
Providing Customer Service Simulation	CUST005B	30
Service Teams and Service Stars	cust_05_a08_bs_enus	300
The Customer's Voice	cust_05_a03_bs_enus	300
The EXCEL Acronym: Instilling Service Excellence	cust_05_a07_bs_enus	300
The Fundamentals of Exceptional Customer Service	cust_05_a02_bs_enus	180
Series: Frontline Call Center Skills		
Call Center Communication Skills	CUST0112	270
Call Center Customer Service	CUST0113	210
Call Center Telephone Sales	CUST0114	180
Frontline Call Center Skills Simulation	CUST0110	30
The Call Center Industry	CUST0111	150
Series: Inbound Call Center Management		
Inbound Call Center Management: Leadership	CUST0212	180
Inbound Call Center Technology	CUST0214	240

	Course Code	Duration
Inbound Call Centers: People Management	CUST0213	180
Performance Metrics for an Inbound Call Center	CUST0215	150
The Inbound Call Center	CUST0211	150
Series: Internal Customer Service		
Excellence in Internal Customer Service	CUST0141	300
Internal Customer Service: Conflict and Complaints Simulation	CUST0140	30
Overcoming Internal Customer Service Problems	CUST0143	210
Working with Internal Customers	CUST0142	240
Series: Internal Customer Service Agent Skills		
Cross-selling in a Customer Service Call	CUST0154	330
Customer Service Agent Skills Simulation	CUST0150	30
Managing Challenges in Customer Service	CUST0153	300
Professional Skills for Customer Service Agents	CUST0152	270
The Customer Service Agent in Action	CUST0151	270
Series: IT Infrastructure Library (ITIL) Foundations V3		
ITIL V3 - Continual Service Improvement Fundamentals	ib_itil_a09_it_enus	90
ITIL V3 - ITIL and the Service Lifecycle	ib_itil_a01_it_enus	90
ITIL V3 - Service Design Fundamentals	ib_itil_a04_it_enus	120
ITIL V3 - Service Design Processes	ib_itil_a05_it_enus	150
ITIL V3 - Service Operation Principles and Functions	ib_itil_a07_it_enus	120
ITIL V3 - Service Operation Processes	ib_itil_a08_it_enus	90
ITIL V3 - Service Strategy Fundamentals	ib_itil_a02_it_enus	144
ITIL V3 - Service Strategy Processes	ib_itil_a03_it_enus	66
ITIL V3 - Service Transition Processes and Principles	ib_itil_a06_it_enus	150
TestPrep ITIL V3 Foundation (ITV3F)	TPITV3F_eng	0
Series: IT Infrastructure Library (ITIL) v3 Foundation Syllabus v4.2		
ITIL V3 Foundation Syllabus v4.2: Service Strategy Processes	ib_itlu_a03_it_enus	66
ITIL V3 Foundation Syllabus v4.2: Continual Service Improvement Fundamentals	ib_itlu_a09_it_enus	90
ITIL V3 Foundation Syllabus v4.2: ITIL and the Service Lifecycle	ib_itlu_a01_it_enus	90
ITIL V3 Foundation Syllabus v4.2: Service Design Fundamentals	ib_itlu_a04_it_enus	120
ITIL V3 Foundation Syllabus v4.2: Service Design Processes	ib_itlu_a05_it_enus	150
ITIL V3 Foundation Syllabus v4.2: Service Operation Principles and Functions	ib_itlu_a07_it_enus	120
ITIL V3 Foundation Syllabus v4.2: Service Operation Processes	ib_itlu_a08_it_enus	90
ITIL V3 Foundation Syllabus v4.2: Service Strategy Fundamentals	ib_itlu_a02_it_enus	144
ITIL V3 Foundation Syllabus v4.2: Service Transition Processes and Principles	ib_itlu_a06_it_enus	150
Series: Managing A Customer-Focused Department		
Bridge the Expectations Gap	CUST0173	270
Identifying Your Customers' Expectations	CUST0171	270
Leading a Customer-focused Team	CUST0174	240

	Course Code	Duration
Managing a Customer-focused Department Simulation	CUST0170	30
Using Surveys to Measure Customer Satisfaction	CUST0172	180
Series: Measuring Customer Satisfaction		
Customer Satisfaction: Analysis and Implementation	CUST0133	150
Developing Customer Satisfaction Surveys	CUST0132	180
Discovering What Your Customers Want	CUST0131	150
Measuring Customer Satisfaction Simulation	CUST0130	30
Series: Technical Support Agent Skills		
Assessing Customer Behavior	CUST0163	270
Technical Support Agent Skills Simulation	CUST0160	30
Technical Support Agent Survival Skills	CUST0164	210
Technical Support Essentials	CUST0162	300
The Contact Center and the Technical Support Agent	CUST0161	270
Series: Technical Support Agent Survival Skills		
Assessing Customer Behavior	CUST0163	270
Technical Support Agent Skills Simulation	CUST0160	30
Technical Support Agent Survival Skills	CUST0164	210
Technical Support Essentials	CUST0162	300
The Contact Center and the Technical Support Agent	CUST0161	270
Curriculum: Finance and Accounting Curriculum		
Series: Accounting 101		
Accounting for Cash Control	FIN0124	180
Accounting for Merchandising Businesses	FIN0125	150
Accounting Fundamentals	FIN0121	210
Accounting Systems and Closing Activities	FIN0123	150
Accrual Accounting Procedures	FIN0122	120
TestPrep Final Exam: Accounting 101	FE0004_eng	0
Series: Accounting 102		
Accounting for Corporations	FIN0222	150
Accounting for Partnerships	FIN0221	210
Analyzing Cash Flow Statements	FIN0223	120
Master Budgets	FIN0224	240
TestPrep Final Exam: Accounting 102	FE0006_eng	0
Series: Advanced Business Finance		
Corporate Restructuring	FIN0215	150
Financial Risk Management	FIN0216	90
International Finance	FIN0217	120
Introduction to Advanced Finance	FIN0211	180

	Course Code	Duration
Investment Project Analysis and Selection	FIN0212	120
Managing Working Capital	FIN0214	240
Raising Capital and Financing Decisions	FIN0213	180
TestPrep Final Exam: Advanced Business Finance	FE0005_eng	0
Series: Auditing: A Practical Approach		
Introduction to Auditing	FIN0231	180
Introduction to External Auditing	FIN0234	210
Introduction to Internal Auditing	FIN0232	270
Principles of External Auditing	FIN0235	240
Principles of Internal Auditing	FIN0233	180
Series: Fundamental Finance for non-Finance Professionals		
Financial Statements	fin_01_a04_bs_enus	120
Management of Cash Flows	fin_01_a03_bs_enus	120
The Basics of Budgeting	fin_01_a02_bs_enus	120
The Principles of Financial Management	fin_01_a01_bs_enus	150
Series: Managerial Accounting		
Cost Accounting Decisions	FIN0244	240
Managerial Decisions and Capital Budgeting	FIN0242	300
Managing for Asset Control	FIN0243	330
Overview of Managerial Accounting	FIN0241	300
Series: Practical Budgeting Skills for Business		
Creating and Analyzing an Operating Budget	FIN0161	210
Effective Budget Management	FIN0163	180
The Ins and Outs of Capital Budgeting	FIN0162	210
Curriculum: Foundation Skills Curriculum		
Series: Basic Business Math Skills		
Decimals and Percents	FNDT0102	120
Ratios and Averages	FNDT0103	120
Whole Numbers, Fractions, and Equations	FNDT0101	240
Curriculum: Human Resources Curriculum		
Series: Behavioral Interviewing		
Behavioral Interviewing Simulation	HR0210	30
Building a Firm Foundation	HR0211	180
Conducting the Behavioral-based Interview	HR0214	150
Experiencing the Behavioral-based Interview	HR0216	150
Preparing as the Interviewee	HR0215	150
Preparing for the Behavioral Interview	HR0213	180
Screening Applicants	HR0212	180

	Course Code	Duration
Series: Effective Hiring and Interviewing Skills		
Choosing the Best Applicant	hr_03_a03_bs_enu	90
Effective Hiring and Interviewing Simulation	HR003A	30
Interviewing Effectively	hr_03_a02_bs_enu	150
What to Consider When Hiring	hr_03_a01_bs_enu	120
Series: HRCI Professional in Human Resources (PHR)		
Affirmative Action and the EEO (HRCI/PHR - 2007-aligned)	HR0263	150
Compensating Employees (HRCI/PHR - 2007-aligned)	HR0269	180
Developing Employees (HRCI/PHR - 2007-aligned)	HR0267	90
Developing Human Resources (HRCI/PHR - 2007-aligned)	HR0268	90
Employment Management (HRCI/PHR - 2007-aligned)	HR0264	150
Employment Relations (HRCI/PHR - 2007-aligned)	HR0272	90
Health and Safety in the Workplace (HRCI/PHR - 2007-aligned)	HR0276	90
Human Resources Fundamentals (HRCI/PHR - 2007-aligned)	HR0261	120
Non-Unionized Workplaces (HRCI/PHR - 2007-aligned)	HR0274	90
Offers, Contracts, and Exit from the Organization (HRCI/PHR - 2007-aligned)	HR0266	180
Programs to Benefit Employees (HRCI/PHR - 2007-aligned)	HR0271	90
Recruiting and Selecting Candidates (HRCI/PHR - 2007-aligned)	HR0265	120
Risk Assessment and Prevention (HRCI/PHR - 2007-aligned)	HR0277	150
Sexual Harassment at Work (HRCI/PHR - 2007-aligned)	HR0273	90
Strategic Management (HRCI/PHR - 2007-aligned)	HR0262	150
Unionized Workplaces (HRCI/PHR - 2007-aligned)	HR0275	90
Series: HRCI Senior Professional in Human Resources (SPHR)		
HR's Strategic Role in the Organization (HRCI/SPHR - 2007-aligned)	hr_04_a01_bs_enu	60
Management of the HR Process (HRCI/SPHR - 2007-aligned)	hr_04_a02_bs_enu	120
Strategic Approaches to Human Resource Development (HRCI/SPHR - 2007-aligned)	hr_04_a04_bs_enu	150
Strategic Approaches to Labor Relations (HRCI/SPHR - 2007-aligned)	hr_04_a06_bs_enu	270
Strategic Approaches to Risk Management (HRCI/SPHR - 2007-aligned)	hr_04_a07_bs_enu	120
Strategic Approaches to Total Rewards (HRCI/SPHR - 2007-aligned)	hr_04_a05_bs_enu	120
Strategic Approaches to Workforce Planning and Employment (HRCI/SPHR - 2007-aligned)	hr_04_a03_bs_enu	180
TestPrep Final Exam: HRCI/SPHR (Senior Professional Human Resource)	FE0028_eng	0
Series: HRCI/PHR Certification Program		
Affirmative Action and the EEO (HRCI/PHR - 2007-aligned)	HR0263	150
Compensating Employees (HRCI/PHR - 2007-aligned)	HR0269	180
Developing Employees (HRCI/PHR - 2007-aligned)	HR0267	90
Developing Human Resources (HRCI/PHR - 2007-aligned)	HR0268	90
Employment Management (HRCI/PHR - 2007-aligned)	HR0264	150
Employment Relations (HRCI/PHR - 2007-aligned)	HR0272	90

	Course Code	Duration
Health and Safety in the Workplace (HRCI/PHR - 2007-aligned)	HR0276	90
Human Resources Fundamentals (HRCI/PHR - 2007-aligned)	HR0261	120
Non-Unionized Workplaces (HRCI/PHR - 2007-aligned)	HR0274	90
Offers, Contracts, and Exit from the Organization (HRCI/PHR - 2007-aligned)	HR0266	180
Programs to Benefit Employees (HRCI/PHR - 2007-aligned)	HR0271	90
Recruiting and Selecting Candidates (HRCI/PHR - 2007-aligned)	HR0265	120
Risk Assessment and Prevention (HRCI/PHR - 2007-aligned)	HR0277	150
Sexual Harassment at Work (HRCI/PHR - 2007-aligned)	HR0273	90
Strategic Management (HRCI/PHR - 2007-aligned)	HR0262	150
Unionized Workplaces (HRCI/PHR - 2007-aligned)	HR0275	90
Series: Human Resources Test Preps		
TestPrep Professional in Human Resources (PHR) 2007-aligned	TPPHR05ED_eng	0
Series: Managing Diversity in the Workplace		
Changing Corporate Culture	hr_02_a02_bs_enus	90
Diversity: the Future	hr_02_a04_bs_enus	120
Managing Diversity in the Workplace Simulation	HR002A	30
Planning a Diversity Initiative	hr_02_a03_bs_enus	150
The Reasons Why Diversity Matters	hr_02_a01_bs_enus	90
Series: Recruiting & Retention Strategies for the Tight Labor Market		
Facilitating Effective Hiring	HR0225	150
Online Recruiting	HR0224	150
Recruiting for the 21st Century: Strategies	HR0222	240
Recruiting for the 21st Century: The Market	HR0221	180
Recruiting Successfully	HR0223	210
Recruiting Talent	hr_05_a01_bs_enus	120
Retaining Your Talent Pool	hr_05_a02_bs_enus	120
Retention	HR0226	180
Series: Recruiting and Retention Strategies		
Creating a High-Retention Organizational Culture Simulation	HR005A	30
Recruiting Talent	hr_05_a01_bs_enus	120
Retaining Your Talent Pool	hr_05_a02_bs_enus	120
Curriculum: Industry Foundations Curriculum		
Series: Industry Overview Series		
Industry Overview: Federal Government	indo_02_a12_bs_enus	90
Industry Overview: Information Technology	indo_02_a11_bs_enus	120
Series: Industry Overviews: Version 2		
The Automotive Industry Overview: Version 2	indo_01_a01_bs_enus	180
The Banking Industry Overview: Version 2	indo_01_a06_bs_enus	150

	Course Code	Duration
The Food and Beverage Industry Overview: Version 2	indo_01_a04_bs_enus	150
The Health Care Industry Overview: Version 2	indo_01_a05_bs_enus	90
The Insurance Industry Overview: Version 2	indo_01_a10_bs_enus	180
The Manufacturing Industry Overview: Version 2	indo_01_a07_bs_enus	150
The Oil and Gas Industry Overview: Version 2	indo_01_a02_bs_enus	150
The Pharmaceutical Industry Overview: Version 2	indo_01_a03_bs_enus	150
The Retail Industry Overview: Version 2	indo_01_a08_bs_enus	150
The Telecommunications Industry Overview: Version 2	indo_01_a09_bs_enus	150
Curriculum: Knowledge Management Curriculum		
Series: Achieving Measurable Performance Impact from Training		
Training for Business Results	KNOW0301	150
Series: Knowledge Management Fundamentals		
Being a Knowledge Activist	KNOW0105	180
Knowledge as Capital	KNOW0102	180
Managing Knowledge Workers	KNOW0104	120
Putting Knowledge to Work	KNOW0103	240
TestPrep Final Exam: Knowledge Management Fundamentals	FE0008_eng	0
The Art of Knowledge Management	KNOW0101	210
Series: The 21st Century Learning Curve		
Benchmarking for Best Practices	KNOW0116	180
Implementing and Evaluating Self-directed Learning	KNOW0114	180
Knowledge as Strategy: Performance Improvement	KNOW0111	180
Performance Support	KNOW0115	180
The Potential of Self-directed Learning	KNOW0113	150
The Power of the Learning Organization	KNOW0112	180
Curriculum: Leadership Curriculum		
Series: Business Execution		
Business Execution in Action	LEAD0153	180
Business Execution Simulation	LEAD0150	30
Creating a Business Execution Culture	LEAD0152	270
Foundations for Business Execution	LEAD0151	240
Series: Going from Management to Leadership		
Going from Management to Leadership Simulation: Replaced	LEAD0140	30
Series: Leadership Essentials		
Leadership Essentials: Building Your Influence as a Leader	lead_05_a03_bs_enus	60
Leadership Essentials: Communicating Vision	lead_05_a02_bs_enus	60
Leadership Essentials: Creating Your Own Leadership Development Plan	lead_05_a08_bs_enus	60
Leadership Essentials: Leading Business Execution	lead_05_a05_bs_enus	60

	Course Code	Duration
Leadership Essentials: Leading Change	lead_05_a07_bs_enus	60
Leadership Essentials: Leading Innovation	lead_05_a06_bs_enus	60
Leadership Essentials: Leading with Emotional Intelligence	lead_05_a04_bs_enus	60
Leadership Essentials: Motivating Employees	lead_05_a01_bs_enus	60
Motivating Employees and Leading Change Simulation	LEAD005A	30
Series: Leading from the Frontline		
Challenges of the 21st Century	LEAD0121	120
Dynamics of Leadership	LEAD0126	180
Energizing and Empowering Employees	LEAD0123	150
Leadership and the Knowledge Worker	LEAD0124	150
Leading Change from the Front Line	LEAD0125	150
Leading from the Front Line Simulation	LEAD0120	30
Organizational Culture and Leadership	LEAD0122	150
Series: Leading the Workforce Generations		
Attracting, Developing, and Retaining Generations	LEAD0232	180
Cross-generational Workers in the 21st Century	LEAD0236	180
Introduction to Work Force Generations	LEAD0231	150
Leading Generations X and Next	LEAD0234	210
Leading Silent Generation and Baby Boom Workers	LEAD0233	180
Leading the Workforce Generations Simulation	LEAD0230	30
Making Cross-generational Teams Work	LEAD0235	180
Series: Moving from Management to Leadership		
Coaching Performance	lead_01_a06_bs_enus	120
Communication and Leadership	lead_01_a05_bs_enus	240
Growing from Management into Leadership Simulation	LEAD001B	30
Leadership and Change	lead_01_a07_bs_enus	90
Leading by Enabling	lead_01_a03_bs_enus	240
Moving from Management to Leadership Simulation	LEAD001A	30
Recognizing a Leader	lead_01_a01_bs_enus	300
The Communication of a Shared Vision	lead_01_a02_bs_enus	300
The Model Leader	lead_01_a08_bs_enus	120
Series: Succession Planning for Business Environment		
Implementing a Succession Plan Simulation	LEAD030S	30
Initiating a Succession Plan Simulation	LEAD0300	30
Succession Planning and Human Resources	LEAD0303	300
Succession Planning Management	LEAD0304	150
Succession Planning Overview	LEAD0301	120
Succession Planning Strategies	LEAD0302	270

	Course Code	Duration
Curriculum: Management Curriculum		
Series: 360-Degree Performance		
360-Degree Performance Appraisal Simulation	MGMT0150	30
About 360-Degree Performance Feedback	MGMT0151	150
Delivering 360-Degree Performance Feedback	MGMT0153	300
Elements of a 360-Degree Performance Review	MGMT0152	120
Series: Advanced Management Skills		
Advanced Management Skills Simulation	MGMT002A	30
Managing Cross-Functions	mgmt_02_a02_bs_enus	180
Managing for High Performance	mgmt_02_a03_bs_enus	240
Managing in a Global Business Environment	mgmt_02_a01_bs_enus	180
Managing Managers	mgmt_02_a04_bs_enus	210
Managing Upward Relationships	mgmt_02_a05_bs_enus	180
Series: Appraising Performance		
Appraising Performance Simulation	MGMT011A	30
Assessing Performance Continuously	mgmt_11_a01_bs_enus	180
Performance Reviews	mgmt_11_a02_bs_enus	210
Series: Business Coaching Essentials		
Business Coaching: Building the Coaching Relationship	mgmt_14_a03_bs_enus	60
Business Coaching: Conducting Coaching Sessions	mgmt_14_a02_bs_enus	60
Business Coaching: Getting Ready to Coach	mgmt_14_a01_bs_enus	60
Business Coaching: Using Different Coaching Styles	mgmt_14_a04_bs_enus	60
Series: Coach with Confidence		
Business Coaching	mgmt_09_a01_bs_enus	150
Coaching Teams and Personalities Simulation	MGMT009B	30
Coaching with Confidence Simulation	MGMT009A	30
Emotions, Mindsets and Coaching	mgmt_09_a05_bs_enus	150
Successfully Coaching Relationships	mgmt_09_a02_bs_enus	300
The Coaching Skillset	mgmt_09_a04_bs_enus	180
The Key Stages of Coaching	mgmt_09_a03_bs_enus	240
Trends in Coaching	mgmt_09_a06_bs_enus	150
Series: Delegation Skills		
Delegating Effectively Simulation	MGMT007A	30
Delegation: the Personal Approach	mgmt_07_a02_bs_enus	120
Managing Delegation	mgmt_07_a03_bs_enus	180
The Basics of Delegation	mgmt_07_a01_bs_enus	90
Series: Effective Delegation		
Delegating Effectively Simulation	MGMT007A	30

	Course Code	Duration
Delegation: the Personal Approach	mgmt_07_a02_bs_enus	120
Managing Delegation	mgmt_07_a03_bs_enus	180
The Basics of Delegation	mgmt_07_a01_bs_enus	90
Series: Effectively Managing Top Performers		
Managing and Rewarding Top Performers	mgmt_01_a01_bs_enus	150
Series: Essential Skills for Tomorrow's Manager		
A Primer for Ensuring Accountability	mgmt_04_a05_bs_enus	270
Crucial Skills for Tomorrow's Managers Simulation	MGMT004A	30
Managing as Coach and Counselor	mgmt_04_a03_bs_enus	210
Managing as Project Champion	mgmt_04_a04_bs_enus	210
Tomorrow's Managers' Competencies	mgmt_04_a01_bs_enus	180
Tomorrow's Managers' Development Tools	mgmt_04_a02_bs_enus	210
Series: Facilitating Successfully		
Facilitating Difficult Situations	mgmt_08_a04_bs_enus	300
Facilitating Meetings and Work Groups	mgmt_08_a03_bs_enus	270
Facilitating Successfully Simulation	MGMT008A	30
Facilitative Fundamentals: Tools and Techniques	mgmt_08_a02_bs_enus	270
Facilitative Leadership	mgmt_08_a06_bs_enus	270
Facilitative Tools and Formats: Offering Options	mgmt_08_a05_bs_enus	270
The Facilitator Role	mgmt_08_a01_bs_enus	240
Series: Managing Contractors and Temporary Employees		
Doing Business with Independent Contractors	MGMT0701	270
Hiring and Managing Contractors Simulation	MGMT0700	30
Hiring Temporary (Contingent) Employees	MGMT0702	300
Legal Pitfalls Regarding Independent Contractors	MGMT0704	180
Managing Contingent Workers	MGMT0703	270
TestPrep Final Exam: Managing Contractors and Temporary Employees	FE0009_eng	0
Working with Temporary Agencies	MGMT0705	330
Series: Managing Organizational Change		
Managing Change: Building Positive Support for Change	mgmt_13_a02_bs_enus	60
Managing Change: Dealing with Resistance to Change	mgmt_13_a03_bs_enus	60
Managing Change: Sustaining Organizational Change	mgmt_13_a04_bs_enus	60
Managing Change: Understanding Change	mgmt_13_a01_bs_enus	60
Series: Managing Others Through Change		
Integrating Change in Your Organization	mgmt_06_a03_bs_enus	180
Managing the Change Process	mgmt_06_a02_bs_enus	180
Starting the Change Process	mgmt_06_a01_bs_enus	180
Using Change Process to Support Employees Simulation	MGMT006A	30

	Course Code	Duration
Using Change Process to Support Teams Simulation	MGMT006B	30
Series: Managing Problem Performance		
Addressing Problem Performance	mgmt_05_a04_bs_enus	150
Avoiding Problem Performance Simulation	MGMT005A	30
Dealing with Problem Performance Simulation	MGMT005B	30
Problem Performance Identification	mgmt_05_a02_bs_enus	150
Problem Performance Improvement	mgmt_05_a03_bs_enus	180
Problem Performance Prevention	mgmt_05_a01_bs_enus	150
Series: Managing Technical Professionals		
Attracting, Motivating, and Retaining Technical Professionals	MGMT0292	210
Developing Career Plans for Your Technical Professionals	MGMT0294	210
Managing Technical Professionals Simulation	MGMT0290	30
Models for Managing Technical Professionals	MGMT0293	270
Understanding Technical Professionals	MGMT0291	150
Series: Moving from Technical Professional to Management		
Communication Skills for Successful Management	MGMT0122	180
From Technical Professional to Leadership Simulation	MGMT012S	30
Leadership Development for Technical Professionals	MGMT0124	180
Management Development for Technical Professionals	MGMT0121	210
Process Management Skills	MGMT0123	270
Strategies for Transitioning into Management	MGMT0125	390
Transitioning from Technical Professional to Management Simulation	MGMT0120	30
Series: Moving into a Management Role		
A New Manager and the Company's Future	mgmt_03_a04_bs_enus	210
Becoming a Manager: Leading and Communicating	mgmt_03_a03_bs_enus	240
Becoming a Manager: Responsibilities and Fears	mgmt_03_a02_bs_enus	210
Leadership and Management Simulation	MGMT003B	30
Moving into a Management Role Simulation	MGMT003A	30
Taking on a Management Role	mgmt_03_a01_bs_enus	210
Series: The Essentials of Mentoring		
Achieving Success: the Help of a Mentor	mgmt_10_a05_bs_enus	180
Implementing a Mentoring Program for the Organization	mgmt_10_a03_bs_enus	150
Mentoring as a Manager	mgmt_10_a02_bs_enus	120
Mentoring Effectively	mgmt_10_a01_bs_enus	120
Mentoring On-line	mgmt_10_a06_bs_enus	150
Mentoring Strategies for the 21st Century	mgmt_10_a04_bs_enus	150
The Essentials of Mentoring Simulation	MGMT010A	30

	Course Code	Duration
Series: The Fundamentals of Business Crises Management		
Business Crisis Management Simulation	MGMT0170	30
Preparing for Business Crises	MGMT0171	120
Recovering from Business Crises	MGMT0173	120
Responding to Business Crises	MGMT0172	180
Series: Using Change Process to Support Employees		
Integrating Change in Your Organization	mgmt_06_a03_bs_enus	180
Managing the Change Process	mgmt_06_a02_bs_enus	180
Starting the Change Process	mgmt_06_a01_bs_enus	180
Using Change Process to Support Employees Simulation	MGMT006A	30
Using Change Process to Support Teams Simulation	MGMT006B	30
Curriculum: Marketing Curriculum		
Series: Competitive Marketing Strategies		
Competitive Strategies for a Global Marketplace	MKT0231	150
Surpassing the Competition	MKT0232	180
Series: Online Branding Strategy		
Introduction to Online Branding	MKT0221	210
Strategies for Building an Online Brand	MKT0223	420
The Online Branding Environment	MKT0222	180
Series: Product Management Essentials		
Developing a New-product Strategy	MKT0242	120
Introduction to Product Management	MKT0241	120
Pricing and Profitability for Product Managers	MKT0243	180
Series: Strategic Brand Management		
Building Brand Equity	MKT0212	210
Evaluating Brand Effectiveness	MKT0215	360
Introduction to Brand Management	MKT0211	210
Managing and Maintaining Brand Equity	MKT0216	270
Managing the Creative Elements of Brands	MKT0213	210
Promoting Your Brand to Consumers	MKT0214	180
Series: Strategic Marketing in Action		
Analyzing the Market	MKT0202	150
Competitive Factors in Strategic Marketing	MKT0203	150
Creating a Marketing Campaign	MKT0206	240
Elements of Marketing Strategy	MKT0201	180
Financial Analysis for Successful Marketing	MKT0208	270
Marketing Management	MKT0207	240
Writing a Marketing Plan: Phase 1	MKT0204	180

	Course Code	Duration
Writing the Marketing Plan: Creative Strategy	MKT0205	150
Curriculum: NetG Business Skills Courses		
Series: Human Resources & Workplace Issues		
Organizational Learning - Transferring Knowledge Within an Organization	en_US_44602_ng	240
Series: Knowledge Management Curriculum		
Organizational Learning - Transferring Knowledge Within an Organization	en_US_44602_ng	240
Series: Management and Leadership		
Balanced Scorecard - Corporate Strategy	en_US_41401_ng	120
Series: Management Curriculum		
Balanced Scorecard - Corporate Strategy	en_US_41401_ng	120
Series: Operations		
Conducting Experiments and Analyzing Results in Six Sigma	oper_17_a02_bs_enus	120
Designing and Planning Experiments in Six Sigma	oper_17_a01_bs_enus	120
Nonstatistical Analysis Methods in Six Sigma	oper_16_a06_bs_enus	120
Nonstatistical Control Tools and Maintaining Controls in Six Sigma	oper_18_a02_bs_enus	120
Special Design Tools in Design for Six Sigma	oper_19_a02_bs_enus	120
Statistical Process Control (SPC) in Six Sigma	oper_18_a01_bs_enus	120
Sustaining Improvements and Gains from Six Sigma Projects	oper_18_a03_bs_enus	120
Series: Operations Curriculum		
Conducting Experiments and Analyzing Results in Six Sigma	oper_17_a02_bs_enus	120
Designing and Planning Experiments in Six Sigma	oper_17_a01_bs_enus	120
Nonstatistical Analysis Methods in Six Sigma	oper_16_a06_bs_enus	120
Nonstatistical Control Tools and Maintaining Controls in Six Sigma	oper_18_a02_bs_enus	120
Special Design Tools in Design for Six Sigma	oper_19_a02_bs_enus	120
Statistical Process Control (SPC) in Six Sigma	oper_18_a01_bs_enus	120
Sustaining Improvements and Gains from Six Sigma Projects	oper_18_a03_bs_enus	120
Series: Project Management		
Advanced Project Leadership - Bringing Home the Value	en_US_41526_ng	180
Advanced Project Leadership - Navigating Corporate Structures	en_US_41525_ng	120
Advanced Project Leadership - Organization, Strategy and Business Needs	en_US_41524_ng	120
Advanced Project Leadership - Selling Project Management to the Organization	en_US_41527_ng	120
Advanced Project Management - Managing Accelerated Projects	en_US_41514_ng	180
Advanced Project Management: Building Stakeholder Relationships	KN00041603KD_ng	
Project Management Overview	proj_05_a02_bs_enus	120
Series: Project Management Curriculum		
Advanced Project Leadership - Bringing Home the Value	en_US_41526_ng	180
Advanced Project Leadership - Navigating Corporate Structures	en_US_41525_ng	120
Advanced Project Leadership - Organization, Strategy and Business Needs	en_US_41524_ng	120

	Course Code	Duration
Advanced Project Leadership - Selling Project Management to the Organization	en_US_41527_ng	120
Advanced Project Management - Managing Accelerated Projects	en_US_41514_ng	180
Advanced Project Management: Building Stakeholder Relationships	KN00041603KD_ng	
Project Management Overview	proj_05_a02_bs_enus	120
Series: Strategic Planning		
Green Business: Implementing Sustainability Strategies	stgy_04_a03_bs_enus	120
Green Business: Planning Sustainability Strategies	stgy_04_a02_bs_enus	120
Introduction to Green Business and Sustainability	stgy_04_a01_bs_enus	120
Series: Strategic Planning Curriculum		
Green Business: Implementing Sustainability Strategies	stgy_04_a03_bs_enus	120
Green Business: Planning Sustainability Strategies	stgy_04_a02_bs_enus	120
Introduction to Green Business and Sustainability	stgy_04_a01_bs_enus	120
Curriculum: New Releases - Business & Professional Development		
Series:		
Administrative Professionals: Common Administrative Support Tasks	ad_01_a02_bs_enus	60
Administrative Professionals: Interacting with Others	ad_01_a04_bs_enus	60
Administrative Professionals: Maximizing Your Relationship with Your Boss	ad_01_a03_bs_enus	60
Administrative Professionals: Putting Your Best Foot Forward	ad_01_a05_bs_enus	60
Administrative Professionals: Representing Your Boss	ad_01_a01_bs_enus	60
Business Analysis: Enterprise Analysis	ib_buap_a06_it_enus	120
Business Analysis: Introduction to Requirements Analysis	ib_buap_a07_it_enus	90
Business Analysis: Solution Assessment and Validation	ib_buap_a09_it_enus	120
Business Analysis: Verify and Validate Requirements	ib_buap_a08_it_enus	60
Business Coaching: Building the Coaching Relationship	mgmt_14_a03_bs_enus	60
Business Coaching: Conducting Coaching Sessions	mgmt_14_a02_bs_enus	60
Business Coaching: Getting Ready to Coach	mgmt_14_a01_bs_enus	60
Business Coaching: Using Different Coaching Styles	mgmt_14_a04_bs_enus	60
Business Grammar: Common Usage Errors	comm_20_a06_bs_enus	60
Business Grammar: Parts of Speech	comm_20_a01_bs_enus	60
Business Grammar: Punctuation	comm_20_a04_bs_enus	60
Business Grammar: Sentence Construction	comm_20_a05_bs_enus	60
Business Grammar: The Mechanics of Writing	comm_20_a03_bs_enus	60
Business Grammar: Working with Words	comm_20_a02_bs_enus	60
Creating a High-Retention Organizational Culture Simulation	HR005A	30
Diversity on the Job: Diversity and You	pd_07_a02_bs_enus	60
Diversity on the Job: The Importance of Diversity and the Changing Workplace	pd_07_a01_bs_enus	60
Generating Creative and Innovative Ideas: Enhancing Your Creativity	pd_09_a01_bs_enus	60
Generating Creative and Innovative Ideas: Maximizing Team Creativity	pd_09_a02_bs_enus	60
Generating Creative and Innovative Ideas: Verifying and Building on Ideas	pd_09_a03_bs_enus	60

	Course Code	Duration
Interpersonal Communication: Being Approachable	comm_21_a05_bs_enus	60
Interpersonal Communication: Communicating Assertively	comm_21_a04_bs_enus	60
Interpersonal Communication: Communicating with Confidence	comm_21_a01_bs_enus	60
Interpersonal Communication: Listening Essentials	comm_21_a03_bs_enus	60
Interpersonal Communication: Targeting Your Message	comm_21_a02_bs_enus	60
Managing Change: Building Positive Support for Change	mgmt_13_a02_bs_enus	60
Managing Change: Dealing with Resistance to Change	mgmt_13_a03_bs_enus	60
Managing Change: Sustaining Organizational Change	mgmt_13_a04_bs_enus	60
Managing Change: Understanding Change	mgmt_13_a01_bs_enus	60
Managing Your Career: Creating a Plan	pd_10_a01_bs_enus	60
Managing Your Career: Getting on the Right Track	pd_10_a02_bs_enus	60
Managing Your Career: Leveraging the Performance Appraisal	pd_10_a05_bs_enus	60
Managing Your Career: Professional Networking Essentials	pd_10_a03_bs_enus	60
Managing Your Career: You and Your Boss	pd_10_a04_bs_enus	60
Motivating Employees and Leading Change Simulation	LEAD005A	30
Optimizing Your Work/Life Balance: Analyzing Your Life Balance	pd_06_a01_bs_enus	60
Optimizing Your Work/Life Balance: Maintaining Your Life Balance	pd_06_a02_bs_enus	60
Optimizing Your Work/Life Balance: Taking Control of Your Stress	pd_06_a03_bs_enus	60
TestPrep Certified Associate in Project Management (CAPM) PMBOK Guide Fourth Edition Aligned	pm_capm_a01_tp_enus	180
Time Management: Analyzing Your Use of Time	pd_11_a01_bs_enus	60
Time Management: Avoiding Time Stealers	pd_11_a03_bs_enus	60
Time Management: Planning and Prioritizing Your Time	pd_11_a02_bs_enus	60
Workplace Conflict: Recognizing and Responding to Conflict	comm_22_a01_bs_enus	60
Workplace Conflict: Strategies for Resolving Conflicts	comm_22_a02_bs_enus	60
Series: SkillSoft OLSA Additions - B&P		
A New Manager and the Company's Future	mgmt_03_a04_bs_enus	210
A Primer for Ensuring Accountability	mgmt_04_a05_bs_enus	270
Accessibility and Section 508 Awareness	fgov_01_a05_bs_enus	60
Accident Investigation and Reporting Simulation	SAH0400	30
Achieving Success: the Help of a Mentor	mgmt_10_a05_bs_enus	180
Addressing Problem Performance	mgmt_05_a04_bs_enus	150
Advancing Service Expertise	cust_05_a04_bs_enus	210
Appraising Performance Simulation	MGMT011A	30
Asserting Yourself Professionally	comm_10_a01_bs_enus	150
Assertiveness from Inside to Outside	comm_10_a02_bs_enus	150
Assessing Performance Continuously	mgmt_11_a01_bs_enus	180
Available Presentation Resources	comm_05_a03_bs_enus	210
Avoiding Problem Performance Simulation	MGMT005A	30
Basics of Six Sigma Projects and Teams	oper_06_a02_bs_enus	150

	Course Code	Duration
Becoming a Manager: Leading and Communicating	mgmt_03_a03_bs_enus	240
Becoming a Manager: Responsibilities and Fears	mgmt_03_a02_bs_enus	210
Building Improved Work Relationships Simulation	COMM012A	30
Business Coaching	mgmt_09_a01_bs_enus	150
Business Ethics for Managers	pd_02_a02_bs_enus	90
Business Ethics Simulation	PD002A	30
Business Etiquette for Supervisors	comm_11_a04_bs_enus	150
Business Interpersonal Communication Skills Simulation	COMM002A	30
Coaching Performance	lead_01_a06_bs_enus	120
Coaching Teams and Personalities Simulation	MGMT009B	30
Coaching with Confidence Simulation	MGMT009A	30
Communicating Assertively Simulation	COMM010A	30
Communicating for Contacts	comm_02_a07_bs_enus	180
Communicating for Results	comm_02_a04_bs_enus	210
Communicating to Get Results	comm_13_a05_bs_enus	150
Communication and Leadership	lead_01_a05_bs_enus	240
Communication Business Etiquette	comm_11_a02_bs_enus	150
Communication during Organizational Change	pd_03_a03_bs_enus	210
Conflict in the Workplace Simulation	COMM007A	30
Connecting and Communicating	comm_08_a02_bs_enus	120
Controlling, Managing and Closing a PRINCE2-aligned Project	proj_04_a05_bs_enus	120
Corporate Culture: Building the Service Foundation	cust_05_a01_bs_enus	180
Crafting Deals	comm_08_a01_bs_enus	150
Creating a Positive Attitude	pd_05_a04_bs_enus	120
Creating Change, Gaining Allies	comm_13_a04_bs_enus	150
Creating Virtual and High-performance Teams Simulation	TEAM001A	30
Crucial Skills for Tomorrow's Managers Simulation	MGMT004A	30
Customers, Confrontation and Conflict	cust_05_a05_bs_enus	300
Data Classification and Collection in Six Sigma	oper_07_a03_bs_enus	90
Dealing with Problem Performance Simulation	MGMT005B	30
Decision Making: Implementation and Evaluation	pd_04_a05_bs_enus	150
Defining Emotional Intelligence	comm_09_a01_bs_enus	120
Delegating Effectively Simulation	MGMT007A	30
Delegation: the Personal Approach	mgmt_07_a02_bs_enus	120
Delivering the Message	comm_05_a02_bs_enus	180
Design of Experiments and Validation of Solutions in Six Sigma	oper_09_a01_bs_enus	90
Developing Excellent Time Management Habits	pd_01_a03_bs_enus	210
Difficult People in the Workplace Environment	comm_04_a01_bs_enus	180
Doing Business Professionally Simulation	PD005A	30
Effective Communication with Difficult Coworkers Simulation	COMM004B	30

	Course Code	Duration
Effective Hiring and Interviewing Simulation	HR003A	30
Effective Intercultural Relationships	comm_12_a02_bs_enus	120
Effective Interfunctional Relationships	comm_12_a01_bs_enus	150
Effective Intergender Relationships	comm_12_a03_bs_enus	120
Effective Listening Simulation	COMM003A	30
Effective Relationships with Business Partners	comm_12_a05_bs_enus	180
Effective Relationships with Customers	comm_12_a04_bs_enus	120
Effective Thinking and Creative Problem Solving Simulation	PD004A	30
Emotional Intelligence and Teamwork	comm_09_a03_bs_enus	120
Emotional Intelligence at Work Simulation	COMM009A	30
Emotional Intelligence in the Workplace	comm_09_a02_bs_enus	90
Emotionally Intelligent Leadership	comm_09_a05_bs_enus	120
Emotions, Mindsets and Coaching	mgmt_09_a05_bs_enus	150
Enhancing Listening Skills	comm_03_a04_bs_enus	120
Etiquette at the Business Meeting	comm_11_a03_bs_enus	180
Excel at Customer Service Simulation	CUST005A	30
Exploratory Data Analysis in Six Sigma	oper_08_a01_bs_enus	90
Facilitating Difficult Situations	mgmt_08_a04_bs_enus	300
Facilitating Meetings and Work Groups	mgmt_08_a03_bs_enus	270
Facilitating Successfully Simulation	MGMT008A	30
Facilitating Virtual and On-site Teams	team_01_a04_bs_enus	240
Facilitative Fundamentals: Tools and Techniques	mgmt_08_a02_bs_enus	270
Facilitative Leadership	mgmt_08_a06_bs_enus	270
Facilitative Tools and Formats: Offering Options	mgmt_08_a05_bs_enus	270
Federal Budgeting Process	fgov_01_a08_bs_enus	60
Federal Enterprise Architecture	fgov_01_a07_bs_enus	60
Financial Statements	fin_01_a04_bs_enus	120
Getting Results by Building Relationships	comm_13_a01_bs_enus	120
Getting Results with No Authority Simulation	COMM013A	30
Giving Successful Presentations Simulation	COMM005A	30
Goals and Setting Goals	pd_05_a03_bs_enus	120
Government Ethics	fgov_01_a09_bs_enus	60
Group Problem Solving and Decision Making	pd_04_a06_bs_enus	150
Growing from Management into Leadership Simulation	LEAD001B	30
Handling Conflict	comm_07_a02_bs_enus	210
Handling Organizational Change Simulation	PD003A	30
Higher Purpose Listening	comm_03_a03_bs_enus	90
How to Work with Aggressive People	comm_04_a02_bs_enus	180
How to Work with Arrogant and Duplicitous People	comm_04_a04_bs_enus	120
How to Work with Negative People and Procrastinators	comm_04_a03_bs_enus	180

	Course Code	Duration
Human Resources Flexibilities	fgov_01_a11_lc_enus	90
Hypothesis Tests for Variances, Proportions, ANOVA, and Chi-Square in Six Sigma	oper_08_a03_bs_enus	90
Implementing a Mentoring Program for the Organization	mgmt_10_a03_bs_enus	150
Increasing Emotional Intelligence	comm_09_a04_bs_enus	120
Information Security Awareness	fgov_01_a12_lc_enus	60
Initial and Ongoing Processes in a PRINCE2-aligned Project	proj_04_a04_bs_enus	120
Integrating Change in Your Organization	mgmt_06_a03_bs_enus	180
Interpersonal Communications: The Process	comm_02_a01_bs_enus	180
Introduction to Hypothesis Testing and Testing for Means in Six Sigma	oper_08_a02_bs_enus	120
Introduction to Six Sigma	oper_10_a01_bs_enus	120
IT Security Awareness	fgov_01_a02_bs_enus	60
Launching Successful Virtual and On-site Teams	team_01_a01_bs_enus	180
Leadership and Change	lead_01_a07_bs_enus	90
Leadership and Management Simulation	MGMT003B	30
Leadership Communication Skills	comm_02_a05_bs_enus	210
Leading an Effective Business Meeting	comm_06_a02_bs_enus	150
Leading by Enabling	lead_01_a03_bs_enus	240
Leading High-performance On-site Teams	team_01_a02_bs_enus	210
Leading High-performance Virtual Teams	team_01_a03_bs_enus	210
Leading High-performance Virtual Teams Simulation	TEAM001B	30
Listening Basics	comm_03_a01_bs_enus	120
Listening to Comprehend	comm_03_a02_bs_enus	240
Making Decisions Dynamically	pd_04_a04_bs_enus	150
Making Decisions Ethically	pd_02_a01_bs_enus	150
Management of Cash Flows	fin_01_a03_bs_enus	120
Managing as Coach and Counselor	mgmt_04_a03_bs_enus	210
Managing as Project Champion	mgmt_04_a04_bs_enus	210
Managing Delegation	mgmt_07_a03_bs_enus	180
Managing Diversity in the Workplace Simulation	HR002A	30
Managing from Within: Self-empowerment	pd_05_a02_bs_enus	120
Managing Organization Conflict	comm_07_a03_bs_enus	210
Managing Quality and Risk in a PRINCE2-aligned Project	proj_04_a03_bs_enus	120
Managing the Change Process	mgmt_06_a02_bs_enus	180
Managing Workplace Conflict Simulation	COMM007B	30
Mastering Negotiation	comm_08_a07_bs_enus	90
Measuring Process Capability and Performance in Six Sigma	oper_07_a06_bs_enus	120
Mentoring as a Manager	mgmt_10_a02_bs_enus	120
Mentoring Effectively	mgmt_10_a01_bs_enus	120
Mentoring On-line	mgmt_10_a06_bs_enus	150
Mentoring Strategies for the 21st Century	mgmt_10_a04_bs_enus	150

	Course Code	Duration
Moving from Management to Leadership Simulation	LEAD001A	30
Moving into a Management Role Simulation	MGMT003A	30
Negotiating Inclusively	comm_08_a05_bs_enus	120
Obtaining Results from the Boss	comm_13_a06_bs_enus	180
Overcoming Difficult Service Situations	cust_05_a06_bs_enus	270
Overview of Project Managing a PRINCE2-aligned Project	proj_04_a01_bs_enus	60
Participating Effectively in a Business Meeting	comm_06_a03_bs_enus	150
Performance Reviews	mgmt_11_a02_bs_enus	210
Perspectives on Conflict in the Workplace	comm_07_a01_bs_enus	210
Planning an Effective Business Meeting	comm_06_a01_bs_enus	150
Preparing for Change	pd_03_a02_bs_enus	180
Presenting Successfully	comm_05_a01_bs_enus	180
Probability Distributions and Measurement Systems Analysis in Six Sigma	oper_07_a05_bs_enus	120
Problem Framing	pd_04_a02_bs_enus	180
Problem Performance Identification	mgmt_05_a02_bs_enus	150
Problem Performance Improvement	mgmt_05_a03_bs_enus	180
Problem Performance Prevention	mgmt_05_a01_bs_enus	150
Problem Solving: Generating Alternatives	pd_04_a03_bs_enus	120
Professionalism and Business Etiquette Simulation	COMM011A	30
Project Planning and Controlling a PRINCE2-aligned Project	proj_04_a02_bs_enus	120
Proper Use of Government Charge Cards	fgov_01_a10_bs_enus	60
Providing Customer Service Simulation	CUST005B	30
Pursuing Successful Lifelong Learning	pd_05_a05_bs_enus	120
Rational Decision-making and Problem Solving Simulation	PD004B	30
Recognizing a Leader	lead_01_a01_bs_enus	300
Resolving Conflict with Communication Skills	comm_02_a06_bs_enus	180
Results and Teamwork without Authority	comm_13_a02_bs_enus	150
Service Teams and Service Stars	cust_05_a08_bs_enus	300
Sexual Harassment Prevention for Federal Employees	fgov_01_a04_bs_enus	60
Six Sigma Process Improvement	oper_03_a02_bs_enus	180
Social Responsibility in Corporations	pd_02_a04_bs_enus	180
Standard Business Etiquette	comm_11_a01_bs_enus	150
Starting the Change Process	mgmt_06_a01_bs_enus	180
Statistical Process Control and Control Plans in Six Sigma	oper_09_a02_bs_enus	90
Statistics and Probability in Six Sigma	oper_07_a02_bs_enus	120
Successfully Coaching Relationships	mgmt_09_a02_bs_enus	300
Summarizing and Presenting Data in Six Sigma	oper_07_a04_bs_enus	90
Taking Control of Your Time Simulation	PD001A	30
Taking on a Management Role	mgmt_03_a01_bs_enus	210
Team Interpersonal Communication Skills Simulation	COMM002B	30

	Course Code	Duration
Techniques for Improved Time Management	pd_01_a02_bs_enus	150
Techniques for Managing a PRINCE2-aligned Project	proj_04_a06_bs_enus	90
The Basics of Budgeting	fin_01_a02_bs_enus	120
The Basics of Delegation	mgmt_07_a01_bs_enus	90
The Coaching Skillset	mgmt_09_a04_bs_enus	180
The Communication of a Shared Vision	lead_01_a02_bs_enus	300
The Customer's Voice	cust_05_a03_bs_enus	300
The Dynamics of Interacting	comm_08_a04_bs_enus	120
The Effective Business Meeting Simulation	COMM006A	30
The Essentials of Mentoring Simulation	MGMT010A	30
The EXCEL Acronym: Instilling Service Excellence	cust_05_a07_bs_enus	300
The Facilitator Role	mgmt_08_a01_bs_enus	240
The Fundamentals of Effective Thinking	pd_04_a01_bs_enus	180
The Fundamentals of Exceptional Customer Service	cust_05_a02_bs_enus	180
The Key Stages of Coaching	mgmt_09_a03_bs_enus	240
The Mechanics of Communicating Effectively	comm_02_a02_bs_enus	180
The Model Leader	lead_01_a08_bs_enus	120
The No FEAR Act	fgov_01_a01_bs_enus	60
The Principles of Financial Management	fin_01_a01_bs_enus	150
The Process of Negotiation	comm_08_a03_bs_enus	120
The US Constitution	fgov_01_a03_bs_enus	60
Tomorrow's Managers' Competencies	mgmt_04_a01_bs_enus	180
Tomorrow's Managers' Development Tools	mgmt_04_a02_bs_enus	210
Tools for Planning and Managing Six Sigma Project Opportunities	oper_06_a03_bs_enus	150
Trends in Coaching	mgmt_09_a06_bs_enus	150
Understanding Organizational Ethics	pd_02_a03_bs_enus	180
Using Basic Control Charts in Six Sigma	oper_09_a03_bs_enus	150
Using Change Process to Support Employees Simulation	MGMT006A	30
Using Change Process to Support Teams Simulation	MGMT006B	30
Using Six Sigma Analysis Tools and Metrics for Project Decisions	oper_06_a04_bs_enus	90
Views on Organizational Change	pd_03_a01_bs_enus	150
What to Do When the Going Gets Tough	comm_08_a06_bs_enus	120
Winning Negotiation Simulation	COMM008A	30
Working for Your Inner Boss: Personal Accountability	pd_05_a01_bs_enus	120
Working with and Managing Difficult People Simulation	COMM004A	30
Workplace Communication Skills	comm_02_a03_bs_enus	180
Workplace Safety	fgov_01_a06_bs_enus	60
Your Time and You	pd_01_a01_bs_enus	180

	Course Code	Duration
Curriculum: Operations Curriculum		
Series: Certified Manager of Quality/Organizational Excellence		
Communication Skills and Project Management	oper_04_a05_bs_enus	120
Customer-Focused Management	oper_04_a09_bs_enus	120
Developing and Deploying Strategic Plans	oper_04_a03_bs_enus	150
Leadership	oper_04_a01_bs_enus	150
Managerial Skills and Abilities	oper_04_a04_bs_enus	150
Measurement: Assessment and Metrics	oper_04_a08_bs_enus	90
Problem-Solving and Process Management Tools	oper_04_a07_bs_enus	150
Quality Systems, Models, and Theories	oper_04_a06_bs_enus	120
Supply Chain Management	oper_04_a10_bs_enus	90
Team Dynamics	oper_04_a02_bs_enus	120
Training and Development	oper_04_a11_bs_enus	120
Series: ISO 9000:2000 Overview		
Building a Quality Management System	OPER0402	120
Continual Quality Improvement	OPER0406	240
Customer Satisfaction Through Resource Management	OPER0404	150
Processes for Quality Products and Services	OPER0405	240
Quality-minded Management	OPER0403	150
Steps for Successful ISO Registration	OPER0407	180
The Who, What & Why of ISO 9000:2000	OPER0401	150
Transitioning from ISO 9000:1994 to ISO 9001:2000	OPER0408	150
Series: Lean Manufacturing		
Lean Logic	OPER0151	240
Lean Strategies	OPER0154	270
Lean Techniques	OPER0153	360
Lean Value	OPER0152	240
TestPrep Final Exam: Lean Manufacturing	FE0003_eng	0
Series: Logistics Management		
Inventory Management	OPER0322	180
Overview of Logistics Management	OPER0321	210
Supply Chain Logistics Management	OPER0323	180
Series: Managing Customer-Driven Process Improvement		
Identifying What the Customer Wants	OPER0122	180
Implementing Improvements	OPER0125	150
Managing Customer-driven Process Improvement Simulation	OPER0120	30
Managing Process Improvements	OPER0126	180
Translating Requirements into Process Goals	OPER0123	210

	Course Code	Duration
Understanding Processes	OPER0124	150
Why Customer Driven?	OPER0121	150
Series: Managing Customer-Driven Quality Improvement		
Identifying What the Customer Wants	OPER0122	180
Implementing Improvements	OPER0125	150
Managing Customer-driven Process Improvement Simulation	OPER0120	30
Managing Process Improvements	OPER0126	180
Translating Requirements into Process Goals	OPER0123	210
Understanding Processes	OPER0124	150
Why Customer Driven?	OPER0121	150
Series: Overview ISO 9000:2000		
Building a Quality Management System	OPER0402	120
Continual Quality Improvement	OPER0406	240
Customer Satisfaction Through Resource Management	OPER0404	150
Processes for Quality Products and Services	OPER0405	240
Quality-minded Management	OPER0403	150
Steps for Successful ISO Registration	OPER0407	180
The Who, What & Why of ISO 9000:2000	OPER0401	150
Transitioning from ISO 9000:1994 to ISO 9001:2000	OPER0408	150
Series: Six Sigma Black Belt - Design for Six Sigma (DFSS) Framework and Methodologies (ASQ-aligned)		
Common Design for Six Sigma Methodologies, Design for X, and Robust Design	oper_19_a01_bs_enus	120
Series: Six Sigma Black Belt - The Analyze Phase (ASQ-aligned)		
Correlation and Regression Analysis in Six Sigma	oper_16_a01_bs_enus	90
Hypothesis Testing Concepts and Tests for Means in Six Sigma	oper_16_a03_bs_enus	120
Multivariate Analysis and Attribute Data Analysis in Six Sigma	oper_16_a02_bs_enus	90
Nonparametric Tests in Six Sigma Analysis	oper_16_a05_bs_enus	120
Tests for Variances and Proportions, ANOVA, and Chi-square Tests in Six Sigma	oper_16_a04_bs_enus	120
Series: Six Sigma Black Belt - The Improve Phase (ASQ-aligned)		
Improvement Methods and Implementation Issues in Six Sigma	oper_17_a03_bs_enus	120
Series: Six Sigma Black Belt - The Measurement Phase (ASQ-aligned)		
Basic Statistics and Graphical Methods for Six Sigma	oper_15_a04_bs_enus	120
Data Collection and Measurement in Six Sigma	oper_15_a02_bs_enus	120
Probability for Six Sigma	oper_15_a05_bs_enus	120
Process Capability for Six Sigma	oper_15_a06_bs_enus	120
Process Characteristics for Six Sigma	oper_15_a01_bs_enus	120
Six Sigma Measurement Systems	oper_15_a03_bs_enus	120
Series: Six Sigma Black Belt (2007 BOK): Analyze		
Correlation and Regression Analysis in Six Sigma	oper_16_a01_bs_enus	90

	Course Code	Duration
Hypothesis Testing Concepts and Tests for Means in Six Sigma	oper_16_a03_bs_enus	120
Multivariate Analysis and Attribute Data Analysis in Six Sigma	oper_16_a02_bs_enus	90
Nonparametric Tests in Six Sigma Analysis	oper_16_a05_bs_enus	120
Nonstatistical Analysis Methods in Six Sigma	oper_16_a06_bs_enus	120
Tests for Variances and Proportions, ANOVA, and Chi-square Tests in Six Sigma	oper_16_a04_bs_enus	120
Series: Six Sigma Black Belt (2007 BOK): Control		
Nonstatistical Control Tools and Maintaining Controls in Six Sigma	oper_18_a02_bs_enus	120
Statistical Process Control (SPC) in Six Sigma	oper_18_a01_bs_enus	120
Sustaining Improvements and Gains from Six Sigma Projects	oper_18_a03_bs_enus	120
Series: Six Sigma Black Belt (2007 BOK): Define		
Developing Project Charters and Tracking Six Sigma Projects	oper_14_a02_bs_enus	90
Using Voice of the Customer in Six Sigma	oper_14_a01_bs_enus	120
Series: Six Sigma Black Belt (2007 BOK): Design for Six Sigma (DFSS) Frameworks and Methodologies		
Common Design for Six Sigma Methodologies, Design for X, and Robust Design	oper_19_a01_bs_enus	120
Special Design Tools in Design for Six Sigma	oper_19_a02_bs_enus	120
Series: Six Sigma Black Belt (2007 BOK): Enterprise-Wide Deployment		
Lean and Six Sigma	oper_11_a01_bs_enus	120
Six Sigma Leadership and Change Management	oper_11_a03_bs_enus	120
Six Sigma Projects and the Black Belt Role	oper_11_a02_bs_enus	120
Series: Six Sigma Black Belt (2007 BOK): Improve		
Conducting Experiments and Analyzing Results in Six Sigma	oper_17_a02_bs_enus	120
Designing and Planning Experiments in Six Sigma	oper_17_a01_bs_enus	120
Improvement Methods and Implementation Issues in Six Sigma	oper_17_a03_bs_enus	120
Series: Six Sigma Black Belt (2007 BOK): Measure		
Basic Statistics and Graphical Methods for Six Sigma	oper_15_a04_bs_enus	120
Data Collection and Measurement in Six Sigma	oper_15_a02_bs_enus	120
Probability for Six Sigma	oper_15_a05_bs_enus	120
Process Capability for Six Sigma	oper_15_a06_bs_enus	120
Process Characteristics for Six Sigma	oper_15_a01_bs_enus	120
Six Sigma Measurement Systems	oper_15_a03_bs_enus	120
Series: Six Sigma Black Belt (2007 BOK): Organizational Process Management and Measures		
Business Performance and Financial Measures in Six Sigma	oper_12_a02_bs_enus	120
Critical Requirements and Benchmarking for Six Sigma	oper_12_a01_bs_enus	120
Series: Six Sigma Black Belt (2007 BOK): Team Management		
Forming Project Teams for Six Sigma	oper_13_a01_bs_enus	120
Managing Six Sigma Team Performance	oper_13_a03_bs_enus	120
Motivation and Communication in Six Sigma Teams	oper_13_a02_bs_enus	120

	Course Code	Duration
Series: Six Sigma Black Belt: Deployment		
History of Organizational Improvement and the Foundations of Six Sigma	OPER0164	120
Leadership in Six Sigma	OPER0162	180
Organizational Goals and Objectives	OPER0163	120
Overview of Business Process Management	OPER0165	150
Six Sigma and the Corporate Enterprise	OPER0161	180
TestPrep Final Exam: Six Sigma Black Belt: Deployment	FE0018_eng	0
The Importance of Metrics to Six Sigma	OPER0166	90
Series: Six Sigma Black Belt: Design for Six Sigma Black Belt		
Design for X (DFX)	oper_02_a04_bs_enus	120
Failure Mode and Effect Analysis	oper_02_a03_bs_enus	120
Quality Function Deployment (QFD)	oper_02_a01_bs_enus	120
Robust Design and Process	oper_02_a02_bs_enus	180
Special Design Tools	oper_02_a05_bs_enus	180
TestPrep Final Exam: Six Sigma Black Belt: Design for Six Sigma Black Belt	FE0027_eng	0
Series: Six Sigma Black Belt: The Analyze Phase		
Common Tests	OPER0253	180
Exploratory Data Analysis	OPER0251	150
Hypothesis Testing	OPER0252	150
TestPrep Final Exam: Six Sigma Black Belt: The Analyze Phase	FE0022_eng	0
Variance, Contingency Tables, and Nonparametric Tests	OPER0254	150
Series: Six Sigma Black Belt: The Control Phase		
Control Charts and the Pre-control Process	OPER0222	120
Six Sigma--Lean Tools for Control	OPER0223	120
Six Sigma--Measurement System Re-analysis	OPER0224	150
Six Sigma--Statistical Process Control	OPER0221	90
TestPrep Final Exam: Six Sigma Black Belt: The Control Phase	FE0024_eng	0
Series: Six Sigma Black Belt: The Define Phase		
Define the Six Sigma Opportunity	OPER0171	180
Defining and Mapping the Six Sigma Process	OPER0179	150
Scoping the Six Sigma Project	OPER0181	180
Six Sigma and Critical Customer Requirements	OPER0178	120
Six Sigma and the Voice of the Customer	OPER0177	120
Six Sigma Management and Planning Tools	OPER0176	90
Six Sigma Team Dynamics and Performance	OPER0174	180
Six Sigma Team Leadership	OPER0173	180
TestPrep Final Exam: Six Sigma Black Belt: The Define Phase	FE0019_eng	0
The Six Sigma Change Agent	OPER0175	150
The Six Sigma Project Charter and Plan	OPER0172	120

	Course Code	Duration
Series: Six Sigma Black Belt: The Improve Phase		
Design and Analysis	OPER0212	120
Design of Experiments (DOE)	OPER0211	120
Experimenting for Process Improvement	OPER0214	120
Taguchi and Quality Improvement	OPER0213	120
TestPrep Final Exam: Six Sigma Black Belt: The Improve Phase	FE0023_eng	0
Series: Six Sigma Black Belt: The Lean Enterprise		
Lean Concepts	oper_01_a01_bs_enus	210
Lean Tools	oper_01_a03_bs_enus	180
Non-value-added Steps and Tasks	oper_01_a02_bs_enus	180
TestPrep Final Exam: Six Sigma Black Belt: The Lean Enterprise	FE0025_eng	0
Total Productive Maintenance	oper_01_a04_bs_enus	150
Series: Six Sigma Black Belt: The Measurement Phase		
Analyzing Process Capability	OPER0196	120
Calculating Process Capability	OPER0197	90
Collecting and Summarizing Data	OPER0193	150
Measurement Systems	OPER0195	120
Probability and Statistics	OPER0192	120
Process Analysis and Documentation	OPER0191	150
Properties and Applications of Probability Distributions	OPER0194	90
TestPrep Final Exam: Six Sigma Black Belt: The Measurement Phase	FE0021_eng	0
Series: Six Sigma Foundations		
Introduction to Six Sigma	oper_10_a01_bs_enus	120
TestPrep Final Exam: Six Sigma Foundations	FE0001_eng	0
Series: Six Sigma Green Belt: Analyze		
Exploratory Data Analysis in Six Sigma	oper_08_a01_bs_enus	90
Hypothesis Tests for Variances, Proportions, ANOVA, and Chi-Square in Six Sigma	oper_08_a03_bs_enus	90
Introduction to Hypothesis Testing and Testing for Means in Six Sigma	oper_08_a02_bs_enus	120
Series: Six Sigma Green Belt: Define		
Basics of Six Sigma Projects and Teams	oper_06_a02_bs_enus	150
Processes and Customer Analysis in Six Sigma Projects	oper_06_a01_bs_enus	150
Tools for Planning and Managing Six Sigma Project Opportunities	oper_06_a03_bs_enus	150
Using Six Sigma Analysis Tools and Metrics for Project Decisions	oper_06_a04_bs_enus	90
Series: Six Sigma Green Belt: Foundations		
TestPrep Final Exam: Six Sigma Foundations	FE0001_eng	0
Series: Six Sigma Green Belt: Improve and Control		
Design of Experiments and Validation of Solutions in Six Sigma	oper_09_a01_bs_enus	90
Statistical Process Control and Control Plans in Six Sigma	oper_09_a02_bs_enus	90

	Course Code	Duration
Using Basic Control Charts in Six Sigma	oper_09_a03_bs_enus	150
Series: Six Sigma Green Belt: Measure		
Data Classification and Collection in Six Sigma	oper_07_a03_bs_enus	90
Measuring Process Capability and Performance in Six Sigma	oper_07_a06_bs_enus	120
Modeling and Analyzing Processes in Six Sigma	oper_07_a01_bs_enus	120
Probability Distributions and Measurement Systems Analysis in Six Sigma	oper_07_a05_bs_enus	120
Statistics and Probability in Six Sigma	oper_07_a02_bs_enus	120
Summarizing and Presenting Data in Six Sigma	oper_07_a04_bs_enus	90
Series: Six Sigma Green Belt: Six Sigma and the Organization		
Design for Six Sigma in the Organization	oper_05_a02_bs_enus	120
Six Sigma and Lean in the Organization	oper_05_a01_bs_enus	150
TestPrep Six Sigma Green Belt Certification (SSGB)	TPSSGB_eng	0
Series: Six Sigma Green Belt: Team Implementation		
Six Sigma DMAIC: Analyzing the Data	OPER0145	330
Six Sigma DMAIC: Analyzing the Process	OPER0146	180
Six Sigma DMAIC: Controlling the Improved Process	OPER0148	240
Six Sigma DMAIC: Defining the Problem	OPER0143	240
Six Sigma DMAIC: Improving the Process	OPER0147	270
Six Sigma DMAIC: Measuring the Process	OPER0144	300
Six Sigma: Listening to the Voice of the Customer	OPER0142	330
Six Sigma: Reducing Variation to Improve Quality	OPER0141	240
TestPrep Final Exam: Six Sigma Team Implementation	FE0002_eng	0
Series: Six Sigma Team Implementation		
Six Sigma DMAIC: Analyzing the Data	OPER0145	330
Six Sigma DMAIC: Analyzing the Process	OPER0146	180
Six Sigma DMAIC: Controlling the Improved Process	OPER0148	240
Six Sigma DMAIC: Defining the Problem	OPER0143	240
Six Sigma DMAIC: Improving the Process	OPER0147	270
Six Sigma DMAIC: Measuring the Process	OPER0144	300
Six Sigma: Listening to the Voice of the Customer	OPER0142	330
Six Sigma: Reducing Variation to Improve Quality	OPER0141	240
TestPrep Final Exam: Six Sigma Team Implementation	FE0002_eng	0
Series: Six Sigma: Champion Training		
Introduction to Six Sigma for Champions	oper_03_a01_bs_enus	180
Managing and Deploying Six Sigma	oper_03_a04_bs_enus	210
Six Sigma Process Improvement	oper_03_a02_bs_enus	180
Six Sigma Projects and Project Teams	oper_03_a03_bs_enus	150

	Course Code	Duration
Series: Supply Chain Management		
Supply Chain Management and e-Business	OPER0504	240
Supply Chain Management Strategies	OPER0502	330
Supply Chain Planning and Inventory Management	OPER0503	300
Supply Chain Transportation and Facility Design	OPER0505	270
The Fundamentals of Supply Chain Management	OPER0501	120
Curriculum: Personal Development Curriculum		
Series: Achieving Organizational Excellence Through Critical Thinking		
Critical Thinking Skills for Managing	PD0254	210
Critical Thinking Strategies Simulation	PD0250	30
Developing Fundamental Critical Thinking Skills	PD0252	180
Organizational Scope of Critical Thinking	PD0255	210
Strategies for Facilitating Critical Thinking	PD0253	270
The Role of Critical Thinking in Organizations	PD0251	240
Series: Basic Business Math Skills		
Decimals and Percents	FNDT0102	120
Ratios and Averages	FNDT0103	120
Whole Numbers, Fractions, and Equations	FNDT0101	240
Series: Business Ethics		
Business Ethics for Managers	pd_02_a02_bs_enus	90
Business Ethics Simulation	PD002A	30
Making Decisions Ethically	pd_02_a01_bs_enus	150
Social Responsibility in Corporations	pd_02_a04_bs_enus	180
Understanding Organizational Ethics	pd_02_a03_bs_enus	180
Series: Business Professionalism		
Professionalism in Business Simulation	PD026S	30
Series: Creativity and Innovation in the Workplace		
Creativity and Innovation in the Workplace Simulation	PD0030	30
Evaluating Creative and Innovative Ideas	PD0033	210
Generating Creative and Innovative Ideas	PD0032	210
Implementing Creative and Innovative Ideas	PD0034	300
The Foundations of Creativity and Innovation	PD0031	270
Series: Decision-making and Problem-solving for Business		
Decision Making: Implementation and Evaluation	pd_04_a05_bs_enus	150
Effective Thinking and Creative Problem Solving Simulation	PD004A	30
Group Problem Solving and Decision Making	pd_04_a06_bs_enus	150
Making Decisions Dynamically	pd_04_a04_bs_enus	150
Problem Framing	pd_04_a02_bs_enus	180

	Course Code	Duration
Problem Solving: Generating Alternatives	pd_04_a03_bs_enus	120
Rational Decision-making and Problem Solving Simulation	PD004B	30
The Fundamentals of Effective Thinking	pd_04_a01_bs_enus	180
Series: Diversity in the Workplace		
Diversity on the Job: Diversity and You	pd_07_a02_bs_enus	60
Diversity on the Job: The Importance of Diversity and the Changing Workplace	pd_07_a01_bs_enus	60
Series: Diversity on the Job		
Diversity on the Job: Diversity and You	pd_07_a02_bs_enus	60
Diversity on the Job: The Importance of Diversity and the Changing Workplace	pd_07_a01_bs_enus	60
Series: Doing Business Professionally		
Creating a Positive Attitude	pd_05_a04_bs_enus	120
Doing Business Professionally Simulation	PD005A	30
Goals and Setting Goals	pd_05_a03_bs_enus	120
Managing from Within: Self-empowerment	pd_05_a02_bs_enus	120
Pursuing Successful Lifelong Learning	pd_05_a05_bs_enus	120
Working for Your Inner Boss: Personal Accountability	pd_05_a01_bs_enus	120
Series: Effective Time Management		
Time Management: Analyzing Your Use of Time	pd_11_a01_bs_enus	60
Time Management: Avoiding Time Stealers	pd_11_a03_bs_enus	60
Time Management: Planning and Prioritizing Your Time	pd_11_a02_bs_enus	60
Series: Fast-tracking Your Career		
Basic Business Skills to Get You on the Fast Track	PD0132	150
Communication Skills to Fast-track Your Career	PD0133	150
Fast-tracking Your Career Simulation	PD0130	30
Get Your Career on the Fast Track	PD0131	150
Improving Your Image	PD0136	180
Interpersonal Skills on the Fast Track	PD0134	150
The Boss Factor	PD0135	180
Series: Generating Creative & Innovative Ideas		
Generating Creative and Innovative Ideas: Enhancing Your Creativity	pd_09_a01_bs_enus	60
Generating Creative and Innovative Ideas: Maximizing Team Creativity	pd_09_a02_bs_enus	60
Generating Creative and Innovative Ideas: Verifying and Building on Ideas	pd_09_a03_bs_enus	60
Series: Handling Organizational Change		
Communication during Organizational Change	pd_03_a03_bs_enus	210
Handling Organizational Change Simulation	PD003A	30
Preparing for Change	pd_03_a02_bs_enus	180
Views on Organizational Change	pd_03_a01_bs_enus	150

	Course Code	Duration
Series: Living a Balanced Life		
Finding Your Life Balance	PD0181	270
Living a Balanced Life Simulation	PD0180	30
Strategies for Better Balance	PD0183	300
Success over Stress	PD0182	270
Series: Managing Organizational Change		
Communication during Organizational Change	pd_03_a03_bs_enus	210
Handling Organizational Change Simulation	PD003A	30
Preparing for Change	pd_03_a02_bs_enus	180
Views on Organizational Change	pd_03_a01_bs_enus	150
Series: Managing Your Career		
Managing Your Career: Creating a Plan	pd_10_a01_bs_enus	60
Managing Your Career: Getting on the Right Track	pd_10_a02_bs_enus	60
Managing Your Career: Leveraging the Performance Appraisal	pd_10_a05_bs_enus	60
Managing Your Career: Professional Networking Essentials	pd_10_a03_bs_enus	60
Managing Your Career: You and Your Boss	pd_10_a04_bs_enus	60
Managing Your Relationship with Your Boss Simulation	PD010A	
Series: Optimizing Your Work/Life Balance		
Optimizing Your Work/Life Balance: Analyzing Your Life Balance	pd_06_a01_bs_enus	60
Optimizing Your Work/Life Balance: Maintaining Your Life Balance	pd_06_a02_bs_enus	60
Optimizing Your Work/Life Balance: Taking Control of Your Stress	pd_06_a03_bs_enus	60
Series: Problem Solving and Decision-Making Strategies		
Decision Making: Making Tough Decisions	pd_12_a06_bs_enus	60
Decision Making: The Fundamentals	pd_12_a04_bs_enus	60
Decision Making: Tools and Techniques	pd_12_a05_bs_enus	60
Problem Solving: Determining and Building Your Strengths	pd_12_a02_bs_enus	60
Problem Solving: Digging Deeper	pd_12_a03_bs_enus	60
Problem Solving: The Fundamentals	pd_12_a01_bs_enus	
Series: Take Control of Your Time by Working More Effectively		
Developing Excellent Time Management Habits	pd_01_a03_bs_enus	210
Taking Control of Your Time Simulation	PD001A	30
Techniques for Improved Time Management	pd_01_a02_bs_enus	150
Your Time and You	pd_01_a01_bs_enus	180
Series: Telecommuting and the Remote Employee		
Telecommuting Basics: Communication Strategies for the Remote Employee	pd_08_a02_bs_enus	60
Telecommuting Basics: Maximizing Productivity as a Remote Employee	pd_08_a01_bs_enus	60
Series: Working without a Net - The Business of Risk		
Approaches to Risk Management	PD0242	120

	Course Code	Duration
Decisions and Risk	PD0243	120
Risk Basics	PD0241	120
Risk Strategies: The Cutting Edge	PD0245	150
Strategic Planning and Risk Management	PD0244	150
Working without a Net: Decisions Simulation	PD0240	30
Curriculum: Program/Portfolio Management Curriculum		
Series: Portfolio Management (PMI® Standard-aligned)		
Introduction to Portfolio Management	proj_03_a01_bs_enus	120
Portfolio Management Process Groups	proj_03_a03_bs_enus	120
Portfolio Management Processes and the Organization	proj_03_a02_bs_enus	120
Series: Program Management (PMI® Second Edition-aligned)		
Introduction to Program Management	proj_16_a01_bs_enus	90
Program Life Cycle and Benefits Management	proj_16_a02_bs_enus	120
Series: Program Management (PMI® Standard-aligned)		
An Introduction to Program Management	proj_02_a01_bs_enus	120
Monitoring, Controlling, and Closing Programs	proj_02_a06_bs_enus	120
Program Life Cycle and Organization	proj_02_a02_bs_enus	150
Program Management Processes and the Initiating Process Group	proj_02_a03_bs_enus	90
Program Planning	proj_02_a04_bs_enus	150
The Executing Process Group	proj_02_a05_bs_enus	90
Curriculum: Project Management Curriculum		
Series: Code of Ethics and Professional Conduct (PMI® Standard-aligned)		
Core PMI® Values and Ethical Standards	proj_15_a02_bs_enus	120
The Role of Ethics in Project Management	proj_15_a01_bs_enus	90
Series: Instructor Series: CompTIA Project+ (2009 Edition)		
Project+ 2009 Instructor Series: Communication, Procurement and Cost	ISCT0010EN04P	
Project+ 2009 Instructor Series: Executing the Project	ISCT0010EN05P	
Project+ 2009 Instructor Series: Initiating a Project	ISCT0010EN01P	
Project+ 2009 Instructor Series: Monitoring, Controlling and Closing Projects	ISCT0010EN06P	
Project+ 2009 Instructor Series: Project Scope and Schedule	ISCT0010EN02P	
Project+ 2009 Instructor Series: Resources, Risks and Quality	ISCT0010EN03P	
Series: Managing Software Project Outsourcing		
Determining Project Quality Standards and Milestones	232224_eng	160
Making the Right Outsourcing Decision	232192_eng	140
Measuring Project Outsourcing Success	232292_eng	180
Planning the Outsourcing Deal	232202_eng	100
The Outsourcing Project	232209_eng	200

	Course Code	Duration
Series: Portfolio Management (PMI® Standard-aligned)		
Introduction to Portfolio Management	proj_03_a01_bs_enus	120
Portfolio Management Process Groups	proj_03_a03_bs_enus	120
Portfolio Management Processes and the Organization	proj_03_a02_bs_enus	120
Series: Program Management (PMI Standard-aligned)		
An Introduction to Program Management	proj_02_a01_bs_enus	120
Monitoring, Controlling, and Closing Programs	proj_02_a06_bs_enus	120
Program Life Cycle and Organization	proj_02_a02_bs_enus	150
Program Management Processes and the Initiating Process Group	proj_02_a03_bs_enus	90
Program Planning	proj_02_a04_bs_enus	150
The Executing Process Group	proj_02_a05_bs_enus	90
Series: Program Management Overview		
Introduction to Program Management	proj_16_a01_bs_enus	90
Program Life Cycle and Benefits Management	proj_16_a02_bs_enus	120
Series: Project Communications Management (PMBOK® Guide - Fourth Edition-aligned)		
Communicating Effectively with Project Stakeholders Simulation	PROJ012A	30
Processes for Managing Project Communications	proj_12_a02_bs_enus	120
Stakeholders and the Communications Management Plan	proj_12_a01_bs_enus	120
Series: Project Communications Management (PMBOK® Third Edition aligned)		
Communications Planning and Information Distribution	PROJ0581	150
Performance Reporting and Stakeholder Management	PROJ0582	120
Project Communications Management Simulation	PROJ0580	30
Series: Project Cost Management (PMBOK® Guide - Fourth Edition-aligned)		
Controlling Costs	proj_09_a02_bs_enus	90
Estimating and Budgeting Project Costs	proj_09_a01_bs_enus	120
Series: Project Cost Management (PMBOK® Third Edition aligned)		
Budgeting and Controlling Costs	PROJ0552	120
Estimating Activity Costs	PROJ0551	96
Series: Project Human Resource Management (PMBOK® Guide - Fourth Edition-aligned)		
Managing Project Human Resources	proj_11_a02_bs_enus	120
Planning and Managing Project Human Resources Simulation	PROJ011A	30
Planning Project Human Resources	proj_11_a01_bs_enus	120
Series: Project Human Resource Management (PMBOK® Third Edition-aligned)		
Elements of Project Human Resource Management	PROJ0571	90
Implementing Project Human Resource Management	PROJ0572	150
Project Human Resources Management Simulation	PROJ0570	30
Series: Project Integration Management (PMBOK® Guide - Fourth Edition-aligned)		
Integrated Initiation and Planning	proj_06_a01_bs_enus	120

	Course Code	Duration
Integrated Project Change Control and Close	proj_06_a03_bs_enus	60
Integrated Project Execution, Monitoring, and Control	proj_06_a02_bs_enus	120
Series: Project Integration Management (PMBOK® Third Edition aligned)		
Initiating a Project and Preparing the Project Plan	PROJ0521	150
Project Integration: Executing and Completing a Project	PROJ0522	120
Series: Project Management Essentials - (PMBOK® Guide - Fourth Edition-aligned)		
Managing Projects within Organizations	proj_05_a01_bs_enus	90
Project Management Overview	proj_05_a02_bs_enus	120
Project Management Process Groups	proj_05_a03_bs_enus	90
Series: Project Management Essentials (PMBOK® Third Edition aligned)		
An Introduction to Project Management	PROJ0511	150
Executing, Monitoring & Controlling, and Closing a Project	PROJ0515	90
Introduction to Project Process Groups and Initiating a Project	PROJ0513	90
Project Life Cycles and Stakeholders	PROJ0512	120
Project Management Essentials Simulation	PROJ0510	30
Project Planning	PROJ0514	150
Series: Project Management for IT Professionals		
Functions of IT Project Managers	PROJ0352	270
Introduction to IT Project Management	PROJ0351	240
Managing Efficiencies of IT Projects	PROJ0355	270
Managing the Execution and Control of IT Projects	PROJ0354	330
Project IT Management Simulation - Design to Rollout	PROJ035S	30
Project IT Management Simulation - The Early Stages	PROJ0350	30
TestPrep Final Exam: Project Management for IT Professionals	FE0013_eng	0
The Life Cycle of an IT Project	PROJ0353	300
Series: Project Management for Non-Project Managers		
Initiating and Planning a Project	proj_01_a03_bs_enus	120
Managing a Project	proj_01_a04_bs_enus	150
Project Management for Non-project Managers Simulation	PROJ001A	30
Project Management Fundamentals	proj_01_a01_bs_enus	150
Transitioning into a Project Management Role	proj_01_a02_bs_enus	180
Troubleshooting and Closing the Project	proj_01_a05_bs_enus	120
Series: Project Management Foundations (PRINCE2-aligned)		
Controlling, Managing and Closing a PRINCE2-aligned Project	proj_04_a05_bs_enus	120
Initial and Ongoing Processes in a PRINCE2-aligned Project	proj_04_a04_bs_enus	120
Managing Quality and Risk in a PRINCE2-aligned Project	proj_04_a03_bs_enus	120
Overview of Project Managing a PRINCE2-aligned Project	proj_04_a01_bs_enus	60
Project Planning and Controlling a PRINCE2-aligned Project	proj_04_a02_bs_enus	120

	Course Code	Duration
Techniques for Managing a PRINCE2-aligned Project	proj_04_a06_bs_enus	90
Series: Project Management Professional Responsibility		
Ethics and Professional Knowledge	PROJ0041	180
Stakeholder Interests and Cultural Diversity	PROJ0042	180
Series: Project Procurement Management (PMBOK® Guide - Fourth Edition-aligned)		
Managing Procurements	proj_14_a02_bs_enus	120
Planning Project Procurement	proj_14_a01_bs_enus	120
Series: Project Procurement Management (PMBOK® Third Edition-aligned)		
Choosing Sellers and Administering and Closing Contracts	PROJ0602	150
Planning Project Procurement and Requesting Seller Responses	PROJ0601	150
Project Procurement Management Simulation	PROJ0600	30
Series: Project Quality Management (PMBOK® Guide - Fourth Edition-aligned)		
Project Quality Planning	proj_10_a01_bs_enus	120
Quality Assurance and Quality Control	proj_10_a02_bs_enus	120
Series: Project Quality Management (PMBOK® Third Edition-aligned)		
Performing Quality Assurance and Control	PROJ0562	150
Planning for Quality	PROJ0561	120
Series: Project Risk Management (PMBOK® Guide - Fourth Edition-aligned)		
Identifying Project Risks	proj_13_a04_bs_enus	120
Performing Risk Analysis	proj_13_a02_bs_enus	120
Risk Management Planning	proj_13_a01_bs_enus	90
Risk Response, Monitor, and Control	proj_13_a03_bs_enus	120
Series: Project Risk Management (PMBOK® Third Edition aligned)		
Analyzing Project Risk	PROJ0592	120
Planning and Identifying Project Risk	PROJ0591	150
Responding to and Controlling Project Risk	PROJ0593	180
Series: Project Scope Management (PMBOK® Guide - Fourth Edition-aligned)		
Create Work Breakdown Structure	proj_07_a02_bs_enus	90
Monitoring and Controlling Project Scope	proj_07_a03_bs_enus	90
Project Requirements and Defining Scope	proj_07_a01_bs_enus	120
Series: Project Scope Management (PMBOK® Third Edition aligned)		
Controlling Project Scope	PROJ0532	120
Planning Project Scope	PROJ0531	90
Series: Project Time Management (PMBOK® Guide - Fourth Edition-aligned)		
Defining and Sequencing Project Activities	proj_08_a01_bs_enus	120
Developing and Controlling the Project Schedule	proj_08_a03_bs_enus	120
Estimating Activity Resources and Durations	proj_08_a02_bs_enus	120
Project Management Overview	proj_05_a02_bs_enus	120

	Course Code	Duration
Series: Project Time Management (PMBOK® Third Edition aligned)		
Elements of Project Time Management	PROJ0541	150
Project Scheduling	PROJ0542	180
Series: Strategic Project Management for IT Projects		
Cost Management and IT Project Trade-offs	PROJ0366	270
Estimating the IT Project Work Effort	PROJ0363	330
IT Project Leadership, Authority & Accountability	PROJ0364	360
Managing Multiple IT Projects	PROJ0365	330
Planning Strategic IT Projects Simulation	PROJ0360	30
Strategic Approaches to Managing IT Projects	PROJ0362	300
Strategic Planning and Positioning for IT Projects	PROJ0361	300
TestPrep Final Exam: Strategic Project Management for IT Projects	FE0014_eng	0
Series: Test Preps		
TestPrep Certified Associate in Project Management (CAPM)	TPCAPM_eng	0
TestPrep Certified Associate in Project Management (CAPM) PMBOK Guide Fourth Edition Aligned	pm_capm_a01_tp_enus	180
TestPrep Project Management Professional (PMP) PMBOK Guide Fourth Edition Aligned	pm_proj_a01_tp_enus	240
TestPrep Project Management Professional (PMP) PMBOK Guide Third Edition Aligned	TPPMP3ED_eng	0
Curriculum: Sales Curriculum		
Series: Communication 101		
Sales Communication Techniques Simulation	SALE0430	30
Sales Communications Essentials	SALE0432	420
Sales Communications Foundations	SALE0431	420
Telesales Communications	SALE0433	360
Series: Field Sales Foundations		
Applying Your Field Sales Approach	SALE0103	240
Completing Your Field Sales Approach	SALE0104	210
Field Sales Foundations	SALE0101	210
Field Sales Skills Simulation	SALE0100	30
Planning Your Field Sales Approach	SALE0102	270
Series: Inside Sales Skills		
Completing Inbound Sales Calls	SALE0125	300
Completing Outbound Sales Calls	SALE0123	300
Initiating Outbound Sales Calls	SALE0122	210
Inside Sales Skills Simulation	SALE0120	30
Preparing for Inbound Sales Calls	SALE0124	300
Preparing for Outbound Sales Calls	SALE0121	360

	Course Code	Duration
Series: Sales Manufacturing: Building a Predictable Sales Machine		
Sales Manufacturing(TM): Identifying Sales Opportunities	SALE0421	300
Sales Manufacturing(TM): Sales Production	SALE0422	360
Sales Manufacturing: Opportunity Development Simulation	SALE0420	30
Series: Sales Team Management		
Building a Winning Sales Team	SALE0151	330
Communicating in Sales Teams	SALE0154	150
Motivating a Winning Sales Team	SALE0153	270
Sales Team Management Simulation	SALE0150	30
Using Business Tools to Manage Sales Teams	SALE0152	180
Series: Sales University® Sales Math 101: Developing a Sales Plan for Success		
Sales Math 101: Developing a Sales Plan for Success	SALE0411	240
Series: Sales University® Sales Orientation: Professional Selling in the Knowledge Economy		
Professional Selling in the Knowledge Economy	SALE0402	300
Professional Selling in the Knowledge Economy Simulation	SALE0400	30
The Profession of Selling	SALE0401	210
Series: Selling at the Executive Level		
Closing Executive-level Sales Simulation	SALE022T	30
From Executive-level Sale to Strategic Partnership	SALE0226	240
Negotiating to Mutual Benefit	SALE0225	240
Prepare for Success	SALE0221	180
Preparing for the Executive-level Sale Simulation	SALE0220	30
Presenting Your Proposition	SALE0224	240
Progressing through the Complex Sale	SALE0223	240
Progressing through the Complex Sale Simulation	SALE022S	30
Strategic Planning	SALE0222	210
Series: Strategic Account Sales Skills		
Conducting Effective Sales Research Meetings	SALE0133	210
Delivering High-impact Sales Presentations	SALE0135	360
Strategic Account Sales Skills Simulation	SALE0130	30
The Strategic Account Sales Approach	SALE0131	180
Understanding Your Customer	SALE0132	210
Working with Your Customer's Key Players	SALE0134	210
Series: Territorial Account Sales Skills		
Delivering High-impact Territorial Account Sales (TAS) Presentations	SALE0115	300
Effectively Using Customer-focused Research Meetings	SALE0113	210
Gaining Access to Key Personnel at Your Target Accounts	SALE0114	210
Territorial Account Sales Skills Simulation	SALE0110	30

	Course Code	Duration
The Territorial Account Sales Approach	SALE0111	180
Understanding Your Target Customer's Business	SALE0112	210
Curriculum: Strategic Planning Curriculum		
Series: Leading and Implementing Sustainable Green Business Strategies		
Green Business: Implementing Sustainability Strategies	stgy_04_a03_bs_enus	120
Green Business: Planning Sustainability Strategies	stgy_04_a02_bs_enus	120
Introduction to Green Business and Sustainability	stgy_04_a01_bs_enus	120
Series: Moving From an Operational Manager to a Strategic Thinker		
Moving from an Operational Manager to a Strategic Thinker Simulation	STGY001A	30
Planning and Implementing a Business Strategy	stgy_01_a04_bs_enus	150
Sustaining Competitive Advantage	stgy_01_a02_bs_enus	180
The Imperatives of Innovation and Leadership in Strategy	stgy_01_a03_bs_enus	150
Thinking Strategically	stgy_01_a01_bs_enus	120
Series: Strategic IT Planning		
IT Challenges: Present and Future	STGY0223	150
Setting the Stage for IT Success	STGY0221	150
Strategic Decision Making	STGY0222	90
Strategic IT Planning Simulation	STGY0220	30
Series: Systems Thinking in the 21st Century		
Building a Healthy System	STGY0402	150
Redesigning Your Organization: Part I	STGY0405	180
Redesigning Your Organization: Part II	STGY0406	180
System Archetypes	STGY0404	180
Systems-thinking Models and Thinking Skills	STGY0403	150
Taking Systems Thinking into Your Personal Life	STGY0407	180
What Is Systems Thinking?	STGY0401	150
Series: The Fundamentals of Globalization		
Globalization and Our Changing World	STGY0351	90
Globalization and Your Company	STGY0352	240
Managing from a Global Viewpoint	STGY0354	270
The Fundamentals of Globalization Simulation	STGY0350	30
The Process of Globalizing a Product or Service	STGY0353	210
Curriculum: Team Building Curriculum		
Series: High-Performance Onsite-and Virtual Teams		
Creating Virtual and High-performance Teams Simulation	TEAM001A	30
Facilitating Virtual and On-site Teams	team_01_a04_bs_enus	240
Launching Successful Virtual and On-site Teams	team_01_a01_bs_enus	180
Leading High-performance On-site Teams	team_01_a02_bs_enus	210

	Course Code	Duration
Leading High-performance Virtual Teams	team_01_a03_bs_enus	210
Leading High-performance Virtual Teams Simulation	TEAM001B	30
Series: Leading Teams		
Leading Teams: Building Trust and Commitment	team_03_a04_bs_enus	60
Leading Teams: Dealing with Conflict	team_03_a07_bs_enus	60
Leading Teams: Developing the Team and its Culture	team_03_a03_bs_enus	60
Leading Teams: Establishing Goals, Roles, and Guidelines	team_03_a02_bs_enus	60
Leading Teams: Fostering Effective Communication and Collaboration	team_03_a05_bs_enus	60
Leading Teams: Launching a Successful Team	team_03_a01_bs_enus	60
Leading Teams: Managing Virtual Teams	team_03_a08_bs_enus	60
Leading Teams: Motivating and Optimizing Performance	team_03_a06_bs_enus	60
Series: Making Teams Work: Capitalizing on Conflict		
Analyzing Workplace War Zones	TEAM0212	150
Conquering Conflict through Communication	TEAM0214	180
Getting Past Clashes: Valuing Team Diversity	TEAM0213	150
Making Teams Work Simulation	TEAM0210	30
Manager's Performance Guide - Team Conflict Skills	TEAM0216	90
Team Conflict: The Seeds of Dissent	TEAM0211	210
The Path to Peace and Harmony	TEAM0215	150
Series: Optimizing Your Performance on a Team		
Being an Effective Team Member	team_02_a01_bs_enus	60
Effective Team Communication	team_02_a04_bs_enus	60
Elements of a Cohesive Team	team_02_a03_bs_enus	60
Establishing Team Goals and Responsibilities	team_02_a02_bs_enus	60
Using Feedback to Improve Team Performance	team_02_a05_bs_enus	60
Series: Participating in Teams		
Effective Team-building Strategies	TEAM0171	240
Effectively Communicating in Teams	TEAM0172	180
Participating in Teams Simulation	TEAM0170	30
The Individual's Role in a Team	TEAM0173	210

Computer Skills

	Course Code	Duration
Curriculum: Desktop Computer Courses		
Series: Adobe		
ActionScript, Sound, and Video in Flash CS3	at_fcst_a05_it_enu	120
Adding Links and Images in Dreamweaver CS4	at_dcsf_a02_it_enu	90
Adding Links, Images, and Flash Objects in Dreamweaver CS3	at_dcst_a02_it_enu	180
Adobe Acrobat 9: Fundamentals	at_adan_a01_it_enu	120
Adobe AIR for Flash Developers	at_aafd_a01_it_enu	60
Adobe Captivate 4	at_capv_a01_it_enu	90
Adobe Fireworks CS4: Fundamentals	at_fwcs_a01_it_enu	120
Adobe InDesign CS4: Fundamentals	at_idcs_a01_it_enu	120
Adobe Reader 9	at_rean_a01_dt_enu	90
Advanced Features of Adobe Acrobat 8	at_adab_a04_dt_enu	114
Animation in Flash CS3	at_fcst_a04_it_enu	90
Cascading Style Sheets in Dreamweaver CS3	at_dcst_a06_it_enu	120
Cascading Style Sheets in Dreamweaver CS4	at_dcsf_a06_it_enu	150
Creating and Working with PDFs in Adobe Acrobat 8	at_adab_a01_dt_enu	150
Creating Interactive Web Pages in Dreamweaver CS3	at_dcst_a05_it_enu	120
Creating Interactive Web Pages in Dreamweaver CS4	at_dcsf_a05_it_enu	150
Creating Navigation and Publishing Movies in Flash CS3	at_fcst_a07_it_enu	90
Drawing and Working with Symbols in Flash CS3	at_fcst_a02_it_enu	150
Dreamweaver CS3 Site Maintenance and Advanced Concepts	at_dcst_a07_it_enu	90
Dreamweaver CS4 Site Maintenance and Advanced Concepts	at_dcsf_a07_it_enu	120
Editing and Reviewing in Adobe Acrobat 8	at_adab_a02_dt_enu	66
Forms and Document Security in Adobe Acrobat 8	at_adab_a03_dt_enu	84
Getting Started with Adobe Acrobat 5.0	35669_eng	120
Illustrator CS4: Beyond the Basics	at_icsf_a02_it_enu	150
Illustrator CS4: Getting Started	at_icsf_a01_it_enu	150
Introduction to the Features of Flash CS3	at_fcst_a01_it_enu	120
Photoshop CS4: Beyond the Basics	at_pcsf_a02_it_enu	180
Photoshop CS4: Getting Started	at_pcsf_a01_it_enu	120
Reusing Content in Dreamweaver CS3	at_dcst_a04_it_enu	90
Reusing Content in Dreamweaver CS4	at_dcsf_a04_it_enu	120
Setting up a Site and Adding Content in Dreamweaver CS3	at_dcst_a01_it_enu	150
Setting up a Site and Adding Content in Dreamweaver CS4	at_dcsf_a01_it_enu	150
Tables, Accessibility, and Standards in Dreamweaver CS3	at_dcst_a03_it_enu	120
Tables, Accessibility, and Standards in Dreamweaver CS4	at_dcsf_a03_it_enu	90
Up and Running with Adobe Acrobat 5.0	35672_eng	120

	Course Code	Duration
Using Adobe Reader 6.0	221552_eng	160
Using Adobe Reader 8	at_adar_a01_dt_enus	150
Using Text and Components in Flash CS3	at_fcst_a03_it_enus	120
Workflow and Program Integration in Flash CS3	at_fcst_a06_it_enus	90
Series: Adobe Acrobat 5		
Getting Started with Adobe Acrobat 5.0	35669_eng	120
Up and Running with Adobe Acrobat 5.0	35672_eng	120
Series: Best Practices for Desktop Users		
Information security and the Internet	216960_eng	100
Introduction to information security	216913_eng	100
Malicious code and information security	217043_eng	100
Operational information security	217983_eng	90
Series: ECDL/ICDL 4		
ECDL/ICDL 4 Module 1: Concepts of Information Technology (IT) - Computers and IT	208386_eng	160
ECDL/ICDL 4 Module 1: Concepts of Information Technology (IT) - IT in Daily Life	208426_eng	120
ECDL/ICDL 4 Module 2: Using the Computer and Managing Files - Customization	210027_eng	120
ECDL/ICDL 4 Module 2: Using the Computer and Managing Files - Files and Folders	210026_eng	120
ECDL/ICDL 4 Module 2: Using the Computer and Managing Files - Using Windows XP	209091_eng	155
ECDL/ICDL 4 Module 3: Word Processing - Editing and Printing in Word 2003	212629_eng	140
ECDL/ICDL 4 Module 3: Word Processing - Formatting and Editing in Word 2003	212639_eng	140
ECDL/ICDL 4 Module 3: Word Processing - Getting Started with Word 2003	212610_eng	140
ECDL/ICDL 4 Module 3: Word Processing - Tables and Graphics in Word 2003	212656_eng	150
ECDL/ICDL 4 Module 3: Word Processing - Word 2003 Text and Paragraphs	212620_eng	120
ECDL/ICDL 4 Module 3: Word Processing - Working with Documents in Word 2003	212649_eng	75
ECDL/ICDL 4 Module 4: Spreadsheets - Basic Features of Excel 2003	210894_eng	200
ECDL/ICDL 4 Module 4: Spreadsheets - Formatting Data in Excel 2003	210895_eng	115
ECDL/ICDL 4 Module 4: Spreadsheets - Formulas and Functions in Excel 2003	210897_eng	130
ECDL/ICDL 4 Module 4: Spreadsheets - Printing and Using Charts in Excel 2003	210896_eng	180
ECDL/ICDL 4 Module 5: Database - Access 2003 Queries and Reports	210721_eng	155
ECDL/ICDL 4 Module 5: Database - Basic Access 2003 Forms	210684_eng	135
ECDL/ICDL 4 Module 5: Database - Basic Access 2003 Tables	210582_eng	195
ECDL/ICDL 4 Module 5: Database - Getting Started with Access 2003	210475_eng	160
ECDL/ICDL 4 Module 6: Presentation - Charts and Multimedia in PowerPoint 2003	211839_eng	85
ECDL/ICDL 4 Module 6: Presentation - Finalizing Presentations in PowerPoint 2003	211857_eng	130
ECDL/ICDL 4 Module 6: Presentation - Introducing PowerPoint 2003	211781_eng	160
ECDL/ICDL 4 Module 6: Presentation - Slide Layout and Design in PowerPoint 2003	211815_eng	145
ECDL/ICDL 4 Module 7: Information and Communication - Introducing Outlook 2003	210848_eng	140
ECDL/ICDL 4 Module 7: Information and Communication - Outlook 2003 E-mail	210849_eng	160

	Course Code	Duration
ECDL/ICDL 4 Module 7: Information and Communication - Outlook 2003 Messages	211028_eng	120
ECDL/ICDL 4 Module 7: Information and Communication - Using IE 6	210559_eng	200
ECDL/ICDL 4 Module 7: Information and Communication - Using Web Sites in IE 6	210573_eng	140
Series: Home and Personal		
Fundamentals of Internet Explorer 6	117246_eng	195
Home Networking with Microsoft Windows XP	66335_eng	60
Moving on with Internet Explorer 6	117260_eng	160
Series: Home User: Home and Personal Finance		
QuickBooks Pro 2009: Getting Started	hp_iqbs_a01_dt_enus	180
Series: Lotus Notes		
Getting Started with Lotus Notes 7 and Mail	233489_eng	135
Getting Started with Lotus Notes 8 and Using Mail	ia_lteu_a01_dt_enus	30
Managing Mail, Instant Messaging, and Contacts in Lotus Notes 7	233490_eng	165
Scheduling Events and Managing Applications	ia_lteu_a02_dt_enus	60
Using Lotus Notes 7 Remotely	233492_eng	85
Using Productivity Tools and Accessing Lotus Notes 8 Remotely	ia_lteu_a04_dt_enus	150
Working with Databases, the Calendar, and the To Do List in Lotus Notes 7	233491_eng	175
Working with Instant Messaging, Contacts, and Blogs	ia_lteu_a03_dt_enus	150
Series: Lotus Notes 6		
Lotus Notes 6 End User: iNotes	107783_eng	40
Lotus Notes 6 End User: Personalizing Notes 6 features	112937_eng	120
Lotus Notes 6 End User: Using Notes 6 Mail Remotely	106926_eng	80
Lotus Notes 6 End User: Using Notes and Notes Mail	99908_eng	180
Lotus Notes 6 End User: Using the Calendar and To Do List features, and TeamRoom Collaboration	110772_eng	140
Series: Lotus Notes 7		
Getting Started with Lotus Notes 7 and Mail	233489_eng	135
Managing Mail, Instant Messaging, and Contacts in Lotus Notes 7	233490_eng	165
Using Lotus Notes 7 Remotely	233492_eng	85
Working with Databases, the Calendar, and the To Do List in Lotus Notes 7	233491_eng	175
Series: Lotus Notes 8		
Getting Started with Lotus Notes 8 and Using Mail	ia_lteu_a01_dt_enus	30
Lotus Notes 8: New Features for End Users	ia_lnnf_a01_dt_enus	120
Scheduling Events and Managing Applications	ia_lteu_a02_dt_enus	60
Using Productivity Tools and Accessing Lotus Notes 8 Remotely	ia_lteu_a04_dt_enus	150
Working with Instant Messaging, Contacts, and Blogs	ia_lteu_a03_dt_enus	150
Series: Microsoft Internet Explorer 5.5		
Getting Started with Internet Explorer 5.5	31706_eng	110

	Course Code	Duration
Series: Microsoft Internet Explorer 6		
Fundamentals of Internet Explorer 6	117246_eng	195
Moving on with Internet Explorer 6	117260_eng	160
Series: Microsoft Internet Explorer 7		
Customization and Security in Internet Explorer 7	250177_eng	130
Fundamentals of Internet Explorer 7	250164_eng	160
Series: Microsoft Internet Explorer 8		
Internet Explorer 8: Advanced Features	id_mcie_a02_dt_enus	90
Internet Explorer 8: Basic Features	id_mcie_a01_dt_enus	90
Series: Microsoft Office 2000		
Microsoft Office 2000 - Advanced Access	111354_eng	295
Microsoft Office 2000 - Advanced Excel	111238_eng	195
Microsoft Office 2000 - Advanced FrontPage	112291_eng	265
Microsoft Office 2000 - Advanced Outlook	112030_eng	320
Microsoft Office 2000 - Advanced PowerPoint 2000	111408_eng	240
Microsoft Office 2000 - Advanced Word	111009_eng	245
Microsoft Office 2000 - Beginning Access	111352_eng	240
Microsoft Office 2000 - Beginning Excel	111080_eng	290
Microsoft Office 2000 - Beginning FrontPage	112290_eng	265
Microsoft Office 2000 - Beginning Outlook	112000_eng	260
Microsoft Office 2000 - Beginning PowerPoint 2000	111348_eng	230
Microsoft Office 2000 - Beginning Project	112243_eng	275
Microsoft Office 2000 - Beginning Word	110946_eng	310
Microsoft Office 2000 - Deployment and Administration	110906_eng	240
Microsoft Office 2000 - Excel for Power Users	111287_eng	260
Microsoft Office 2000 - Intermediate Access	111353_eng	300
Microsoft Office 2000 - Intermediate Excel	111081_eng	260
Microsoft Office 2000 - Intermediate Project 2000	112268_eng	245
Microsoft Office 2000 - Intermediate Word	110947_eng	240
Microsoft Office 2000 - New Features for Power Users	110857_eng	225
Microsoft Office 2000 - New Features for Users	110856_eng	255
Microsoft Office 2000 - Word for Power Users	111010_eng	270
Office 2000 - Advanced Project	112366_eng	325
Series: Microsoft Office 2003		
Access 2003 and the Web	126959_eng	80
Access 2003 Programmability	126965_eng	80
Administering Web Sites in FrontPage 2003	122100_eng	100
Advanced Analysis of your Project	206372_eng	160
Advanced Customization	132661_eng	140

	Course Code	Duration
Advanced Customization in Excel 2003	119829_eng	160
Advanced Data Analysis in Excel 2003	113309_eng	180
Advanced Data Exchange in Excel 2003	119748_eng	220
Advanced Data Management in Excel 2003	113262_eng	140
Advanced Data Manipulation Features in Word 2003	113114_eng	120
Advanced Design Techniques and Printing with Publisher 2003	204928_eng	200
Advanced Document Features in Word 2003	121072_eng	120
Advanced Document Navigation in Word 2003	126778_eng	80
Advanced formatting in Excel 2003	125656_eng	120
Advanced Formatting in Word 2003	113095_eng	120
Advanced Querying in Access 2003	126944_eng	100
Advanced Validation and Collaboration in Excel 2003	121344_eng	200
Archiving and Storing Data, and Using IRM in Outlook 2003	206606_eng	80
Basic Access 2003 Forms	125956_eng	160
Basic Access 2003 Tables	125947_eng	180
Basic Features of Excel 2003	113187_eng	195
Collaborative Features in Word 2003	113139_eng	220
Configuring Rules, Alerts, and Junk Mail Settings in Outlook 2003	113469_eng	160
Creating and Defining a Project	132490_eng	240
Creating Basic Presentations using PowerPoint 2003	121838_eng	160
Creating Diagrams with Visio 2003	132531_eng	195
Customizing E-mail, Views, Navigation, and E-mail Accounts in Outlook 2003	131326_eng	200
Customizing PowerPoint 2003 Presentations	121956_eng	120
Customizing Toolbars and Commands and Creating Forms in Outlook 2003	132616_eng	200
Data Security in Outlook 2003	132613_eng	160
Database Administration in Access 2003	126973_eng	120
Developing Diagrams with Visio 2003	132532_eng	220
Enhancing Tables, Forms, and Reports in Access 2003	126934_eng	140
Enhancing Web Sites with Advanced FrontPage 2003 Features	122099_eng	180
Enterprise Project Management	201357_eng	120
Excel 2003 Chart and Multimedia Features	119828_eng	200
Excel 2003 Formulas and Functions	113221_eng	160
Finalizing PowerPoint 2003 Presentations	123167_eng	120
Formatting and Managing Messages in Outlook 2003	128879_eng	160
Formatting and Printing Files in Office 2003	121643_eng	160
Formatting Data in Excel 2003	119827_eng	120
Getting Started with Access 2003	125937_eng	160
Getting Started with FrontPage 2003	121449_eng	140
Getting Started with Publisher 2003	204924_eng	140
Getting Started with Word 2003	112997_eng	80

	Course Code	Duration
Importing and Working with Data in FrontPage 2003	121653_eng	260
Introduction to Microsoft Office 2003	121587_eng	180
Microsoft Office 2003: New Applications	117531_eng	60
Microsoft Office 2003: New Features for Advanced Users	117530_eng	240
Microsoft Office 2003: New Features for End Users	117529_eng	140
Microsoft Office 2003: New Features for Outlook Users	126060_eng	140
Newsreaders, Online Meetings, Instant Messaging, and Faxing Information in Outlook 2003	132615_eng	160
Organizing and Managing Project Information	205433_eng	180
Organizing Content Using Templates and Frames in FrontPage 2003	122481_eng	140
Outlook 2003 and Business Contact Manager	132617_eng	220
Personalizing and Maintaining Access 2003	125984_eng	80
Preparing PowerPoint 2003 Presentations for Effective Delivery	125830_eng	100
Printing and Collaborating in Excel 2003	122518_eng	120
Printing and Working with Graphics and Objects in Publisher 2003	204925_eng	160
Printing, Help, and Automated Formatting in Word 2003	116299_eng	180
Running, Broadcasting, and Reviewing PowerPoint 2003 Presentations	124997_eng	160
Scheduling Events, Appointments, and Meetings in Outlook 2003	128880_eng	180
Sending and Receiving Messages in Outlook 2003	113430_eng	160
Settings, Customization, and Office 2003 Integration with PowerPoint 2003	121957_eng	120
Sharing Folders, Schedules, and Contacts and Using SharePoint Data in Outlook 2003	129976_eng	200
Sharing Project Data and Working with Macros	132659_eng	120
Slide Layout and Design in PowerPoint 2003	123164_eng	95
Specifying and Assigning Resources	132510_eng	160
Structuring and Publishing Web Sites in FrontPage 2003	122092_eng	140
Structuring, editing, saving, and opening documents in Word 2003	123383_eng	140
Tracking and Reporting Progress using Project Professional 2003	132504_eng	200
Tracking, Categorizing, Searching, and Printing in Outlook 2003	131341_eng	220
Using Queries and Reports in Access 2003	125964_eng	220
Using Tables, Charts, and Graphics in Word 2003	126789_eng	100
Using Task Lists, Contact Lists, and Notes in Outlook 2003	128881_eng	140
Using Visuals in PowerPoint 2003 Presentations	125933_eng	120
Using Windows SharePoint Services and FrontPage 2003	131456_eng	140
Visio 2003 and Other Programs	132533_eng	120
Working Collaboratively	201354_eng	140
Working in Outlook 2003 from Multiple Locations	132614_eng	200
Working with Code in FrontPage 2003	122120_eng	140
Working with Data and Presentation in Access 2003	126950_eng	120
Working with Documents in Word 2003	112998_eng	140
Working with E-mail and Web Sites in Publisher 2003	204927_eng	160

	Course Code	Duration
Working with graphics, hyperlinks and tables in FrontPage 2003	131714_eng	180
Working with Mail and Catalog Merges in Publisher 2003	207309_eng	60
Working with Tables and Media Features in Word 2003	116894_eng	195
Working with text and paragraphs in Word 2003	124981_eng	120
Working with Text Boxes, Text, and Tables in Publisher 2003	207503_eng	120
Working with Web Sites in FrontPage 2003	122475_eng	140
Series: Microsoft Office 2007		
Adding Graphics to Presentations in PowerPoint 2007	mo_bgpp_a02_dt_enus	90
Adding Multimedia and Animations to Presentations in PowerPoint 2007	mo_bgpp_a03_dt_enus	60
Advanced Customization in Excel 2007	mo_adex_a03_dt_enus	120
Advanced Customization with MS Project 2007	mo_adpr_a01_dt_enus	120
Advanced Data Management in Access 2007	mo_adax_a02_dt_enus	210
Advanced Data Management in Excel 2007	mo_adex_a02_dt_enus	90
Advanced Data Manipulation Features in Word 2007	mo_wdpu_a01_dt_enus	60
Advanced Document Features in Word 2007	mo_wdpu_a02_dt_enus	60
Advanced Document Navigation and Document Reviews in Word 2007	mo_adwd_a02_dt_enus	150
Advanced Formatting in Excel 2007	mo_adex_a01_dt_enus	120
Advanced Formatting in Word 2007	mo_adwd_a01_dt_enus	90
Analyzing Data in Excel 2007	mo_expu_a01_dt_enus	210
Attending a Microsoft Office 2007 Live Meeting	mo_lmeu_a01_dt_enus	60
Basic Access 2007 Forms	mo_bgac_a03_dt_enus	120
Basic Access 2007 Tables	mo_bgac_a02_dt_enus	150
Business Contact Manager with Outlook 2007	mo_olpu_a03_dt_enus	180
Collaborating and Using Visio 2007 With Other Programs	mo_bgvs_a03_dt_enus	90
Collaborative Features in Word 2007	mo_wdpu_a03_dt_enus	120
Completing Searches, Printing Items, and Working with RSS Feeds in Outlook 2007	mo_bgol_a05_dt_enus	120
Configuring Rules, Alerts, and Junk E-mail Settings in Outlook 2007	mo_adol_a02_dt_enus	90
Creating and Designing a Project with Project 2007	mo_bgpr_a01_dt_enus	210
Creating and Managing Personal Sites and Searches in SharePoint 2007	250463_eng	160
Creating Custom Slide Shows in PowerPoint 2007	mo_adpp_a01_dt_enus	60
Creating Customized Publications with Publisher 2007	mo_pblr_a01_dt_enus	180
Creating Visio 2007 Diagrams	mo_bgvs_a01_dt_enus	150
Customizing Outlook 2007 and Using the Journal	mo_adol_a01_dt_enus	120
Data Security, Archiving, and Working Offline in Outlook 2007	mo_olpu_a01_dt_enus	180
Database Administration in Access 2007	mo_acpu_a02_dt_enus	180
Distributing Presentations in PowerPoint 2007	mo_adpp_a02_dt_enus	60
Enhancing and Customizing Diagrams in Visio 2007	mo_bgvs_a02_dt_enus	210
Excel 2007 Charts, Pictures, Themes, and Styles	mo_bgex_a06_dt_enus	90
Excel 2007 Formulas and Functions	mo_bgex_a04_dt_enus	120

	Course Code	Duration
Exchanging Data with Excel 2007	mo_expu_a03_dt_enus	180
Extending Publisher 2007 Beyond Publications	mo_pblr_a02_dt_enus	120
Formatting and Managing E-mail in Outlook 2007	mo_bgol_a02_dt_enus	180
Getting Started with Access 2007	mo_bgac_a01_dt_enus	90
Getting Started with Excel 2007	mo_bgex_a01_dt_enus	120
Getting Started with Outlook 2007	mo_bgol_a01_dt_enus	90
Getting Started with PowerPoint 2007	mo_bgpp_a01_dt_enus	90
Getting Started with Word 2007	mo_bgwd_a01_dt_enus	60
Hosting a Microsoft Office 2007 Live Meeting	mo_lmeu_a02_dt_enus	90
Importing and Exporting Data and Data Presentation in Access 2007	mo_adax_a01_dt_enus	120
Instant, Text, and Unified Messaging in Outlook 2007	mo_olpu_a02_dt_enus	60
Manipulating and Formatting Data and Worksheets in Excel 2007	mo_bgex_a02_dt_enus	210
Microsoft Access 2007 and Microsoft Publisher 2007	239976_eng	60
Microsoft Office 2007: Collaborating with Groove and Communicator	mo_ncmg_a01_dt_enus	150
Microsoft Office 2007: Sharing Information with OneNote 2007	mo_ncmg_a02_dt_enus	60
Microsoft Office Excel, PowerPoint, and Outlook 2007	239874_eng	90
New Features for End Users in Microsoft Office 2007	239866_eng	80
Outlook Web Access 2007 Advanced Features	mo_otwa_a02_dt_enus	60
Printing, Help, and Automated Formatting in Word 2007	mo_bgwd_a04_dt_enus	120
Programmability and Administration in Access 2007	mo_acpu_a01_dt_enus	90
Project Data Management and Performance with MS Project 2007	mo_adpr_a02_dt_enus	210
Protecting and Sharing Excel 2007 Workbooks	mo_expu_a02_dt_enus	120
Queries and Reports in Access 2007	mo_bgac_a04_dt_enus	150
Reviewing and Printing in Excel 2007	mo_bgex_a03_dt_enus	90
SharePoint 2007 Essentials	250450_eng	170
Sharing and Collaboration in Microsoft Office Enterprise 2007	240019_eng	120
Specifying and Assigning Resources in Project 2007	mo_bgpr_a02_dt_enus	150
Structuring, Editing, Saving, and Opening Documents in Word 2007	mo_bgwd_a03_dt_enus	120
Tracking and Reporting Progress with Project 2007	mo_bgpr_a03_dt_enus	180
Using Contacts, Tasks, Notes, and Customizing the Interface in Outlook 2007	mo_bgol_a04_dt_enus	180
Using Outlook Web Access 2007	mo_otwa_a01_dt_enus	120
Using Tables, Charts, and Graphics in Word 2007	mo_adwd_a03_dt_enus	150
Using the Calendar in Outlook 2007	mo_bgol_a03_dt_enus	180
Working with Documents in Word 2007	mo_bgwd_a05_dt_enus	120
Working with SharePoint, Calendars, and Forms in Outlook 2007	mo_adol_a03_dt_enus	150
Working with Text and Paragraphs in Word 2007	mo_bgwd_a02_dt_enus	120
Series: Microsoft Office 2010		
New Features for PowerPoint, Publisher, and Access in Office 2010	mo_nfum_a03_dt_enus	
New Messaging and Collaboration Features in Office 2010	mo_otnf_a02_dt_enus	

	Course Code	Duration
Office 2010 New Core Features	mo_otnf_a01_dt_enus	
Office 2010 Web Apps and New Features in Publisher and Mobile	mo_otnf_a03_dt_enus	
Outlook 2010 and Collaboration in Office 2010	mo_nfum_a02_dt_enus	
Word 2010, Excel 2010, and the New Office 2010 Interface	mo_nfum_a01_dt_enus	
Series: Microsoft Office XP		
Advanced Data Management in Excel 2002	114461_eng	290
Advanced Data Manipulation and Analysis in Excel 2002	114635_eng	245
Advanced Database Design in Access 2002	116022_eng	345
Advanced Database Features in Access 2002	116051_eng	380
Advanced Document Features in Word 2002	114983_eng	245
Advanced Formatting and Navigation in Word 2002	114968_eng	155
Basic Features of Excel 2002	115096_eng	205
Building and Modifying Web Sites in FrontPage 2002	115955_eng	305
Collaborative Features in Word 2002	115008_eng	175
Common Features in Microsoft Office XP	115172_eng	165
Creating Diagrams in Visio 2002	117077_eng	200
Creating Documents in Word 2002	114325_eng	215
Creating Presentations using PowerPoint 2002	115027_eng	325
Customizing, Running, and Broadcasting PowerPoint 2002 Presentations	116195_eng	180
Enhancing and Managing Web Sites with FrontPage 2002	114955_eng	125
Enhancing and Publishing Web Sites in FrontPage 2002	115977_eng	270
FrontPage 2002 Basics	114938_eng	240
Intermediate Access 2002	117172_eng	225
Introducing Outlook 2002	115146_eng	265
Introduction to Access 2002	117147_eng	265
Managing Outlook 2002	114389_eng	285
New and Enhanced Features for End-Users in Office XP	116224_eng	225
New Features Review of Microsoft Office XP	116084_eng	110
Office XP for the Advanced User	116275_eng	155
Optimizing Excel 2002	115117_eng	255
PowerPoint 2002 Customization and Office XP Integration	116211_eng	125
Working with Diagrams in Visio 2002	117090_eng	120
Working with Documents in Word 2002	114346_eng	120
Series: Microsoft Project 2002		
Data Sources, Templates, and Customization in Project 2002	117348_eng	165
Getting Started with Project 2002	117545_eng	100
Tracking and Reporting with Project 2002	117565_eng	100
Up and Running with Project 2002	117554_eng	120
Workgroup, Collaboration, and Advanced Reporting Options in Project 2002	117361_eng	180

	Course Code	Duration
Series: Microsoft Visio 2000		
Getting Started with Visio 2000	31684_eng	120
Up and Running with Visio 2000	31687_eng	120
Series: Microsoft Windows 7		
Configuring Access to Resources in Windows 7	mw_mwgc_a05_it_enus	120
Configuring Hardware and Applications in Windows 7	mw_mwgc_a03_it_enus	90
Configuring Mobile Computing in Windows 7	mw_mwgc_a06_it_enus	90
Configuring Network Connectivity in Windows 7	mw_mwgc_a04_it_enus	120
Deploying Windows 7	mw_mwgc_a02_it_enus	90
Installing, Upgrading, and Migrating to Windows 7	mw_mwgc_a01_it_enus	90
Microsoft Windows 7: First Look for End Users	mw_mwfe_a01_dt_enus	120
Microsoft Windows 7: First Look for IT Professionals	mw_mwfp_a01_it_enus	60
Monitoring, Backing Up, and Restoring Windows 7 Systems	mw_mwgc_a07_it_enus	150
Series: Microsoft Windows Vista		
Automated Installation of Windows Vista	mv_mvmo_a05_it_enus	60
Configure Windows Vista Environments	mv_wvcc_a02_it_enus	150
Configuring Windows Vista Applications	mv_wvcc_a06_it_enus	90
Deploying Vista using BDD 2007	mv_mvmo_a06_it_enus	60
Deploying Windows Vista	mv_mvmo_a02_it_enus	60
Getting Started with Windows Vista	mv_wveu_a01_it_enus	90
Installing Windows Vista	mv_wvcc_a01_it_enus	120
Introduction to Deploying Microsoft Office 2007	mv_mvmo_a01_it_enus	60
Navigating the Web and System Maintenance with Windows Vista	mv_wveu_a03_it_enus	102
Security in Windows Vista	mv_wvcc_a04_it_enus	120
Windows Vista Application Compatibility Toolkit	mv_mvmo_a03_it_enus	30
Windows Vista Maintenance and Optimization	mv_wvcc_a07_it_enus	120
Windows Vista Mobile Computing and Troubleshooting	mv_wvcc_a08_it_enus	150
Windows Vista Network Connectivity	mv_wvcc_a05_it_enus	120
Windows Vista Security and Performance Improvements	242964_eng	100
Windows Vista User Experience	242954_eng	120
Windows Vista User State Migration	mv_mvmo_a04_it_enus	60
Windows Vista Users and Groups	mv_wvcc_a03_it_enus	60
Work with Files, Programs, and Printing in Windows Vista	mv_wveu_a02_it_enus	108
Series: Microsoft Windows Vista for the End User		
Getting Started with Windows Vista	mv_wveu_a01_it_enus	90
Navigating the Web and System Maintenance with Windows Vista	mv_wveu_a03_it_enus	102
Windows Vista Security and Performance Improvements	242964_eng	100
Windows Vista User Experience	242954_eng	120
Work with Files, Programs, and Printing in Windows Vista	mv_wveu_a02_it_enus	108

	Course Code	Duration
Series: Microsoft Windows XP for End Users		
Getting Started with Microsoft Windows XP	112949_eng	280
Home Networking with Microsoft Windows XP	66335_eng	60
Introducing Windows XP	112615_eng	80
Up and Running with Microsoft Windows XP	112954_eng	240
Windows XP: Advanced	112554_eng	280
Windows XP: Fundamentals	112553_eng	220
Series: NETg Desktop		
Adobe® Acrobat® 7.0 Pro: Beyond the Basics	en_US_15866_ng	60
Adobe® Acrobat® 7.0 Pro: Document Review and Validation	en_US_15865_ng	60
Adobe® Acrobat® 7.0 Pro: Getting Started	en_US_15863_ng	60
Adobe® Acrobat® 7.0 Pro: Modifying PDF Documents	en_US_15864_ng	60
Adobe® GoLive® CS2: Beyond the Basics	en_US_15854_ng	60
Adobe® GoLive® CS2: Enhancements and Publishing Your Site	en_US_15853_ng	60
Adobe® GoLive® CS2: Getting Started	en_US_15851_ng	60
Adobe® GoLive® CS2: Web Page Layout	en_US_15852_ng	60
Adobe® Illustrator® CS2: Beyond the Basics	en_US_15858_ng	60
Adobe® Illustrator® CS2: Designing	en_US_15856_ng	60
Adobe® Illustrator® CS2: Establishing Depth & Dimension	en_US_15857_ng	60
Adobe® Illustrator® CS2: Getting Started	en_US_15855_ng	60
Adobe® InDesign® CS2: Beyond the Basics	en_US_15862_ng	60
Adobe® InDesign® CS2: Getting Started	en_US_15859_ng	60
Adobe® InDesign® CS2: Tables and Paths	en_US_15861_ng	60
Adobe® InDesign® CS2: Text and Basic Graphics	en_US_15860_ng	60
Adobe® Photoshop® CS2: Advanced	en_US_15811_ng	240
Adobe® Photoshop® CS2: Fundamentals	en_US_15809_ng	240
Adobe® Photoshop® CS2: Intermediate	en_US_15810_ng	240
America Online® Service 9.0 Optimized	en_US_15046_ng	120
Basic Personal Finance	en_US_15043_ng	180
Basic Troubleshooting	en_US_15100_ng	120
Building a Wired Network	en_US_15122_ng	60
Building a Wireless Network	en_US_15123_ng	60
Capture Digital Video	en_US_15086_ng	60
CD and DVD Creation	en_US_15019_ng	75
Digital Photography	en_US_15000_ng	120
Digital Video Editing	en_US_15001_ng	60
Discover Your Tablet PC	en_US_15072_ng	120
Display Digital Images Electronically	en_US_15055_ng	60
Display Digital Video	en_US_15090_ng	60

	Course Code	Duration
Encyclopedia Britannica® 2003 Ready Reference™	en_US_15082_ng	30
EnjoySAP What's New in Release 4.6	en_US_13472_ng	240
Getting to Know McAfee SecurityCenter 2007	KN00015904_ng	60
Growing with Technology - Level 1	en_US_15795_ng	60
Growing with Technology - Level 2	en_US_15796_ng	60
Growing with Technology - Level K	en_US_15794_ng	60
Growing with Technology - Level 3	en_US_15797_ng	60
Growing with Technology - Level 4	en_US_15798_ng	60
Growing with Technology - Level 5	en_US_15799_ng	60
Home Networking with Windows XP	en_US_15002_ng	60
Internet Fundamentals	en_US_15119_ng	120
Introduction to Computers and Microsoft Windows Vista	KN00015910_ng	120
Introduction to Microsoft® Works Suite 2004	en_US_15801_ng	180
Introduction to Microsoft® Works Suite 2005	en_US_15457_ng	150
Macromedia FreeHand MX Part 1	en_US_15036_ng	180
Macromedia FreeHand MX Part 2	en_US_15037_ng	180
Macromedia FreeHand MX Part 3	en_US_15038_ng	180
Macromedia FreeHand MX Part 4	en_US_15039_ng	180
Macromedia FreeHand MX Part 5	en_US_15040_ng	180
Macromedia FreeHand MX Part 6	en_US_15041_ng	180
Managing Your Taxes Using TurboTax® 2003	en_US_15045_ng	90
McAfee Internet Security Suite 2007	KN00015905_ng	120
McAfee® Personal Firewall Plus	en_US_15062_ng	30
McAfee® Privacy Service®	en_US_15441_ng	60
McAfee® VirusScan™	en_US_15063_ng	30
Microsoft Excel 2007: Beyond the Basics	KN00076031_ng	240
Microsoft Excel 2007: Exploring the Basics	KN00076030_ng	240
Microsoft Money 2003 - Managing Your Finances	en_US_15004_ng	120
Microsoft Money 2007 Deluxe	KN00015919_ng	90
Microsoft Money Standard 2004	en_US_15094_ng	240
Microsoft Office Access 2007: Beyond the Basics	KN00076051_ng	240
Microsoft Office Access 2007: Exploring the Basics	KN00076050_ng	240
Microsoft Office Outlook 2007: Beyond the Basics	KN00076071_ng	240
Microsoft Office Outlook 2007: Exploring the Basics	KN00076070_ng	240
Microsoft Office PowerPoint 2007: Beyond the Basics	KN00076042_ng	240
Microsoft Office PowerPoint 2007: Exploring the Basics	KN00076041_ng	240
Microsoft Office Word 2007: Beyond the Basics	KN00076023_ng	240
Microsoft Office Word 2007: Exploring the Basics	KN00076022_ng	240
Microsoft Works 2003 - Creating Databases	en_US_15009_ng	180
Microsoft Works 2003 - Creating Documents	en_US_15007_ng	120

	Course Code	Duration
Microsoft Works 2003 - Creating Spreadsheets	en_US_15008_ng	180
Microsoft Works 2003 - Introduction	en_US_15006_ng	180
Microsoft® Money Standard 2005 - Managing Your Money	en_US_15474_ng	180
Microsoft® Office OneNote™ 2003	en_US_15084_ng	60
Microsoft® Picture It!® Photo Premium 9.0	en_US_15105_ng	120
Microsoft® Windows® XP Fundamentals	en_US_15098_ng	240
Microsoft® Windows® XP Media Center Edition 2005	en_US_15814_ng	180
Microsoft® Windows® XP Tablet PC Edition 2005	en_US_15808_ng	240
Microsoft® Works Suite 2004 - Creating Databases	en_US_15804_ng	120
Microsoft® Works Suite 2004 - Creating Documents	en_US_15802_ng	180
Microsoft® Works Suite 2004 - Creating Spreadsheets	en_US_15803_ng	120
Microsoft® Works Suite 2005 - Creating Databases	en_US_15460_ng	120
Microsoft® Works Suite 2005 - Creating Documents	en_US_15458_ng	120
Microsoft® Works Suite 2005 - Creating Spreadsheets	en_US_15459_ng	120
Microsoft® Works Suite 2006 - Creating Databases	en_US_15818_ng	120
Microsoft® Works Suite 2006 - Creating Documents	en_US_15816_ng	120
Microsoft® Works Suite 2006 - Creating Spreadsheets	en_US_15817_ng	120
More With Microsoft® Picture It!® Photo Premium 9	en_US_15085_ng	60
MS Excel 2002 Expert User	en_US_74032_ng	480
MS Excel 2002 Fundamentals	en_US_74030_ng	480
MS PowerPoint 2002 Expert User	en_US_74042_ng	480
MS PowerPoint 2002 Proficient User	en_US_74041_ng	480
MS Word 2002 Expert User	en_US_74022_ng	480
MS Word 2002 Fundamentals	en_US_74020_ng	480
MS Word 2002 Proficient User	en_US_74021_ng	480
Musicmatch® Jukebox 8.2	en_US_15114_ng	120
mySAP.com Overview	en_US_13740_ng	240
NetMeeting	en_US_15042_ng	180
Norton AntiSpam™ 2004	en_US_15059_ng	60
Norton AntiSpam™ 2005	en_US_15468_ng	60
Norton AntiVirus™ 2005	en_US_15467_ng	60
Norton Parental Control™ 2005	en_US_15473_ng	60
Norton Privacy Control™ 2005	en_US_15469_ng	60
Norton™ Personal Firewall 2004	en_US_15057_ng	60
Norton™ Personal Firewall 2005	en_US_15466_ng	60
Organize, Edit, and Share Digital Images: Pinnacle Instant PhotoAlbum	en_US_15053_ng	120
Paint Shop Pro 8 Pt 1 - Getting Started	en_US_15017_ng	180
Paint Shop Pro 8 Pt 2 - Working with Images	en_US_15018_ng	180
Paint Shop™ Photo Album™ 5	en_US_15461_ng	120
Paint Shop™ Pro® 9 - Enhancing Your Images	en_US_15463_ng	120

	Course Code	Duration
Paint Shop™ Pro® 9 - Introduction	en_US_15462_ng	120
Paint Shop™ Pro® Studio	en_US_15475_ng	120
PDA and Pocket PC Fundamentals	en_US_15020_ng	180
Preventative Maintenance	en_US_15104_ng	120
Protect and Share Digital Movies: Pinnacle Instant VideoAlbum	en_US_15056_ng	120
QuickBooks 2003 - Basic Accounting	en_US_15023_ng	120
QuickBooks 2003 - Setting Up	en_US_15022_ng	120
QuickBooks Pro 2007: Centers, Lists, and Forms	KN00015918_ng	60
QuickBooks Pro 2007: Fundamentals	KN00015916_ng	60
QuickBooks Pro 2007: Transactions and Reports	KN00015917_ng	60
QuickBooks® Pro 2005 - Basic Accounting	en_US_15472_ng	180
QuickBooks® Pro 2005 - Setting Up	en_US_15471_ng	180
Quicken 2007 Deluxe	KN00015915_ng	120
Quicken® 2004 Deluxe - Managing Your Personal Finances	en_US_15047_ng	180
Quicken® 2005 Deluxe - Managing Your Personal Finances	en_US_15470_ng	180
Ripping and Burning Digital Music	en_US_15113_ng	120
Roxio Easy Media Creator™ 7	en_US_15061_ng	120
SAP Customer Relationship Management (CRM)	en_US_13996_ng	240
SAP R/3 4.6 AP Accountant	en_US_13832_ng	360
SAP R/3 4.6 Financial Accountant	en_US_13833_ng	360
SAP R/3 4.6 Purchaser	en_US_13829_ng	360
SAP R/3 4.6 SD Customer Service Representative	en_US_13835_ng	360
SAP R/3 4.6: Shipping Clerk	en_US_13830_ng	360
Secure E-mail	en_US_15125_ng	30
Securing Your PC	en_US_15793_ng	120
Simplify Your Tax Preparation	en_US_15437_ng	90
Sonic™ RecordNow!™ Deluxe	en_US_15109_ng	120
Store and Manage Digital Images	en_US_15054_ng	60
Store Digital Video	en_US_15087_ng	60
Surf and Communicate with the Internet	en_US_15124_ng	180
Transfer Digital Images	en_US_15051_ng	90
Transfer Digital Video	en_US_15088_ng	60
Troubleshooting Basics for Your Microsoft Windows Vista PC	KN00015911_ng	60
Understanding Digital Printing	en_US_16186_ng	60
Using Your Dell Axim	en_US_15131_ng	120
Using Your Dell Axim	en_US_15456_ng	120
Using Your Microsoft Windows Vista Tablet PC	KN00015890_ng	60
Windows Internet Explorer 7: Advanced Features	KN00074007_ng	60
Wireless Networking for Small Business	en_US_15029_ng	60
WordPerfect Office 11 - Presentations 11	en_US_15032_ng	120

	Course Code	Duration
WordPerfect Office 11 - Quattro Pro 11	en_US_15031_ng	120
WordPerfect Office 11 - WordPerfect 11	en_US_15030_ng	120
WordPerfect® Office 12 - Presentations™	en_US_15807_ng	120
WordPerfect® Office 12 - Quattro Pro®	en_US_15806_ng	120
WordPerfect® Office 12 - WordPerfect	en_US_15805_ng	120
Series: Netscape 6		
Introduction to Netscape 6	31509_eng	115
Series: Netscape 6.2		
Introduction to Netscape 6.2	73948_eng	100
Series: PDAs		
Getting Started with a Palm Handheld Device	73269_eng	105
Getting Started with Pocket PC 2002	71695_eng	110
Series: Seagate Crystal Reports		
Managing Data and Distributing Reports with Crystal Reports XI	234758_eng	175
Reporting Basics with Crystal Reports XI	234748_eng	125
Series: Test Preps		
TestPrep 1Z0-050 Oracle Database 11g: New Features for Administrators	TP1Z0050_eng	0
TestPrep 1Z0-051 Oracle Database 11g: SQL Fundamentals I	od_osfd_a01_tp_enus	120
TestPrep 1Z0-052 Oracle Database 11g: Administration I	od_oaws_a01_tp_enus	90
TestPrep 640-460 Implementing Cisco IOS Unified Communications (IIUC)	cc_iiuc_a01_tp_enus	90
TestPrep 640-553 Implementing Cisco IOS Network Security (IINS)	cc_iins_a01_tp_enus	0
TestPrep 640-721 Implementing Cisco Unified Wireless Networking Essentials (IUWNE)	cc_iuwn_a01_tp_enus	90
TestPrep 70-503 VB - TS: Microsoft .NET Framework 3.5, Windows Communication Foundation	sd_adwc_a01_tp_enus	150
TestPrep BR0-001 Security+ Bridge	cs_sety_a02_tp_enus	60
TestPrep BR0-002 Network+ Bridge	cs_cntn_a02_tp_enus	0
TestPrep N10-004 Network+	cs_cntn_a01_tp_enus	90
TestPrep Using Access 2007	TPAC2007_eng	0
TestPrep Using Excel 2007	TPEX2007_eng	0
TestPrep Using Outlook 2007	TPOL2007_eng	0
TestPrep Using PowerPoint 2007	TPPP2007_eng	0
TestPrep Using Word 2007	TPWD2007_eng	0
Curriculum: Enterprise Data Systems		
Series: Archive Series		
Administering Data Placement in DB2 UDB	217409_eng	160
Managing a DB2 UDB Server	217408_eng	170
Managing Database Access in DB2 UDB	217410_eng	150
Managing Disaster Recovery in a DB2 UDB Database	217413_eng	95

	Course Code	Duration
Monitoring a DB2 UDB database	217411_eng	155
Utilizing DB2 UDB Utilities	217412_eng	135
Series: Database Design		
An Overview of Database Design	78565_eng	40
The Database Design Methodology	78580_eng	240
Series: Database Fundamentals		
An Introduction to Database Systems	80740_eng	180
Database Data Management	80761_eng	120
Relational Databases	80751_eng	195
Series: IBM & Lotus - Enterprise Database Systems		
Administering Data Placement in DB2 UDB	217409_eng	160
Managing a DB2 UDB Server	217408_eng	170
Managing Database Access in DB2 UDB	217410_eng	150
Managing Disaster Recovery in a DB2 UDB Database	217413_eng	95
Monitoring a DB2 UDB database	217411_eng	155
Utilizing DB2 UDB Utilities	217412_eng	135
Series: Microsoft SQL Server 2000		
Analyzing and Optimizing SQL Server 2000 Queries	31920_eng	100
Backing Up SQL Server 2000 Databases	31556_eng	130
Designing and Implementing Security in SQL Server 2000	31898_eng	70
Installing, Configuring, and Upgrading SQL Server 2000	31489_eng	125
Managing SQL Server 2000 Databases	31552_eng	140
Monitoring SQL Server 2000 Performance	31566_eng	90
Overview of SQL Server 2000	31478_eng	105
Restoring SQL Server 2000 Databases	31560_eng	105
Security in a Microsoft SQL Server 2000 Environment	31499_eng	120
SQL Server 2000 Databases	31493_eng	110
SQL Server 2000 High Availability	31569_eng	55
SQL Server 2000 Indexes	31910_eng	120
SQL Server 2000 Programming Business Logic	31913_eng	165
SQL Server 2000 Replication	31563_eng	105
SQL Server 2000 Transactions and Distributed Data	31917_eng	100
SQL Server 2000, XML, and the Web	31571_eng	95
The SQL Server 2000 Logical Data Model	31901_eng	145
Transferring and Transforming Data in SQL Server 2000	31496_eng	85
Using T-SQL in SQL Server 2000	31905_eng	185
Series: Microsoft SQL Server 2005		
CLR Integration	256162_eng	175
Configuring SQL Server 2005	234633_eng	180

	Course Code	Duration
Creating and Implementing Database Objects in SQL Server 2005	234647_eng	190
Database Deployment and Data Distribution	256271_eng	135
Database Testing and Code Management	256268_eng	135
Designing a Database Failover Solution for SQL Server 2005	236789_eng	140
Designing a Database Server Data Recovery Solution for SQL Server 2005	236970_eng	140
Designing a Database Server High Availability Solution for SQL Server 2005	236779_eng	110
Designing a Database Server Infrastructure for SQL Server 2005	236740_eng	130
Designing a SQL Server 2005 Cursor Strategy	256871_eng	55
Designing a SQL Server 2005 Transaction Strategy	256872_eng	115
Designing Access to SQL Server Data	256868_eng	135
Designing an Application Solution for SQL Server 2005	256066_eng	175
Designing Database Objects	256067_eng	155
Designing Efficient Application Access	256869_eng	115
Designing Queries in SQL 2005	256870_eng	135
Designing Security for a Database Server Infrastructure for SQL Server 2005	236752_eng	180
Designing the Physical Database for SQL Server 2005	236765_eng	165
Developing Applications that Use SQL Server Business Intelligence Services	256269_eng	135
Developing Applications that Use SQL Server Support Services	256270_eng	135
Installing SQL Server 2005	234620_eng	180
Managing and Maintaining Database Security in SQL Server 2005	238510_eng	150
Managing and Maintaining SQL Server 2005 Databases	234704_eng	195
Managing Data Between Servers and Databases	238143_eng	150
Managing Database Data in a SQL Server 2005 Environment	237888_eng	195
Monitoring and Diagnosing Database Problems in SQL Server 2005	234730_eng	80
Monitoring and Maintaining a Database in SQL Server 2005	237874_eng	185
Optimizing a Database Data Recovery Plan for SQL Server 2005	237864_eng	120
Optimizing Query Performance and Index Strategies	256874_eng	135
Optimizing SQL Server 2005 Performance	237852_eng	180
Optimizing Storage in SQL Server 2005	256875_eng	80
Programming with SQL Server 2005	256068_eng	135
Retrieving Data and Running Queries in SQL Server 2005	234661_eng	180
Scaling Applications and Resolving Performance Issues	256999_eng	115
SQL Server 2005 Backup and Restores	234927_eng	100
SQL Server 2005 Database Performance and Optimization	234718_eng	155
SQL Server 2005 Error Handling Techniques	256873_eng	75
SQL Server 2005 High Availability and Disaster Recovery	234771_eng	180
SQL Server 2005 Messaging and Querying Tools	234686_eng	115
Using XML	256069_eng	135

	Course Code	Duration
Series: Microsoft SQL Server 2008		
Configuring SQL Server 2008 Integration Services Packages	md_mqbm_a02_it_enus	120
Creating and Implementing Database Objects in SQL Server 2008	md_msdd_a01_it_enus	150
Creating and Implementing Programming Objects in SQL Server 2008	md_msdd_a05_it_enus	120
Creating and Modifying Table and Index Partitions in SQL Server 2008	md_msdd_a02_it_enus	60
Deploying and Delivering SQL Server 2008 Reporting Services Reports	md_mqbm_a05_it_enus	120
Deploying SQL Server 2008 Integration Services Packages	md_mqbm_a03_it_enus	90
Gathering Performance Data in SQL Server 2008	md_msdd_a08_it_enus	90
Implementing SQL Server 2008 Analysis Services Solutions	md_mqbm_a07_it_enus	150
Implementing SQL Server 2008 Integration Services	md_mqbm_a01_it_enus	90
Implementing SQL Server 2008 Reporting Services Solutions	md_mqbm_a04_it_enus	180
Maintaining SQL Server 2008 Reporting Services	md_mqbm_a06_it_enus	90
Managing SQL Server 2008 Analysis Services Solutions	md_mqbm_a09_it_enus	120
Managing SSIS Packages in SQL Server 2008	md_mqbm_a10_it_enus	90
Performing Advanced Query Techniques in SQL Server 2008	md_msdd_a04_it_enus	60
Querying and Managing XML Data in SQL Server 2008	md_msdd_a06_it_enus	120
Querying Cubes and Working with Data Mining in SSAS	md_mqbm_a08_it_enus	120
Running Queries and Manipulating Data in SQL Server 2008	md_msdd_a03_it_enus	90
SQL Server 2008 Backups, Restores, and Database Snapshots	md_mcim_a07_it_enus	90
SQL Server 2008 Data Management	md_mcim_a05_it_enus	150
SQL Server 2008 Database Management	md_mcim_a04_it_enus	120
SQL Server 2008 Database Monitoring and Performance	md_mcim_a06_it_enus	120
SQL Server 2008 High Availability and Disaster Recovery	md_mcim_a08_it_enus	120
SQL Server 2008 Installation	md_mcim_a01_it_enus	90
SQL Server 2008 Instance and Database Configuration	md_mcim_a02_it_enus	90
SQL Server 2008 Security Management	md_mcim_a03_it_enus	120
Using SQL Server 2008 Messaging, Full-Text Search, Scripts, and Track Changes	md_msdd_a07_it_enus	150
Series: Oracle 10g		
Advanced Database Recovery and Repair in Oracle 10g	212480_eng	140
Controlling the Oracle Listener and Enabling Distributed Transactions in Oracle 10g	212478_eng	135
Creating and Managing Tables and Constraints in Oracle Database 10g	223294_eng	120
Creating Stored Procedures and Functions	216563_eng	170
Database Objects in Oracle Database 10g	223295_eng	115
Displaying Multiple Table Data and Using Set Operators in Oracle Database 10g	216164_eng	130
Dynamic SQL and Metadata	218842_eng	135
Explicit Cursors and Exception Errors	216554_eng	185
Group and Datetime Functions in Oracle Database 10g	216205_eng	190
Introduction to Oracle and SQL in Oracle Database 10g	216104_eng	200
Introduction to PL/SQL	216518_eng	135

	Course Code	Duration
Managing Database Objects in Oracle Database 10g	223296_eng	110
Managing Dependencies	216717_eng	85
Managing Storage and System Resources in Oracle 10g	221274_eng	130
Manipulating Data in Oracle Database 10g	223297_eng	165
Manipulating Large Objects in PL/SQL	216725_eng	115
Optimizing Database Performance in Oracle 10g	221273_eng	140
Oracle Database 10g: Creating Databases Release 2	249294_eng	140
Oracle Database 10g: Database Control and Storage Structures Release 2	249296_eng	140
Oracle Database 10g: Database Interfaces Release 2	249295_eng	180
Oracle Database 10g: Installing Oracle Database 10g Release 2	249293_eng	140
Oracle Database 10g: Managing Backup and Recovery Release 2	249303_eng	240
Oracle Database 10g: Managing Schema Objects and Data Release 2	249298_eng	180
Oracle Database 10g: Managing Undo Data and Lock Conflicts Release 2	249302_eng	110
Oracle Database 10g: Miscellaneous New Features	220642_eng	140
Oracle Database 10g: Monitoring and Maintenance Release 2	249301_eng	160
Oracle Database 10g: New Automatic Management and Management Infrastructure Features	210057_eng	190
Oracle Database 10g: New Backup and Recovery Features	220638_eng	140
Oracle Database 10g: New Data Loading Features	210050_eng	120
Oracle Database 10g: New Features in Security and Software Maintenance	220640_eng	160
Oracle Database 10g: New Features in VLDB Support	220641_eng	120
Oracle Database 10g: New Installation and Configuration Features	210040_eng	140
Oracle Database 10g: New Resource, Scheduling, and Task-Management Features	210074_eng	190
Oracle Database 10g: New Space Management Features	210086_eng	140
Oracle Database 10g: New Storage Features	210095_eng	180
Oracle Database 10g: New Tuning, Performance-monitoring, and Analysis Features	220637_eng	180
Oracle Database 10g: Oracle Net Services and Shared Servers Release 2	249300_eng	170
Oracle Database 10g: The SQL*Loader and PL/SQL Release 2	249299_eng	120
Oracle Database 10g: Users and Security Release 2	249297_eng	200
Oracle Database 10g: Using Flashback	220639_eng	140
Oracle-Supplied Packages and DBMS_SCHEDULER	216700_eng	165
Performing and Managing Backups in Oracle 10g	212479_eng	115
PL/SQL Packages	216687_eng	165
PL/SQL Triggers	216739_eng	230
Regular Expressions and User Access in Oracle Database 10g	223293_eng	115
SQL Functions in Oracle Database 10g	216206_eng	180
Subqueries and Hierarchical Queries in Oracle Database 10g	223292_eng	130
Using Advanced Features in Oracle 10g	221276_eng	75
Using Composite Data Types	216540_eng	120
Using Control Structures	217616_eng	115

	Course Code	Duration
Using Flashback Technology in Oracle 10g	212481_eng	160
Using Globalization Support in Oracle 10g	212477_eng	135
Using PL/SQL with an Oracle Server	216530_eng	120
Using the Scheduler to Automate Tasks in Oracle 10g	221275_eng	130
Series: Oracle 11g		
Oracle Database 11g: Application Tracing and Automatic SQL Tuning	od_ortw_a05_dt_enus	150
Oracle Database 11g: Architecture, SQL Tuning, and Optimization	od_ortw_a01_dt_enus	120
Oracle Database 11g: Basic User and Strong Authentication	od_odsc_a04_it_enus	90
Oracle Database 11g: Change Management Overview and SQL Plan Management	255373_eng	150
Oracle Database 11g: Configure, Manage, and Use Services in RAC	od_orac_a04_it_enus	90
Oracle Database 11g: Configuring for Backups	257033_eng	160
Oracle Database 11g: Configuring for Recovery	256975_eng	110
Oracle Database 11g: Configuring OSB and Security	od_odsb_a01_it_enus	60
Oracle Database 11g: Controlling User Access and Managing Objects	260281_eng	110
Oracle Database 11g: Controlling User Access and Managing Schema Objects	257867_eng	110
Oracle Database 11g: Conversion Functions, Conditional Expressions, Group Functions, and Joins	260278_eng	120
Oracle Database 11g: Conversion Functions, Group Functions, and Joins	257503_eng	120
Oracle Database 11g: Data Dictionary Views and Large Data Sets	257876_eng	100
Oracle Database 11g: Database Architecture and ASM	256882_eng	100
Oracle Database 11g: Database Architecture and Installation	255701_eng	120
Oracle Database 11g: Database Auditing	od_odsc_a03_it_enus	90
Oracle Database 11g: Database Creation, Instance Management, and Connectivity	255770_eng	150
Oracle Database 11g: Database Performance and Space Management	257081_eng	160
Oracle Database 11g: Database Replay and Automatic SQL Tuning	255385_eng	155
Oracle Database 11g: Database Security	od_odsc_a02_it_enus	60
Oracle Database 11g: Diagnosing Oracle Clusterware and Node Management	od_orac_a05_it_enus	90
Oracle Database 11g: Diagnosing the Database and Managing Memory	257071_eng	130
Oracle Database 11g: Diagnostic Enhancements and Using the Data Recovery Advisor	255433_eng	125
Oracle Database 11g: Encryption Concepts	od_odsc_a09_it_enus	60
Oracle Database 11g: Enterprise User Security and Proxy Authentication	od_odsc_a05_it_enus	90
Oracle Database 11g: Execution Plans and Star Transformations	od_ortw_a03_dt_enus	120
Oracle Database 11g: Firewalls, Oracle Connection Manager, and SQL*Plus Security	od_odsc_a12_it_enus	270
Oracle Database 11g: Getting Started With PL/SQL	260269_eng	115
Oracle Database 11g: Getting Started with SQL and PL/SQL New Features	257179_eng	105
Oracle Database 11g: Globalization	257117_eng	75
Oracle Database 11g: High Availability in RAC	od_orac_a06_it_enus	120
Oracle Database 11g: Indexes, Access Paths, and Join Operations	od_ortw_a02_dt_enus	150
Oracle Database 11g: Installation and Upgrade Enhancements	255352_eng	140

	Course Code	Duration
Oracle Database 11g: Installation of Clusterware and RAC	od_orac_a01_it_enus	180
Oracle Database 11g: Intelligent Infrastructure Enhancements	255397_eng	120
Oracle Database 11g: Introduction to Database Security and Solutions	od_odsc_a01_it_enus	90
Oracle Database 11g: Managing Backups and Infrastructure	od_ods_b_a04_it_enus	60
Oracle Database 11g: Managing Data Dictionary Views and Large Data Sets	260282_eng	100
Oracle Database 11g: Managing Data in Different Time Zones	257884_eng	80
Oracle Database 11g: Managing PL/SQL Code and Dependencies	259961_eng	80
Oracle Database 11g: Managing Resources and Task Automation	257108_eng	115
Oracle Database 11g: Managing the Schema, Data, and Concurrency	255825_eng	120
Oracle Database 11g: Managing Time Zones and Datetime Functions	260283_eng	80
Oracle Database 11g: Managing Undo Data, Database Security, and Maintenance	255834_eng	145
Oracle Database 11g: Manipulating Queries and Data	260279_eng	115
Oracle Database 11g: Metrics, Alerts, Baselines, AWR Tools, and Services	od_odpt_a03_it_enus	150
Oracle Database 11g: New Security Features	255444_eng	85
Oracle Database 11g: Optimizer Statistics, Hints, and Cursor Sharing	od_orw_a04_dt_enus	180
Oracle Database 11g: Oracle Label Security and the Data Masking Pack	od_odsc_a08_it_enus	120
Oracle Database 11g: Oracle Net Services and Listener Security	od_odsc_a11_it_enus	90
Oracle Database 11g: Packages, Dynamic SQL, and Coding Considerations	260274_eng	140
Oracle Database 11g: Packages, Dynamic SQL, and Coding Considerations in PL/SQL	259959_eng	140
Oracle Database 11g: Partitioning and Storage-Related Enhancements	255415_eng	110
Oracle Database 11g: Performance Enhancements	255408_eng	95
Oracle Database 11g: Performance Monitoring, Recovery Concepts and Backup	255845_eng	120
Oracle Database 11g: Performance Tuning Methodology and Tools	od_odpt_a01_it_enus	90
Oracle Database 11g: PL/SQL Code and Dependency Management	260276_eng	80
Oracle Database 11g: PL/SQL Variables, Attributes, and Executable Statements	257801_eng	115
Oracle Database 11g: Privileges, Roles, and Application Contexts	od_odsc_a06_it_enus	90
Oracle Database 11g: Problem SQL Statements and Oracle Optimizer	od_odpt_a04_it_enus	150
Oracle Database 11g: Querying a Database with SQL	260277_eng	130
Oracle Database 11g: RAC Database and Oracle Clusterware Administration	od_orac_a02_it_enus	180
Oracle Database 11g: RAC Performance Tuning	od_orac_a03_it_enus	90
Oracle Database 11g: Recovering, Moving, and Enhancing the Oracle Database	255854_eng	130
Oracle Database 11g: RMAN and Oracle Secure Backup	od_ods_b_a03_it_enus	120
Oracle Database 11g: SecureFiles and Miscellaneous New Features	255451_eng	140
Oracle Database 11g: Securing Domain and Data in Oracle Secure Backup	od_ods_b_a02_it_enus	60
Oracle Database 11g: Segment Space, I/O, and Performance Tuning	od_odpt_a08_it_enus	150
Oracle Database 11g: Shared Pool and Buffer Cache Tuning	od_odpt_a06_it_enus	120
Oracle Database 11g: SQL Performance Management and Database Replay	od_odpt_a05_it_enus	120
Oracle Database 11g: Storage Enhancements	255364_eng	100
Oracle Database 11g: Storage Structures and User Security	255814_eng	150
Oracle Database 11g: Subprograms, Packages, and Exception Handling	260273_eng	140

	Course Code	Duration
Oracle Database 11g: Subprograms, Packages, and Exception Handling in PL/SQL	259958_eng	140
Oracle Database 11g: Subqueries and Regular Expressions	260284_eng	110
Oracle Database 11g: Subqueries, Set Operators, and Data Manipulation	257513_eng	115
Oracle Database 11g: Supporting RMAN and Using Flashback Technology	257060_eng	135
Oracle Database 11g: Tape Vaulting, Duplication, and Tuning	od_ods_b_a05_it_enus	90
Oracle Database 11g: Transparent Data Encryption	od_odsc_a10_it_enus	90
Oracle Database 11g: Tuning PGA, Temporary Space, and AMM	od_odpt_a07_it_enus	90
Oracle Database 11g: Using AWR and Defining Problems	od_odpt_a02_it_enus	90
Oracle Database 11g: Using Data Types, INDEX BY Tables, and Cursors	260271_eng	100
Oracle Database 11g: Using Data Types, INDEX BY Tables, and Cursors in PL/SQL	257817_eng	100
Oracle Database 11g: Using DDL, Views, and Schema Objects	260280_eng	105
Oracle Database 11g: Using DDL, Views, Sequences, Indexes, and Synonyms	257522_eng	105
Oracle Database 11g: Using DML, DDL, Cursors, Loops, and Control Structures	260270_eng	80
Oracle Database 11g: Using DML, DDL, Cursors, Control Structures, and Loops	257810_eng	80
Oracle Database 11g: Using Dynamic SQL and Implementing Performance Improvements	257188_eng	80
Oracle Database 11g: Using Exceptions, Subprograms, JDeveloper, and REF Cursors	260272_eng	120
Oracle Database 11g: Using RMAN Enhancements, Flashback and LogMiner	255423_eng	125
Oracle Database 11g: Using RMAN for Recovery	257046_eng	110
Oracle Database 11g: Using SQL to Query Your Database	257492_eng	130
Oracle Database 11g: Using Subqueries and Regular Expressions	257896_eng	110
Oracle Database 11g: Using the PL/SQL Debugger, Collections, and Data Warehousing	257202_eng	70
Oracle Database 11g: Using Trigger, Data Warehousing, and Pivoting Enhancements	257195_eng	80
Oracle Database 11g: Using Triggers and the PL/SQL Compiler	260275_eng	120
Oracle Database 11g: Using Triggers, the PL/SQL Compiler, and Managing Code	259960_eng	120
Oracle Database 11g: Virtual Private Database	od_odsc_a07_it_enus	90
Oracle Database 11g: Working with Exceptions, Subprograms, JDeveloper, and REF Cursors	257825_eng	120
Series: Oracle 11i		
Design for Six Sigma in the Organization	oper_05_a02_bs_enus	120
Oracle 11i E-Business Suite: Flexfields	232550_eng	120
Oracle 11i E-Business Suite: Introduction	232548_eng	125
Oracle 11i E-Business Suite: Multi-Org	232549_eng	80
Oracle 11i E-Business Suite: System Administration	232551_eng	105
Oracle 11i E-Business Suite: Workflow, Alerts, and Daily Business Intelligence	232552_eng	145
Oracle 11i: Concurrent Elements	234039_eng	180
Oracle 11i: Concurrent Processing, Requests, Profiles, and Forms	242480_eng	120
Oracle 11i: Function Security and Data Security	234037_eng	160
Oracle 11i: Oracle Projects and Task Definition I	238856_eng	120
Oracle 11i: Oracle Projects and Task Definition II	238857_eng	100

	Course Code	Duration
Oracle 11i: Oracle Projects Security Model and Page Layouts	238847_eng	115
Oracle 11i: Oracle Workflow	234043_eng	80
Oracle 11i: Organization Forecasting and Integration	238869_eng	120
Oracle 11i: Organization, Period, and Calendar Definitions in Oracle Projects	238828_eng	115
Oracle 11i: Personalization of Forms and OA Framework Pages	234041_eng	150
Oracle 11i: Profile Options, DBA Duties, and Printer Management	234040_eng	90
Oracle 11i: Project Management and Projects Integration	238819_eng	115
Oracle 11i: Resource and Role Management	238838_eng	100
Oracle 11i: Roles, Delegated Administration, Registration, and Auditing	234038_eng	200
Oracle 11i: System Monitoring and Troubleshooting in OAM	234044_eng	140
Oracle 11i: User-Defined Attributes, Implementation Options, and Utilization	238858_eng	140
Oracle 11i: Using the Navigator, Forms, and Online Help	242461_eng	95
Six Sigma and Lean in the Organization	oper_05_a01_bs_enus	150
Series: Oracle 9i		
Architecture and Administration Tools in Oracle9i	58265_eng	160
Availability Features in Oracle9i	58171_eng	320
Backup and Recovery Overview and Configuration in Oracle9i	66137_eng	290
Data Integrity in Oracle9i	59299_eng	80
Data Storage in Oracle9i	59293_eng	195
Database and Instance Management in Oracle9i	58268_eng	140
Database Structures in Oracle9i	58271_eng	140
Defining and Manipulating Data in Oracle9i	67002_eng	220
Development Platform in Oracle9i	58181_eng	160
Globalization and Auditing in Oracle9i	61611_eng	120
Introducing Oracle9i Database	39812_eng	145
Introduction to Oracle and SQL in Oracle9i	66155_eng	195
Manageability Enhancements in Oracle9i	39816_eng	310
Networking Overview for Oracle9i Administrators	66078_eng	100
Oracle Network Configuration in Oracle9i	66079_eng	255
Performance Tuning Methodology and Tools in Oracle9i	70121_eng	80
Privileges and Roles in Oracle9i	61608_eng	140
Recovery Manager Maintenance in Oracle9i	66139_eng	140
Scalability and Performance in Oracle9i	58176_eng	265
Security Overview for Oracle9i Administrators	58184_eng	60
SQL Functions in Oracle9i	66472_eng	300
Subqueries, Reporting, and User-Access Control in Oracle9i	66925_eng	160
Tables and Indexes in Oracle9i	59296_eng	180
Transporting and Loading Data in Oracle9i	66140_eng	140
Tuning Database Structures in Oracle9i	70130_eng	180

	Course Code	Duration
Tuning Memory Structures in Oracle9i	70125_eng	200
Tuning Systems and Applications in Oracle9i	70135_eng	160
User-Managed and RMAN Backup and Recovery in Oracle9i	66138_eng	405
Users and Profiles in Oracle9i	61604_eng	180
Series: SAP R3 Release 4.6		
ABAP Fundamentals	235539_eng	150
ABAP Programming I	235540_eng	205
ABAP Programming II	235541_eng	160
mySAP ERP Architecture	234278_eng	100
mySAP Finance Modules	234268_eng	110
mySAP Logistics Modules	234277_eng	165
Navigating SAP R/3 Release 4.6	7198_eng	105
Planning and Implementing SAP Projects	234280_eng	140
SAP NetWeaver	234281_eng	110
SAP Overview	234171_eng	150
SAP R/3 Administration	234279_eng	160
SAP R/3 Release 4.6 Fundamentals	15110_eng	130
Using SAP R/3 Release 4.6	7202_eng	125
Series: Test Preps		
TestPrep 1Z0-007 Introduction to Oracle9i: SQL	TP1Z0007_eng	0
TestPrep 1Z0-031 Oracle9i Database: Fundamentals I	TP1Z0031_eng	0
TestPrep 1Z0-032 Oracle9i Database: Fundamentals II	TP1Z0032_eng	0
TestPrep 1Z0-033 Oracle9i Database: Performance Tuning	TP1Z0033_eng	0
TestPrep 1Z0-040 Oracle Database 10g: New Features for Administrators	TP1Z0040_eng	0
TestPrep 1Z0-042 Oracle Database 10g: Administration I Release 2	TP1Z0042R2_eng	0
TestPrep 1Z0-043 Oracle Database 10g: Administration II	TP1Z0043_eng	0
TestPrep 1Z0-047 Oracle Database SQL Expert	TP1Z0047_eng	0
TestPrep 1Z0-050 Oracle Database 11g: New Features for Administrators	TP1Z0050_eng	0
TestPrep 1Z0-051 Oracle Database 11g: SQL Fundamentals I	od_osfd_a01_tp_enus	120
TestPrep 1Z0-052 Oracle Database 11g: Administration I	od_oaws_a01_tp_enus	90
TestPrep 70-431 TS: Microsoft SQL Server 2005 - Implementation and Maintenance	TP70431_eng	0
TestPrep 70-443 PRO: Designing a Database Server Infrastructure by Using Microsoft SQL Server 2005	TP70443_eng	0
TestPrep 70-444 PRO: Optimizing and Maintaining a Database Administration Solution by Using Microsoft SQL Server 2005	TP70444_eng	0
Curriculum: Enterprise Resource Planning Systems		
Series: SAP		
Financial Accounting with SAP	sa_ospt_a02_it_enus	150
Overview of SAP Solutions	sa_ospt_a01_it_enus	120
SAP Administration	sa_ospt_a05_it_enus	120

	Course Code	Duration
SAP ERP Architecture	sa_ospt_a04_it_enus	90
SAP Logistics Modules	sa_ospt_a03_it_enus	180
SAP NetWeaver Platform	sa_ospt_a07_it_enus	120
SAP Project Planning and Implementation	sa_ospt_a06_it_enus	120
Curriculum: Internet and Networking Technologies		
Series: Cisco		
Cisco Access Gateways and Intercluster Trunks	234794_eng	115
Cisco ARCH 2.0: Advanced Addressing and Routing Design	253554_eng	140
Cisco ARCH 2.0: Advanced WAN Services Design	253555_eng	85
Cisco ARCH 2.0: Cisco SONA and Cisco Enterprise Architecture Design	253553_eng	155
Cisco ARCH 2.0: E-Commerce Module Design	253558_eng	110
Cisco ARCH 2.0: Enterprise Data Center Design	253556_eng	110
Cisco ARCH 2.0: IP Multicast Design	253561_eng	110
Cisco ARCH 2.0: IPsec and SSL VPN Design	253560_eng	110
Cisco ARCH 2.0: Network Management with Cisco IOS Software	253563_eng	110
Cisco ARCH 2.0: Security Services Design	253559_eng	120
Cisco ARCH 2.0: Storage Area Network Design Considerations	253557_eng	90
Cisco ARCH 2.0: Voice Over WLAN Design	253562_eng	110
Cisco BCMSN 3.0: Campus Networks	241672_eng	115
Cisco BCMSN 3.0: Configuring and Implementing WLANs	242079_eng	140
Cisco BCMSN 3.0: Configuring Campus Switches to Support Voice	242091_eng	90
Cisco BCMSN 3.0: Defining Virtual Local Area Networks (VLANs)	242001_eng	130
Cisco BCMSN 3.0: Implementing High Availability In a Campus Environment	242057_eng	140
Cisco BCMSN 3.0: Implementing Inter-VLAN Routing	242043_eng	160
Cisco BCMSN 3.0: Implementing Spanning Tree	242024_eng	255
Cisco BCMSN 3.0: Implementing Trunks and the Virtual Trunking Protocol (VTP)	242011_eng	165
Cisco BCMSN 3.0: Mitigating Service Loss and Data Theft	242099_eng	180
Cisco BCMSN 3.0: Wireless LANs	242069_eng	130
Cisco BSCI 3.0: BGP for Enterprise ISP Connectivity	244386_eng	160
Cisco BSCI 3.0: Configuring Advanced Elements of OSPF	244383_eng	140
Cisco BSCI 3.0: Configuring EIGRP	244371_eng	120
Cisco BSCI 3.0: Configuring Simple Elements of OSPF	244382_eng	125
Cisco BSCI 3.0: EIGRP Options, Authentication, and Issues	244381_eng	170
Cisco BSCI 3.0: Implementing IPv6	244388_eng	175
Cisco BSCI 3.0: Implementing Multicast	244387_eng	155
Cisco BSCI 3.0: Manipulating Routing Updates	244385_eng	215
Cisco BSCI 3.0: Network Requirements	244253_eng	100
Cisco BSCI 3.0: The IS-IS Protocol	244384_eng	200
Cisco BSCI 3.0: Tuning BGP Implementations	244832_eng	135

	Course Code	Duration
Cisco BSCI 3.0: Tuning OSPF Configurations	244639_eng	185
Cisco Catalyst Switches and IP Communicator	234792_eng	150
Cisco CIPT1 6.0: Administration of Cisco Unified Communications Manager	cc_cstl_a02_it_enus	120
Cisco CIPT1 6.0: Call Privileges and Call Coverage	cc_cstl_a06_it_enus	120
Cisco CIPT1 6.0: Gateways, Routing, and Digit Manipulation	cc_cstl_a05_it_enus	120
Cisco CIPT1 6.0: Implementing and Hardening IP Phones	cc_cstl_a04_it_enus	90
Cisco CIPT1 6.0: Implementing Media Resources	cc_cstl_a07_it_enus	90
Cisco CIPT1 6.0: Introduction to Cisco Unified Communications Manager	cc_cstl_a01_it_enus	120
Cisco CIPT1 6.0: Single-Site On-Net Calling	cc_cstl_a03_it_enus	90
Cisco CIPT1 6.0: User Features and Call Presence	cc_cstl_a08_it_enus	120
Cisco CIPT1 6.0: Voice Mail and Video Integration	cc_cstl_a09_it_enus	120
Cisco CIPT2 6.0: Bandwidth Management and Call Admission Control	cc_cstp_a02_it_enus	120
Cisco CIPT2 6.0: Centralized Call-Processing Redundancy	cc_cstp_a03_it_enus	90
Cisco CIPT2 6.0: Features and Applications for Multisite Deployments	cc_cstp_a04_it_enus	150
Cisco CIPT2 6.0: IP Telephony Security	cc_cstp_a05_it_enus	120
Cisco CIPT2 6.0: Multisite Deployments	cc_cstp_a01_it_enus	120
Cisco CVOICE 6.0: Configuring Basic Gatekeeper Functionality	259269_eng	65
Cisco CVOICE 6.0: Configuring Digital Voice Ports	259215_eng	150
Cisco CVOICE 6.0: Dial Plans and Numbering Plans	259238_eng	95
Cisco CVOICE 6.0: Digit Manipulation, Path Selection, and Calling Privileges	259247_eng	165
Cisco CVOICE 6.0: Introducing H.323 Gatekeepers	259260_eng	115
Cisco CVOICE 6.0: ITSP Connectivity	259275_eng	75
Cisco CVOICE 6.0: Understanding Call Types, Analog Voice Ports, and Dial Peers	259205_eng	135
Cisco CVOICE 6.0: Understanding VoIP Components and Requirements	259193_eng	155
Cisco CVOICE 6.0: VoIP Gateway Implementation	259226_eng	155
Cisco CVOICE 6.0: VoIP Overview	259183_eng	135
Cisco DESGN 2.0: Designing Enterprise WANs	250918_eng	120
Cisco DESGN 2.0: IP Address and Routing Protocol Design	250927_eng	145
Cisco DESGN 2.0: Multilayer Campus Design	250908_eng	135
Cisco DESGN 2.0: Network Design Methodology	250733_eng	140
Cisco DESGN 2.0: Network Security Solutions	250967_eng	145
Cisco DESGN 2.0: Structuring and Modularizing the Network	250773_eng	145
Cisco DESGN 2.0: Voice Networking	250980_eng	155
Cisco DESGN 2.0: Wireless Networking	250993_eng	170
Cisco ICND1 1.0: Packet Delivery, Security, and Remote Access on the Router	254064_eng	115
Cisco ICND1 1.0: Network Communications and Connections	254014_eng	130
Cisco ICND1 1.0: Network Environment Management	254088_eng	90
Cisco ICND1 1.0: Network Fundamentals	254004_eng	130
Cisco ICND1 1.0: Routing and Addressing in the LAN	254053_eng	135
Cisco ICND1 1.0: Switch Optimization, Security, and Troubleshooting	254036_eng	95

	Course Code	Duration
Cisco ICND1 1.0: Switched LANs	254025_eng	135
Cisco ICND1 1.0: WAN Encapsulation and Dynamic Routing using RIP	254081_eng	80
Cisco ICND1 1.0: WAN Technologies and Routing	254073_eng	100
Cisco ICND1 1.0: Wireless LANs	254044_eng	105
Cisco ICND2 1.0 Improving Switched Network and VLAN Performance	254464_eng	155
Cisco ICND2 1.0: Access Control Lists	254717_eng	120
Cisco ICND2 1.0: Address Space Management	254727_eng	85
Cisco ICND2 1.0: EIGRP Implementation	254490_eng	80
Cisco ICND2 1.0: Extending the LAN to a WAN	254748_eng	100
Cisco ICND2 1.0: Routing Fundamentals, Subnetting, and VLSMs	254475_eng	100
Cisco ICND2 1.0: Single-Area OSPF Implementation	254483_eng	80
Cisco ICND2 1.0: Small and Medium Network Implementations	254454_eng	95
Cisco ICND2 1.0: Transitioning to IPv6	254735_eng	70
Cisco ICND2 1.0: VPN and Point-to-Point WAN Connections	254741_eng	70
Cisco IINS 1.0: Cryptography, Encryption, and Digital Signatures	cc_iins_a05_it_enus	150
Cisco IINS 1.0: IP Security Site-to-Site Virtual Private Networks	cc_iins_a06_it_enus	150
Cisco IINS 1.0: LAN, SAN, Voice, and Endpoint Security	cc_iins_a08_it_enus	90
Cisco IINS 1.0: Mitigating Layer 2 Attacks	cc_iins_a09_it_enus	120
Cisco IINS 1.0: Network Security Principles I	cc_iins_a01_it_enus	120
Cisco IINS 1.0: Network Security Principles II	cc_iins_a02_it_enus	120
Cisco IINS 1.0: Network Security Using Cisco IOS Firewalls	cc_iins_a04_it_enus	0
Cisco IINS 1.0: Network Security Using Cisco IOS IPS	cc_iins_a07_it_enus	60
Cisco IINS 1.0: Perimeter Security	cc_iins_a03_it_enus	90
Cisco IIUC 1.0: Cisco Unity Express Implementation	cc_iiuc_a07_it_enus	60
Cisco IIUC 1.0: Introducing Cisco Unified Communication Manager Express	cc_iiuc_a05_it_enus	90
Cisco IIUC 1.0: Supporting Cisco Unified Communications Manager Express	cc_iiuc_a06_it_enus	60
Cisco IIUC 1.0: The Cisco Smart Business Communications System	cc_iiuc_a08_it_enus	90
Cisco IIUC 1.0: Unified Communications Systems and Telephony Operations	cc_iiuc_a01_it_enus	126
Cisco IIUC 1.0: VoIP Fundamentals I	cc_iiuc_a02_it_enus	90
Cisco IIUC 1.0: VoIP Fundamentals II	cc_iiuc_a03_it_enus	90
Cisco IIUC 1.0: VoIP Fundamentals III	cc_iiuc_a04_it_enus	60
Cisco IP Phone Features, Configuring	234798_eng	190
Cisco ISCW 1.0: Configuring Cisco Easy VPN	245263_eng	120
Cisco ISCW 1.0: Configuring the CPE and Verifying Broadband ADSL	245217_eng	115
Cisco ISCW 1.0: Frame Mode MPLS Implementation	245226_eng	170
Cisco ISCW 1.0: IOS Firewalls and IOS IPS	245566_eng	200
Cisco ISCW 1.0: IPSec VPN Configuration	245250_eng	130
Cisco ISCW 1.0: IPSec VPNs	245239_eng	150
Cisco ISCW 1.0: Mitigating Network Attacks and Disabling Unused Services	245272_eng	190
Cisco ISCW 1.0: Network Connectivity	245204_eng	165

	Course Code	Duration
Cisco ISCW 1.0: Securing Management Features and AAA	245554_eng	160
Cisco ISCW 1.0: Securing Routers, Administrative Access, and Access Lists	245543_eng	135
Cisco IUWNE 1.0: Access Point Management	cc_iuwn_a06_it_enus	150
Cisco IUWNE 1.0: Cisco WCS Administration	cc_iuwn_a11_it_enus	90
Cisco IUWNE 1.0: Introducing, Installing, and Administering WCS	cc_iuwn_a10_it_enus	90
Cisco IUWNE 1.0: Unified Wireless Network Basic Architecture	cc_iuwn_a05_it_enus	120
Cisco IUWNE 1.0: Wireless Antennae and Spread Spectrum Technologies	cc_iuwn_a02_it_enus	90
Cisco IUWNE 1.0: Wireless Clients	cc_iuwn_a07_it_enus	150
Cisco IUWNE 1.0: Wireless Frame Basics and Nonstandard Technologies	cc_iuwn_a04_it_enus	120
Cisco IUWNE 1.0: Wireless Fundamentals	cc_iuwn_a01_it_enus	90
Cisco IUWNE 1.0: Wireless Regulation Bodies, Standards, and Certifications	cc_iuwn_a03_it_enus	90
Cisco IUWNE 1.0: WLAN Authentication and Encryption	cc_iuwn_a09_it_enus	150
Cisco IUWNE 1.0: WLAN Maintenance and Troubleshooting	cc_iuwn_a12_it_enus	90
Cisco IUWNE 1.0: WLAN Security Basics	cc_iuwn_a08_it_enus	90
Cisco ONT 1.0: AutoQoS	246231_eng	120
Cisco ONT 1.0: Classification and Marking	246166_eng	120
Cisco ONT 1.0: IP QoS and its Implementation	246156_eng	105
Cisco ONT 1.0: Network Requirements and Introduction to VoIP	246137_eng	125
Cisco ONT 1.0: Queuing	246175_eng	120
Cisco ONT 1.0: Supporting VoIP	246147_eng	120
Cisco ONT 1.0: TCP and QoS Traffic Management and Mechanisms	246184_eng	150
Cisco ONT 1.0: Wireless Implementations	246334_eng	180
Configuring Basic and Complex Route Plans	234795_eng	245
Configuring Cisco CallManager Applications	234799_eng	160
Configuring Media Resources and Adding Users	234797_eng	160
Cryptography and PKI	237604_eng	95
Fundamentals of Cisco CallManager	234790_eng	140
IP Phones and CallManager Configuration	234791_eng	115
IP Telephony Authentication and Encryption	237612_eng	120
IP Video Telephony	237622_eng	125
Managing the CallManager System	237645_eng	120
Monitoring IP Telephony	237632_eng	145
Securing Cisco CallManager	237583_eng	140
Telephony Class of Service and Call Admission	234796_eng	250
TestPrep 640-721 Implementing Cisco Unified Wireless Networking Essentials (IUWNE)	cc_iuwn_a01_tp_enus	90
Toll Fraud Prevention and IP Phone Security	237594_eng	115
Using the BAT Application and TAPS Tool	234793_eng	150
Series: Cisco CCDA/CCDP Certification		
Basic Cisco Campus Switching Design Considerations	108675_eng	200

	Course Code	Duration
Basic Cisco WAN Design Considerations	108676_eng	180
Cisco Concepts for Structuring Networks	108674_eng	210
Cisco Design Case Study	108682_eng	60
Cisco Design Principles	108673_eng	140
Cisco IP Addressing Design Concepts	108677_eng	160
Cisco Routing Protocol Design Considerations	108678_eng	220
Examining Cisco Customer Requirements and Existing Network Topology Methodologies	110508_eng	190
Introduction to Cisco Network Management Design Concepts	108681_eng	200
Introduction to Cisco Security Design Concepts	108679_eng	200
Introduction to Cisco Voice Design Concepts	108680_eng	300
Series: CompTIA iNET +		
Business Concepts and the Internet	211516_eng	150
Internet Client Infrastructure and Applications	211521_eng	200
Internet Fundamentals	211522_eng	140
Internet Servers and Services	211523_eng	170
Internet Site Development	211520_eng	140
Networking Fundamentals	211517_eng	170
Networking Security Fundamentals	211518_eng	170
Securing and Troubleshooting Networks	211948_eng	140
Web Development Fundamentals	211519_eng	190
Series: CompTIA Networking, Internetworking, and Security Technologies		
CompTIA Network+ 2009: Managing and Monitoring the Network	cs_ctnt_a10_it_enus	120
CompTIA Network+ 2009: Network Addressing	cs_ctnt_a08_it_enus	90
CompTIA Network+ 2009: Network Components	cs_ctnt_a02_it_enus	90
CompTIA Network+ 2009: Network Devices	cs_ctnt_a03_it_enus	90
CompTIA Network+ 2009: Network Fundamentals	cs_ctnt_a01_it_enus	120
CompTIA Network+ 2009: Network Protocols	cs_ctnt_a05_it_enus	90
CompTIA Network+ 2009: Network Security	cs_ctnt_a12_it_enus	150
CompTIA Network+ 2009: Routing	cs_ctnt_a09_it_enus	60
CompTIA Network+ 2009: Troubleshooting the Network	cs_ctnt_a11_it_enus	120
CompTIA Network+ 2009: Wide Area Networks	cs_ctnt_a06_it_enus	90
CompTIA Network+ 2009: Wireless Networks	cs_ctnt_a07_it_enus	90
CompTIA Security + 2008: Auditing, Security Policies, and Disaster Recovery	cs_sety_a09_it_enus	150
CompTIA Security + 2008: Authentication Methods	cs_sety_a03_it_enus	180
CompTIA Security + 2008: Cryptography	cs_sety_a02_it_enus	120
CompTIA Security + 2008: Messaging, User, and Role Security	cs_sety_a04_it_enus	120
CompTIA Security + 2008: Ports, Protocols, and Network Security	cs_sety_a06_it_enus	180
CompTIA Security + 2008: Public Key Infrastructure and Access Security	cs_sety_a05_it_enus	210
CompTIA Security + 2008: Risk Analysis, Vulnerability Testing, IDS, and Forensics	cs_sety_a08_it_enus	180

	Course Code	Duration
CompTIA Security + 2008: Threat Mitigation	cs_sety_a01_it_enus	90
CompTIA Security + 2008: Wi-Fi and Remote Access	cs_sety_a07_it_enus	120
Fault Tolerance and Disaster Recovery	218762_eng	100
IP Addressing and Subnetting	218741_eng	160
LAN Technologies	218693_eng	210
Network Operating Systems and Clients	218763_eng	120
Network Security	218760_eng	160
Network Troubleshooting	218761_eng	160
Networking Protocols	218703_eng	150
The Fundamentals of Networking	218678_eng	215
WANs and Remote Connectivity	218759_eng	130
Working with TCP/IP	221224_eng	110
Series: Data/Telecommunications		
Computer Telephony Integration	73383_eng	360
Delivering Voice and Data in Diverse Network Environments	81515_eng	215
Designing a Voice over IP Solution	110787_eng	300
Designing and Maintaining LDAP Directory Services	84923_eng	220
Digital Subscriber Line	74054_eng	340
Frame Relay Concepts	76165_eng	160
Frame Relay Signaling and Applications	76455_eng	320
Implementing Quality of Service	81437_eng	220
Introduction to ISDN	74051_eng	200
Introduction to MPLS	80476_eng	355
Introduction to Signals and Signal Transmission	84650_eng	260
IPv6	80284_eng	265
ISDN Protocols	74052_eng	320
LDAP Fundamentals	85776_eng	180
Overview of SONET and SDH	77514_eng	220
Systems and Signals	78568_eng	320
Telecommunications Essentials	72123_eng	520
Virtual Private Network Solutions	82685_eng	305
Series: EMC		
Fibre Channel Storage Area Networks	240072_eng	150
Information Availability	240092_eng	160
Intelligent Storage Systems	240056_eng	90
Introduction to Storage Technology	240031_eng	90
IP SANs and Content Addressed Storage	240082_eng	110
Monitoring and Managing the Data Center	241031_eng	145
Network Storage Systems	240062_eng	110

	Course Code	Duration
Physical Disks and RAID Arrays	240047_eng	115
Replication and Business Continuity	241020_eng	160
Securing Storage	254190_eng	140
Storage System Architecture	240039_eng	70
Storage Virtualization Technologies	254207_eng	140
Series: ISC 2		
Access Controls	206534_eng	100
Administration	206535_eng	160
Auditing and Monitoring	206536_eng	140
Certification and Accreditation	206761_eng	100
Cryptography	206538_eng	150
Data Communications	206539_eng	140
Malicious Code	206540_eng	80
Risk, Response, and Recovery	206537_eng	130
Systems Security Engineering	206760_eng	160
Technical Management	206762_eng	80
US Government Information Assurance Regulations	206763_eng	140
Series: Network Protocols		
Digital Payments	212561_eng	165
IP Mobility	211789_eng	130
Mobile IP	211788_eng	110
SNMP, MIBs, and RMON	210670_eng	140
Series: Networking and Telecommunications Fundamentals		
PSTN and VoIP Fundamentals	dt_voce_a01_it_enus	120
VoIP Quality and Security	dt_voce_a03_it_enus	90
VoIP Technologies	dt_voce_a02_it_enus	180
Series: Security Principles		
Network Security Issues	67045_eng	210
Series: Security Procedures		
Encryption Technologies	65873_eng	290
Firewalls and VPNs	65874_eng	195
Introduction to Security in Networked Environments	65872_eng	205
Intrusion Detection and Response in Networked Environments	69196_eng	240
Operating System and File Security Issues	69195_eng	255
Securing Access to Networks	69445_eng	160
Security Analysis and Auditing in Networked Environments	69197_eng	300
Series: Security Solutions		
CISSP Domain: Access Control	243986_eng	160

	Course Code	Duration
CISSP Domain: Application Security	243998_eng	120
CISSP Domain: Business Continuity and Disaster Recovery Planning	244085_eng	140
CISSP Domain: Cryptography	244031_eng	120
CISSP Domain: Information Security and Risk Management	243962_eng	175
CISSP Domain: Legal, Regulations, Compliance and Investigations	244096_eng	135
CISSP Domain: Operations Security	244020_eng	140
CISSP Domain: Physical (Environmental) Security	244059_eng	120
CISSP Domain: Security Architecture and Design	243975_eng	140
CISSP Domain: Telecommunications and Network Security	244069_eng	220
Communications Security	84870_eng	360
Cryptography	sp_etih_a08_it_enus	120
Denial of Service and Session Hacking	sp_etih_a06_it_enus	90
Deterring Electronic Intrusions	sp_etih_a05_it_enus	60
Ethical Hacking and the Need for Penetration Testing	sp_etih_a01_it_enus	120
Footprinting, Scanning, and Enumeration	sp_etih_a02_it_enus	150
General Security Concepts	84869_eng	360
Infrastructure Security	84871_eng	435
Internet-based and Database-based Attacks	sp_etih_a09_it_enus	120
Linux Hacking	sp_etih_a07_it_enus	60
Operational and Organizational Security	84873_eng	360
Physical Security	sp_etih_a11_it_enus	120
Social Engineering and Sniffing	sp_etih_a04_it_enus	90
System Hacking and Malicious Content	sp_etih_a03_it_enus	120
Series: Security Technologies		
Check Point NGX: Architecture, Operation, and Installation	233057_eng	120
Check Point NGX: Authentication and LDAP User Management	233061_eng	160
Check Point NGX: Network Address Translation and Traffic Monitoring	233059_eng	160
Check Point NGX: Security Policies	233058_eng	140
Check Point NGX: SmartDefense and Content Security	233060_eng	160
Check Point NGX: VPN Configuration and Disaster Recovery	233062_eng	140
Security administration in Check Point: Enforcing a Security Policy	219811_eng	180
Security administration in Check Point: Introduction to Firewalls and Check Point	219802_eng	160
Security administration in Check Point: Logging and SmartView Tracker	219934_eng	140
Security administration in Check Point: Network Address Translation and Administration	219957_eng	180
Security administration in Check Point: User Authentication	219945_eng	160
Series: Test Preps		
TestPrep 156-215 Check Point Certified Security Administrator (CCSA) NGX	TP156215_eng	0
TestPrep 1D0-470 CIW Security Professional	TP1D0470_eng	0

	Course Code	Duration
TestPrep 640-721 Implementing Cisco Unified Wireless Networking Essentials (IUWNE)	cc_iuwn_a01_tp_enus	90
TestPrep 640-802 Cisco Certified Network Associate (CCNA)	TP640802_eng	0
TestPrep 640-816 Interconnecting Cisco Networking Devices Part 2 (ICND2)	TP640816_eng	0
TestPrep 640-822 Interconnecting Cisco Networking Devices Part 1 (ICND1)	TP640822_eng	0
TestPrep 640-863 Designing for Cisco Internetwork Solutions (DESGN)	TP640863_eng	0
TestPrep 642-812 Building Converged Cisco Multilayer Switched Networks (BCMSN)	TP642812_eng	0
TestPrep 642-825 Implementing Secure Converged Wide Area Networks (ISCW)	TP642825_eng	0
TestPrep 642-845 Optimizing Converged Cisco Networks (ONT)	TP642845_eng	0
TestPrep 642-873 Designing Cisco Network Service Architectures (ARCH)	TP642873_eng	0
TestPrep 642-901 Building Scalable Cisco Internetworks (BSCI)	TP642901_eng	0
TestPrep Certified Information Systems Security Professional (CISSP)	TPCISSP_eng	0
TestPrep E20-001 Information Storage and Management (Storage Technology Foundations)	TPE20001_eng	0
TestPrep N10-003 Network+ 2005	TPN10003_eng	0
TestPrep N10-004 Network+	cs_ctnt_a01_tp_enus	90
TestPrep SY0-101 Security+	TPSY0101_eng	0
TestPrep SY0-201 Security+	TPSY0201_eng	0
TestPrep Systems Security Certified Practitioner (SSCP)	TPSSCP_eng	0
Series: Wireless		
RFID Applications Management	232057_eng	145
RFID Technology and Business Applications	232047_eng	120
Series: Wireless Communications		
1G and 2G Communication Systems	21929_eng	280
2.5G Communication Systems	21935_eng	65
3G Communication Systems	21933_eng	75
4G Communication Systems	219523_eng	140
4G Implementations	221229_eng	130
Alternative Access Methods in a Wireless Environment	21956_eng	110
Beyond 3G (B3G)	219522_eng	155
Bluetooth and HomeRF	21937_eng	140
Getting Started with Wireless Home Networking	76813_eng	60
Getting Started with Wireless Networking	80135_eng	60
Non-Cellular Wireless Technology	219524_eng	150
Securing Future Wireless Networks	222743_eng	100
Securing WLANs	222970_eng	115
Security and the Wireless Environment	222741_eng	120
Wireless Communication Basics	21927_eng	100
Wireless LAN Technologies	72034_eng	320

	Course Code	Duration
Curriculum: IT Infrastructure Library (ITIL) v3 Foundation Syllabus v4.2		
Series:		
ITIL V3 Foundation Syllabus v4.2: Service Strategy Processes	ib_itlu_a03_it_enus	66
ITIL V3 Foundation Syllabus v4.2: Continual Service Improvement Fundamentals	ib_itlu_a09_it_enus	90
ITIL V3 Foundation Syllabus v4.2: ITIL and the Service Lifecycle	ib_itlu_a01_it_enus	90
ITIL V3 Foundation Syllabus v4.2: Service Design Fundamentals	ib_itlu_a04_it_enus	120
ITIL V3 Foundation Syllabus v4.2: Service Design Processes	ib_itlu_a05_it_enus	150
ITIL V3 Foundation Syllabus v4.2: Service Operation Principles and Functions	ib_itlu_a07_it_enus	120
ITIL V3 Foundation Syllabus v4.2: Service Operation Processes	ib_itlu_a08_it_enus	90
ITIL V3 Foundation Syllabus v4.2: Service Strategy Fundamentals	ib_itlu_a02_it_enus	144
ITIL V3 Foundation Syllabus v4.2: Service Transition Processes and Principles	ib_itlu_a06_it_enus	150
Curriculum: NETg IT		
Series: Application Development		
Advanced Testing Methodologies	en_US_16348_ng	180
Basic Testing Methodologies	en_US_16347_ng	150
Best Practices in Test Driven Development	en_US_16349_ng	150
Programming Methodologies and Strategy	en_US_16346_ng	120
Structured System Analysis	en_US_16345_ng	210
Series: CompTIA		
CompTIA® Linux+ 2004: Configuration	en_US_16262_ng	360
CompTIA® Linux+ 2004: Documentation and Hardware	en_US_16264_ng	240
CompTIA® Linux+ 2004: Installation	en_US_16260_ng	240
CompTIA® Linux+ 2004: Management	en_US_16261_ng	240
CompTIA® Linux+ 2004: Security	en_US_16263_ng	240
Series: e-Business		
Building an e-Commerce Business Case	en_US_16466_ng	360
e-Business Part 1: Facing the e-Business Challenge	en_US_16467_ng	420
e-Business Part 2: Building the Infrastructure	en_US_16468_ng	420
e-Business Part 3: Choosing Tools and Technologies	en_US_16469_ng	420
e-Business Part 4: Securing Your Infrastructure	en_US_16470_ng	420
e-Business Part 5: Understanding the Applications	en_US_16471_ng	420
e-Business Part 6: Working with Employees	en_US_16472_ng	360
e-Business Part 7: Satisfying the Customer	en_US_16473_ng	360
e-Business Part 8: Supply Chain Management and e-Procurement	en_US_16474_ng	300
E-Commerce Implementation Issues	en_US_16465_ng	360
E-Commerce Security	en_US_16464_ng	420
Evaluating e-Commerce Options	en_US_16463_ng	420
Introduction to e-Commerce	en_US_16462_ng	360

	Course Code	Duration
Series: IBM		
IBM IMS Essentials Part 1	en_US_14397_ng	480
IBM IMS Essentials Part 2	en_US_14398_ng	480
IBM IMS Essentials Part 3	en_US_14399_ng	480
Series: Information Technology		
ITIL® Cultural Awareness	KN00082123_ng	150
ITIL® Foundation Overview	KN00082122_ng	180
ITIL® Orientation	KN00082121_ng	90
Series: Internet Technologies		
Macromedia® Captivate™ 1.0: Developing Movies	en_US_15829_ng	240
Macromedia® Captivate™ 1.0: Getting Started	en_US_15828_ng	240
Macromedia® Captivate™ 1.0: Movies, Quizzes, and MenuBuilder	en_US_15830_ng	240
Series: IP Communication		
Network Management for SEs (CPSE) 9.0	KN000CPSE9NM_ng	360
VPN Solutions for SEs (CPSE) 9.0	KN000CPSE9VPN_ng	180
Series: Microsoft		
Microsoft Windows Small Business Server 2003: Part 1	en_US_73331_ng	240
Microsoft Windows Small Business Server 2003: Part 2	en_US_73332_ng	240
Microsoft Windows Small Business Server 2003: Part 3	en_US_73333_ng	240
Microsoft Windows Small Business Server 2003: Part 4	en_US_73334_ng	180
Microsoft Windows Small Business Server 2003: Part 5	en_US_73335_ng	180
Microsoft Windows Small Business Server 2003: Part 6	en_US_73336_ng	240
Series: NETg Adobe		
Adobe® Acrobat® 7.0 Pro: Beyond the Basics	en_US_15866_ng	60
Adobe® Acrobat® 7.0 Pro: Document Review and Validation	en_US_15865_ng	60
Adobe® Acrobat® 7.0 Pro: Getting Started	en_US_15863_ng	60
Adobe® Acrobat® 7.0 Pro: Modifying PDF Documents	en_US_15864_ng	60
Adobe® GoLive® CS2: Beyond the Basics	en_US_15854_ng	60
Adobe® GoLive® CS2: Enhancements and Publishing Your Site	en_US_15853_ng	60
Adobe® GoLive® CS2: Getting Started	en_US_15851_ng	60
Adobe® GoLive® CS2: Web Page Layout	en_US_15852_ng	60
Adobe® Illustrator® CS2: Beyond the Basics	en_US_15858_ng	60
Adobe® Illustrator® CS2: Designing	en_US_15856_ng	60
Adobe® Illustrator® CS2: Establishing Depth & Dimension	en_US_15857_ng	60
Adobe® Illustrator® CS2: Getting Started	en_US_15855_ng	60
Adobe® InDesign® CS2: Beyond the Basics	en_US_15862_ng	60
Adobe® InDesign® CS2: Getting Started	en_US_15859_ng	60
Adobe® InDesign® CS2: Tables and Paths	en_US_15861_ng	60

	Course Code	Duration
Adobe® InDesign® CS2: Text and Basic Graphics	en_US_15860_ng	60
Adobe® Photoshop® CS2: Advanced	en_US_15811_ng	240
Adobe® Photoshop® CS2: Fundamentals	en_US_15809_ng	240
Adobe® Photoshop® CS2: Intermediate	en_US_15810_ng	240
Macromedia FreeHand MX Part 1	en_US_15036_ng	180
Macromedia FreeHand MX Part 2	en_US_15037_ng	180
Macromedia FreeHand MX Part 3	en_US_15038_ng	180
Macromedia FreeHand MX Part 4	en_US_15039_ng	180
Macromedia FreeHand MX Part 5	en_US_15040_ng	180
Macromedia FreeHand MX Part 6	en_US_15041_ng	180
Series: NETg CompTIA		
CompTIA® Linux+ 2004: Configuration	en_US_16262_ng	360
CompTIA® Linux+ 2004: Documentation and Hardware	en_US_16264_ng	240
CompTIA® Linux+ 2004: Installation	en_US_16260_ng	240
CompTIA® Linux+ 2004: Management	en_US_16261_ng	240
CompTIA® Linux+ 2004: Security	en_US_16263_ng	240
Series: NETg e-Business		
Building an e-Commerce Business Case	en_US_16466_ng	360
e-Business Part 1: Facing the e-Business Challenge	en_US_16467_ng	420
e-Business Part 2: Building the Infrastructure	en_US_16468_ng	420
e-Business Part 3: Choosing Tools and Technologies	en_US_16469_ng	420
e-Business Part 4: Securing Your Infrastructure	en_US_16470_ng	420
e-Business Part 5: Understanding the Applications	en_US_16471_ng	420
e-Business Part 6: Working with Employees	en_US_16472_ng	360
e-Business Part 7: Satisfying the Customer	en_US_16473_ng	360
e-Business Part 8: Supply Chain Management and e-Procurement	en_US_16474_ng	300
E-Commerce Implementation Issues	en_US_16465_ng	360
E-Commerce Security	en_US_16464_ng	420
Evaluating e-Commerce Options	en_US_16463_ng	420
Introduction to e-Commerce	en_US_16462_ng	360
Series: Networking and Communications		
CCNT Basic Data Comms Part 1	en_US_87603_ng	420
CCNT Basic Data Comms Pt 2	en_US_87604_ng	480
CCNT Basic Data Comms Pt 3	en_US_87605_ng	480
CCNT Basic Telecommunications v6.0 Part 1	en_US_87601_ng	480
CCNT Basic Telecommunications v6.0 Part 2	en_US_87602_ng	180
CCNT Broadband Technologies Pt 3	en_US_87613_ng	360
CCNT Broadband Technologies v6.0 Part 2	en_US_87612_ng	480
CCNT Broadband Technologies v6.0 Part1	en_US_87611_ng	480

	Course Code	Duration
CCNT Computer-Telephony Integration Essentials v6.0	en_US_87609_ng	180
CCNT Local Area Networks v6.0 Part 1	en_US_87606_ng	360
CCNT Local Area Networks v6.0 Part 3	en_US_87608_ng	480
CCNT Local Area Networks v6.0 Part2	en_US_87607_ng	360
CCNT Voice over IP Essentials v6.0	en_US_87610_ng	480
Series: Oracle		
Migrating to Oracle DB 10g: Migrating and Testing Oracle Database	en_US_67424_ng	240
Migrating to Oracle DB 10g: Oracle Database Backup and Recovery	en_US_67426_ng	240
Migrating to Oracle DB 10g: Oracle DB Architectural Framework	en_US_67421_ng	240
Migrating to Oracle DB 10g: Performing Migrations with OMWB	en_US_67423_ng	240
Migrating to Oracle DB 10g: Schema Objects and Planning Migration	en_US_67422_ng	240
Migrating to Oracle DB 10g: Securing and Managing Oracle Database	en_US_67425_ng	240
Oracle 10g SQL Tuning: Evaluating SQL Performance	en_US_65235_ng	240
Oracle 10g SQL Tuning: Optimizing SQL Performance	en_US_65236_ng	240
Oracle 10g SQL Tuning: Query Optimizer and Optimizer Plan Stability	en_US_65233_ng	240
Oracle 10g SQL Tuning: SQL Performance Tuning - An Overview	en_US_65232_ng	240
Oracle 10g SQL Tuning: Working with Indexes and Optimizer Hints	en_US_65234_ng	240
Oracle 11i Procure-to-Pay Fundamentals Part 1	en_US_66315_ng	420
Oracle 11i Procure-to-Pay Fundamentals Part 2	en_US_66316_ng	420
Oracle 11i Procure-to-Pay Fundamentals Part 3	en_US_66317_ng	330
Oracle 11i Procure-to-Pay Fundamentals Part 4	en_US_66318_ng	330
Oracle 11i Procure-to-Pay Fundamentals Part 5	en_US_66319_ng	330
Oracle 11i10 Order to Cash: Basic Pricing	en_US_68066_ng	240
Oracle 11i10 Order to Cash: Customer and Credit Management Setup	en_US_68062_ng	210
Oracle 11i10 Order to Cash: Invoicing Overview	en_US_68069_ng	240
Oracle 11i10 Order to Cash: Lifecycle and Key Components	en_US_68061_ng	180
Oracle 11i10 Order to Cash: Manage Order Updates and Order Inquiry	en_US_68065_ng	210
Oracle 11i10 Order to Cash: Order Creation and Setup	en_US_68064_ng	270
Oracle 11i10 Order to Cash: Order Entry Overview	en_US_68063_ng	210
Oracle 11i10 Order to Cash: Processing Invoices	en_US_68070_ng	240
Oracle 11i10 Order to Cash: Setting Up and Processing Receipts	en_US_68071_ng	240
Oracle 11i10 Order to Cash: Shipping Execution	en_US_68068_ng	270
Oracle 11i10 Order to Cash: Shipping Overview and Setups	en_US_68067_ng	210
Oracle 11i10 Order to Cash: Tax Accounting and Period Closing	en_US_68072_ng	150
Oracle 11i10 Project Foundation Fundamentals Part 1	en_US_68031_ng	240
Oracle 11i10 Project Foundation Fundamentals Part 2	en_US_68032_ng	240
Oracle 11i10 Project Foundation Fundamentals Part 3	en_US_68033_ng	210
Oracle 11i10 Project Foundation Fundamentals Part 4	en_US_68034_ng	150
Oracle 11i10 Project Foundation Fundamentals Part 5	en_US_68035_ng	90

	Course Code	Duration
Oracle 11i10 Project Foundation Fundamentals Part 6	en_US_68036_ng	210
Oracle 11i10 Sys Admin: Application, Function, and Data Security	en_US_68001_ng	150
Oracle 11i10 Sys Admin: Concurrent Management and Profile Options	en_US_68003_ng	240
Oracle 11i10 Sys Admin: DBA Activities	en_US_68007_ng	180
Oracle 11i10 Sys Admin: Personalization and Workflow Components	en_US_68005_ng	180
Oracle 11i10 Sys Admin: Printer Management and Form Personalization	en_US_68004_ng	270
Oracle 11i10 Sys Admin: User Management and Resource Auditing	en_US_68002_ng	165
Oracle 11i10 Sys Admin: Workflow and Applications Manager	en_US_68006_ng	270
Oracle Database 10g Performance Tuning: Instance Tuning	en_US_65249_ng	330
Oracle Database 10g Performance Tuning: Memory Management	en_US_65250_ng	270
Oracle Database 10g Performance Tuning: Performance Management	en_US_65251_ng	135
Oracle Database 10g Performance Tuning: Tools and Techniques	en_US_65246_ng	150
Oracle Database 10g Performance Tuning: Tuning Data	en_US_65247_ng	270
Oracle Database 10g Performance Tuning: Tuning Infrastructure	en_US_65248_ng	120
Oracle Forms Developer 10g: Architectural Environment and Services	en_US_67441_ng	240
Oracle Forms Developer 10g: Building Internet Applications	en_US_67442_ng	240
Oracle Forms Developer 10g: Creating and Working with Form Elements	en_US_67443_ng	240
Oracle Forms Developer 10g: Interacting with Form Components	en_US_67445_ng	240
Oracle Forms Developer 10g: Object Sharing, WebUtil, Multiple Forms	en_US_67447_ng	240
Oracle Forms Developer 10g: Query Builder Features	en_US_67448_ng	240
Oracle Forms Developer 10g: Working with Canvases and Triggers	en_US_67444_ng	240
Oracle Forms Developer 10g: Working with Validation and Navigation	en_US_67446_ng	240
Oracle Reports Developer 10g: Matrix Reports, Triggers, SRW Packages	en_US_67456_ng	240
Oracle Reports Developer 10g: OracleAS Reports Services, Guidelines	en_US_67457_ng	240
Oracle Reports Developer 10g: Paper, Web Reports, and Templates	en_US_67452_ng	240
Oracle Reports Developer 10g: Web and XML Reports, Report Parameters	en_US_67455_ng	240
Oracle Reports Developer 10g: Working with Layout Objects	en_US_67454_ng	240
Oracle Reports Developer 10g: Working with Oracle Reports Developer	en_US_67451_ng	240
Oracle Reports Developer 10g: Working with the Data Model	en_US_67453_ng	240
Oracle Workflow 11i10: Business Event System and Subscriptions	en_US_68014_ng	240
Oracle Workflow 11i10: Communications and Function Activities	en_US_68015_ng	240
Oracle Workflow 11i10: Components and Planning Workflow Processes	en_US_68011_ng	120
Oracle Workflow 11i10: Configuring Oracle Workflow Components	en_US_68018_ng	240
Oracle Workflow 11i10: Developing Processes	en_US_68012_ng	240
Oracle Workflow 11i10: Interacting with Processes and Notifications	en_US_68013_ng	240
Oracle Workflow 11i10: Managing and Customizing Processes	en_US_68017_ng	240
Oracle Workflow 11i10: Workflow APIs, Procedures, and Error Handling	en_US_68016_ng	240
Oracle9i New Features: Database Administration	en_US_64301_ng	480
Oracle9i PL/SQL Basics	en_US_61133_ng	480
Oracle9i PL/SQL Database Programming	en_US_61135_ng	480

	Course Code	Duration
Oracle9i PL/SQL Procedures, Functions, & Packages	en_US_61134_ng	480
OracleBI Discoverer 10g: Create EULs & Business Areas	en_US_67435_ng	150
OracleBI Discoverer Admin 10g: Advanced Administration	en_US_67439_ng	150
OracleBI Discoverer Admin 10g: Manage & Maintain EULs	en_US_67438_ng	150
OracleBI Discoverer Admin 10g: Manage Items, Drills, & Summaries	en_US_67437_ng	240
OracleBI Discoverer Admin 10g: Work with LOVs, Items, & Folders	en_US_67436_ng	240
OracleBI Discoverer Plus 10g: Calculations, Graphs, and Drills	en_US_67432_ng	180
OracleBI Discoverer Plus 10g: OLAP	en_US_67433_ng	120
OracleBI Discoverer Plus 10g: Queries	en_US_67430_ng	240
OracleBI Discoverer Plus 10g: Reports	en_US_67431_ng	150
OracleBI Discoverer Plus 10g: Viewer and Portlets	en_US_67434_ng	150
Series: OS Technologies		
HDI Help Desk Analyst: Communication Skills	en_US_16510_ng	150
HDI Help Desk Analyst: Help Desk Processes	en_US_16509_ng	180
HDI Help Desk Analyst: Support Center Introduction	en_US_16508_ng	150
HDI Help Desk Analyst: Support Center Tools and Technologies	en_US_16512_ng	150
HDI Help Desk Analyst: Troubleshooting Skills	en_US_16511_ng	150
HDI Help Desk Manager: Business Management and Alignment	en_US_16515_ng	180
HDI Help Desk Manager: Communication and Management Skills	en_US_16514_ng	180
HDI Help Desk Manager: Operational Management	en_US_16516_ng	180
HDI Help Desk Manager: Support Method Integration and Metrics	en_US_16517_ng	180
HDI Help Desk Manager: The Strategic Role of the Support Center	en_US_16513_ng	180
Series: Programming		
OOAD: Dynamic Modeling with UML 2.0	en_US_86129_ng	240
OOAD: Introduction to Object-Oriented Analysis and Design	en_US_86126_ng	180
OOAD: Introduction to Object-Oriented Concepts	en_US_86125_ng	120
OOAD: OO Design Patterns	en_US_86130_ng	300
OOAD: Static Modeling with UML 2.0	en_US_86128_ng	240
OOAD: Unified Modeling Language 2.0	en_US_86127_ng	240
Series: Web Development		
CIW Server Admin Pt 1 Configuring	en_US_87001_ng	480
CIW v5 Site Designer: Web Site Development Using Dreamweaver	en_US_87127_ng	240
Programming with XHTML 1.1: Advanced Concepts	en_US_86051_ng	150
Programming with XHTML 1.1: Advanced Tags	en_US_86048_ng	210
Programming with XHTML 1.1: Basic Concepts	en_US_86046_ng	210
Programming with XHTML 1.1: CSS, Metadata, RDF, & Namespaces	en_US_86049_ng	210
Programming with XHTML 1.1: Embedded Objects and Hyperlinks	en_US_86047_ng	150
Programming with XHTML 1.1: JavaScript, DOM, & Dynamic XHTML	en_US_86050_ng	210

	Course Code	Duration
Curriculum: New Releases - Computer Skills		
Series:		
A+ Essentials 2009: Computer Hardware Components	cs_apet_a01_it_enus	120
A+ Essentials 2009: Configuring Displays, Peripherals, Laptops, and Printers	cs_apet_a02_it_enus	150
A+ Essentials 2009: Installing Windows Operating Systems	cs_apet_a03_it_enus	90
A+ Essentials 2009: Operational Procedures and Preventative Maintenance	cs_apet_a07_it_enus	120
A+ Essentials 2009: Security and Network Fundamentals	cs_apet_a06_it_enus	150
A+ Essentials 2009: Troubleshooting Computers and Printers	cs_apet_a05_it_enus	120
A+ Essentials 2009: Using and Managing Windows	cs_apet_a04_it_enus	90
A+ Practical Application 2009: Maintaining Networks	cs_apit_a04_it_enus	90
A+ Practical Application 2009: Maintaining Operating Systems	cs_apit_a03_it_enus	120
A+ Practical Application 2009: Personal Computer Components	cs_apit_a01_it_enus	90
A+ Practical Application 2009: Security	cs_apit_a05_it_enus	60
A+ Practical Application 2009: Troubleshooting Hardware	cs_apit_a02_it_enus	120
Configuring Access to Resources in Windows 7	mw_mwgcg_a05_it_enus	120
Configuring Hardware and Applications in Windows 7	mw_mwgcg_a03_it_enus	90
Configuring Mobile Computing in Windows 7	mw_mwgcg_a06_it_enus	90
Configuring Network Connectivity in Windows 7	mw_mwgcg_a04_it_enus	120
Configuring SQL Server 2008 Integration Services Packages	md_mqbm_a02_it_enus	120
Cryptography	sp_etih_a08_it_enus	120
Data Management, Localization, and Encryption in Linux	lu_lalp_a01_it_enus	180
Denial of Service and Session Hacking	sp_etih_a06_it_enus	90
Deploying and Delivering SQL Server 2008 Reporting Services Reports	md_mqbm_a05_it_enus	120
Deploying SQL Server 2008 Integration Services Packages	md_mqbm_a03_it_enus	90
Deploying Windows 7	mw_mwgcg_a02_it_enus	90
Deterring Electronic Intrusions	sp_etih_a05_it_enus	60
Ethical Hacking and the Need for Penetration Testing	sp_etih_a01_it_enus	120
Financial Accounting with SAP	sa_ospt_a02_it_enus	150
Footprinting, Scanning, and Enumeration	sp_etih_a02_it_enus	150
Implementing SQL Server 2008 Analysis Services Solutions	md_mqbm_a07_it_enus	150
Implementing SQL Server 2008 Integration Services	md_mqbm_a01_it_enus	90
Implementing SQL Server 2008 Reporting Services Solutions	md_mqbm_a04_it_enus	180
Installing, Upgrading, and Migrating to Windows 7	mw_mwgcg_a01_it_enus	90
Internet Site Development	wd_dshw_a02_it_enus	120
Internet-based and Database-based Attacks	sp_etih_a09_it_enus	120
Linux File Sharing and Filesystem Management	lu_lalp_a04_it_enus	150
Linux Hacking	sp_etih_a07_it_enus	60
Linux Kernel Compilation and Linux Startup	lu_lalp_a03_it_enus	150
Linux System Troubleshooting	lu_lalp_a09_it_enus	120

	Course Code	Duration
Mail Transfer Agents and Accessibility in Linux	lu_lpad_a02_it_enus	90
Maintaining SQL Server 2008 Reporting Services	md_mqbm_a06_it_enus	90
Managing SQL Server 2008 Analysis Services Solutions	md_mqbm_a09_it_enus	120
Managing SSIS Packages in SQL Server 2008	md_mqbm_a10_it_enus	90
Monitoring, Backing Up, and Restoring Windows 7 Systems	mw_mwgc_a07_it_enus	150
Oracle Database 11g: Enterprise User Security and Proxy Authentication	od_odsc_a05_it_enus	90
Oracle Database 11g: Oracle Label Security and the Data Masking Pack	od_odsc_a08_it_enus	120
Oracle Database 11g: Oracle Net Services and Listener Security	od_odsc_a11_it_enus	90
Overview of SAP Solutions	sa_ospt_a01_it_enus	120
Physical Security	sp_etih_a11_it_enus	120
Querying Cubes and Working with Data Mining in SSAS	md_mqbm_a08_it_enus	120
SAP Administration	sa_ospt_a05_it_enus	120
SAP ERP Architecture	sa_ospt_a04_it_enus	90
SAP Logistics Modules	sa_ospt_a03_it_enus	180
SAP NetWeaver Platform	sa_ospt_a07_it_enus	120
SAP Project Planning and Implementation	sa_ospt_a06_it_enus	120
Social Engineering and Sniffing	sp_etih_a04_it_enus	90
System Hacking and Malicious Content	sp_etih_a03_it_enus	120
TestPrep 220-701 A+ Essentials	cs_apet_a01_tp_enus	90
TestPrep 220-702 A+ Practical Application	cs_apit_a01_tp_enus	90
TestPrep 70-561 VB - TS: Microsoft .NET Framework 3.5, ADO.NET Application Development	sd_mand_a01_tp_enus	0
TestPrep 70-562 VB - TS: Microsoft .NET Framework 3.5, ASP.NET Application Development	sd_adad_a01_tp_enus	180
VMware Datacenter Overview	vi_vmwo_a04_it_enus	120
VMware Desktop Overview	vi_vmwo_a02_it_enus	150

Curriculum: Operating Systems and Server Technologies

Series: CompTIA A+

A+ Essentials 2009: Computer Hardware Components	cs_apet_a01_it_enus	120
A+ Essentials 2009: Configuring Displays, Peripherals, Laptops, and Printers	cs_apet_a02_it_enus	150
A+ Essentials 2009: Installing Windows Operating Systems	cs_apet_a03_it_enus	90
A+ Essentials 2009: Operational Procedures and Preventative Maintenance	cs_apet_a07_it_enus	120
A+ Essentials 2009: Security and Network Fundamentals	cs_apet_a06_it_enus	150
A+ Essentials 2009: Troubleshooting Computers and Printers	cs_apet_a05_it_enus	120
A+ Essentials 2009: Using and Managing Windows	cs_apet_a04_it_enus	90
A+ Practical Application 2009: Maintaining Networks	cs_apit_a04_it_enus	90
A+ Practical Application 2009: Maintaining Operating Systems	cs_apit_a03_it_enus	120
A+ Practical Application 2009: Personal Computer Components	cs_apit_a01_it_enus	90
A+ Practical Application 2009: Security	cs_apit_a05_it_enus	60
A+ Practical Application 2009: Troubleshooting Hardware	cs_apit_a02_it_enus	120

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Adding and Fixing Printers and Scanners	250875_eng	85
Adding, Optimizing, and Troubleshooting PC Components	250846_eng	80
Implementing IT Security	250883_eng	100
Implementing IT Security and Workplace Safety Measures	251135_eng	70
Installing and Troubleshooting Printers and Scanners	245879_eng	100
Installing, Configuring, and Troubleshooting PC Components	245875_eng	130
Laptop Components, Peripherals, and Networks	242526_eng	190
Maintaining Operating Systems	245878_eng	175
Maintaining Printers and Scanners	251134_eng	110
Managing IT Security	245880_eng	95
Managing Laptops and Portable Devices	251133_eng	80
Managing Operating Systems	250848_eng	175
Operating Systems	242527_eng	150
Personal Computer Components	242525_eng	165
Recognizing Safety Procedures, Effective Communication, and Professional Behavior	245881_eng	75
Security, Safety, and Communication	242528_eng	125
Understanding and Maintaining Networks	245877_eng	140
Understanding and Supporting Networks	250847_eng	90
Using Effective Remote Communication	250893_eng	55
Working with Laptops and Portable Devices	245876_eng	75
Working with Personal Computer Components	251132_eng	200
Series: CompTIA Operating Systems and Servers		
Disaster Recovery and Server Backups	222048_eng	140
IDE, SCSI, and Server Storage	223341_eng	115
Installation and Configuration	222046_eng	130
Maintenance and Environment	222049_eng	130
Servers and their Components	222045_eng	130
Troubleshooting Servers	222050_eng	160
Upgrading	222047_eng	100
Series: IBM WebSphere: Application Server 5.0		
Command-line Administration in WebSphere 5.0	206483_eng	180
Configuring CSIv2, SAS, and SSL in WebSphere 5.0	206482_eng	240
Configuring the WebSphere 5.0 Environment	206463_eng	140
Configuring WebSphere 5.0 Resources	206481_eng	200
Configuring WebSphere 5.0 Session Management and Failover	208290_eng	140
Configuring WebSphere 5.0 System Management	205049_eng	200
Maintenance and Performance Tuning in WebSphere 5.0	205053_eng	200
Securing Resources in the WebSphere 5.0 Environment I	205051_eng	140
Securing Resources in the WebSphere 5.0 Environment II	208346_eng	140

	Course Code	Duration
Troubleshooting in WebSphere 5.0	209281_eng	175
WebSphere 5.0 Application Assembly and Deployment	206480_eng	160
WebSphere 5.0 Application Server Architecture	205046_eng	140
WebSphere 5.0 Installation and Configuration	205047_eng	200
WebSphere 5.0 Security Configuration Fundamentals	205050_eng	120
WebSphere 5.0 Services and Resource Components	206448_eng	200
WebSphere 5.0 Workload Management, Scalability, and Failover	205052_eng	200
Series: IT Professional		
Accessing Exchange Server 2007 Remotely	es_mxsa_a06_it_enus	90
Configuring and Troubleshooting User Access on Windows Vista	mv_mvmet_a04_it_enus	120
Configuring and Troubleshooting Windows Vista Networking	mv_mvmet_a07_it_enus	150
Configuring and Troubleshooting Windows Vista Security	mv_mvmet_a03_it_enus	150
Configuring Outlook 2007 for Exchange Server 2007	es_mxsa_a10_it_enus	60
Connectors, Transport Rules, and Message Compliance in Exchange Server 2007	es_mxsa_a05_it_enus	90
Data Protection in Exchange Server 2007	es_mxsa_a07_it_enus	120
Deploying Windows Vista	mv_mvmet_a01_it_enus	120
Disaster Recovery with Exchange Server 2007	es_mxsa_a08_it_enus	60
Installing and Transitioning to Exchange Server 2007	es_mxsa_a02_it_enus	60
Maintaining and Supporting Applications on Windows Vista	mv_mvmet_a08_it_enus	90
Managing and Troubleshooting Windows Vista Systems	mv_mvmet_a05_it_enus	120
Managing Default, Custom, and Public Folders in Exchange Server 2007	es_mxsa_a04_it_enus	90
Managing Exchange Server 2007	es_mxsa_a03_it_enus	150
Monitoring and Security in Exchange Server 2007	es_mxsa_a09_it_enus	120
Preparing the Exchange Server 2007 Infrastructure	es_mxsa_a01_it_enus	132
Troubleshooting Windows Vista Deployments	mv_mvmet_a02_it_enus	150
Troubleshooting Windows Vista Performance and Reliability	mv_mvmet_a06_it_enus	120
Series: Linux LPI		
Administering Linux System Tasks and Backup Strategies	259944_eng	200
Administering the X Window System	259938_eng	115
Administrative and Documentation Tasks in Linux	259942_eng	110
Data Management, Localization, and Encryption in Linux	lu_lpad_a01_it_enus	180
Hardware Configurations for Linux	259935_eng	140
Hardware Requirements	259934_eng	95
Installing Linux	259936_eng	115
Linux File Sharing and Filesystem Management	lu_lalp_a04_it_enus	150
Linux Kernel Compilation and Linux Startup	lu_lalp_a03_it_enus	150
Linux System Troubleshooting	lu_lalp_a09_it_enus	120
Mail Transfer Agents and Accessibility in Linux	lu_lpad_a02_it_enus	90
Managing and Processing Text	259930_eng	160

	Course Code	Duration
Managing Debian and Red Hat Packages	259937_eng	80
Managing Files in Linux	259931_eng	160
Managing Linux User and Group Accounts	259943_eng	130
Mounting and Managing File Systems	259932_eng	100
Networking Fundamentals in Linux	259945_eng	205
Networking Services in Linux	259946_eng	185
Partitions, File Systems, and Disk Quotas	259933_eng	85
Printing in Linux	259940_eng	190
Redirection Approaches and Process Control	259929_eng	100
Security in a Linux Environment	259948_eng	190
The Linux Kernel	259939_eng	135
Using the Linux Shell	259928_eng	165
Working with Sendmail and Apache	259947_eng	130
Writing Shell Scripts in Linux	259941_eng	175
Series: Linux LPI Level 1		
Administrative Tasks in Linux	206821_eng	70
Automating Linux System Tasks and Backup Strategies	206822_eng	190
Debian and Red Hat Package Management	210681_eng	80
File Handling in Linux	205876_eng	180
File System Mounting and Management	209856_eng	120
Hardware Configurations for Linux	206384_eng	180
Hardware Issues for Linux	210680_eng	100
Linux and CLI	205571_eng	200
Linux Installation Techniques	206385_eng	120
Managing Linux Group and User accounts	211818_eng	130
Networking Fundamentals for Linux Administrators	206958_eng	180
Networking Services in a Linux Environment	206959_eng	180
Partitions, File Systems, and Disk Quotas in Linux	206170_eng	100
Printing and Documentation in Linux	206819_eng	160
Regular Expressions and Text Processing	205864_eng	180
Security within a Linux Environment	206960_eng	190
Shell Scripting in Linux	206820_eng	170
Streams, Pipes, Redirects, and Processes	205817_eng	120
The X Window System	206387_eng	120
Updating the Linux Kernel	206818_eng	120
Working with Sendmail and Apache in Linux	206979_eng	120
Series: Linux LPI Level 2		
Linux Filesystem Management and File Sharing	221129_eng	145
Linux Hardware Configuration and System Maintenance	221174_eng	160

	Course Code	Duration
Linux Kernel Compilation and System Startup	221118_eng	140
Linux Networking Configuration	221146_eng	120
Linux Networking Services	221157_eng	160
Linux System Customization and Automation	221197_eng	135
Linux Troubleshooting	221186_eng	130
Security in the Linux Environment	222680_eng	165
Series: Lotus Domino R6		
IBM Lotus: Collaboration using Sametime and QuickPlace	99910_eng	140
Lotus Domino 6 Server	99882_eng	220
Lotus Notes 6 Client	99881_eng	180
Series: Microsoft Enterprise Servers		
Access Configuration in ISA Server 2004	220810_eng	200
Caching Configuration in ISA Server 2004	222623_eng	100
Deploying SharePoint 2003	213759_eng	135
Executing Projects with Project Server 2007	mo_psm_p_a04_dt_enus	120
Firewall Configuration in ISA Server 2004	220812_eng	200
Initiating Projects with Project Server 2007	mo_psm_p_a01_dt_enus	150
Installation of ISA Server 2004	220808_eng	160
ISA Server 2004 Management and Clientele	220809_eng	160
Maintaining and Securing Data in SharePoint 2003	213781_eng	110
Managing and Retrieving Content in SharePoint 2003	213772_eng	130
Managing Portal Sites and Using SharePoint 2003 with Office 2003	213818_eng	110
Managing Resource Capacity in Project Server 2007	mo_psm_p_a03_dt_enus	150
Managing Users and Sites in SharePoint 2003	213799_eng	120
Microsoft SMS 2003: Collecting Inventory and Software Metering	213970_eng	100
Microsoft SMS 2003: Distributing Software	214921_eng	180
Microsoft SMS 2003: Installing and Configuring Clients	215591_eng	130
Microsoft SMS 2003: Installing and Configuring Sites	215592_eng	140
Microsoft SMS 2003: Key Features and Enhancements	213968_eng	160
Microsoft SMS 2003: Maintaining SMS Systems	213976_eng	140
Microsoft SMS 2003: Managing Collections, Queries, and Reports	213971_eng	180
Microsoft SMS 2003: Managing Software Updates	213974_eng	140
Microsoft SMS 2003: Planning Deployment	215026_eng	160
Microsoft SMS 2003: Planning the Hierarchy	215025_eng	120
Microsoft SMS 2003: The Pre-planning Phase	215024_eng	60
Microsoft SMS 2003: Using Remote Tools	213975_eng	100
Monitoring and Reporting in ISA Server 2004	220813_eng	200
Monitoring, Controlling, and Closing Projects with Project Server 2007	mo_psm_p_a05_dt_enus	150
Planning Projects with Project Server 2007	mo_psm_p_a02_dt_enus	120

	Course Code	Duration
Project Server 2003: Deploying Client Software	217666_eng	100
Project Server 2003: Enterprise Features and Views	217669_eng	120
Project Server 2003: EPM Administration and Configuring Tracking	217670_eng	120
Project Server 2003: Implementing Project Server and Planning Client Deployment	217665_eng	160
Project Server 2003: Installation and Configuration	217664_eng	120
Project Server 2003: Planning Security Operations	217667_eng	160
Project Server 2003: Planning the Infrastructure	217663_eng	140
Project Server 2003: Project Data and Resource Data	217668_eng	120
Project Server 2003: Testing and Troubleshooting	217671_eng	120
Project Server 2003: The EPM Solution	217662_eng	140
SharePoint 2003 Fundamentals	213750_eng	110
Troubleshooting and Disaster Recovery of SharePoint 2003	213809_eng	105
VPN and Exchange with ISA Server 2004	220811_eng	200
Series: Microsoft Exchange 2003		
Exchange Server 2003: Computer Management	131367_eng	140
Exchange Server 2003: Configuration for Exchange and Foreign Messaging Systems	131364_eng	120
Exchange Server 2003: Configuration for Management	131719_eng	140
Exchange Server 2003: Core Component Management	131366_eng	180
Exchange Server 2003: Designing and Planning Deployment	206379_eng	160
Exchange Server 2003: Designing Data Management and Fault Tolerance	206381_eng	120
Exchange Server 2003: Designing Server and Client Connectivity	206382_eng	120
Exchange Server 2003: Installation	131361_eng	200
Exchange Server 2003: Planning for Active Directory and Designing a Messaging Infrastructure	206380_eng	160
Exchange Server 2003: Planning Security	206383_eng	80
Exchange Server 2003: Recipients, User Objects, Groups, and Address Lists	131365_eng	180
Exchange Server 2003: Security Implementation	131368_eng	140
Exchange Server 2003: Upgrades and Migration	131363_eng	140
Series: Microsoft Exchange Server 2000		
Active Directory in Exchange 2000 Server	31531_eng	120
Analyzing Requirements and Resources for Microsoft Exchange 2000 Server	31866_eng	155
Basic Concepts of Exchange 2000 Server	31526_eng	210
Configuring Exchange 2000	31541_eng	375
Deploying and Troubleshooting Exchange 2000 Server	31882_eng	305
Designing an Exchange 2000 Model	31870_eng	310
Designing Exchange 2000 Functionality	31876_eng	290
Installing and Upgrading Exchange 2000 Server	31535_eng	290
Managing and Monitoring Exchange 2000	31547_eng	210

	Course Code	Duration
Series: Microsoft Internet Information Services 5.0		
Administering and Configuring Internet Information Services 5.0	35690_eng	260
Installing and Integrating Internet Information Services 5.0	35686_eng	255
Series: Microsoft Internet Security and Acceleration Server 2000		
Access Policies, Caching, and VPNs in Microsoft ISA Server 2000	37408_eng	270
Firewalls and Access to Internal Resources with Microsoft ISA Server 2000	37413_eng	235
Installation of ISA Server 2000	37403_eng	230
Monitoring, Reporting, and ISA Server Enterprise Edition	37418_eng	335
Series: Microsoft SharePoint Server 2007		
Application Platform Services within MOSS 2007	es_ssad_a04_it_enus	120
Configuring Microsoft Office SharePoint Server 2007 Business Forms	251988_eng	135
Configuring Microsoft Office SharePoint Server 2007 Business Intelligence	251998_eng	135
Configuring Microsoft Office SharePoint Server 2007 Content Management	251978_eng	135
Creating Business Intelligence Solutions with MOSS 2007	es_ssad_a03_it_enus	90
Implementing Microsoft Office SharePoint Server 2007	251962_eng	215
Integrating Business Data using MOSS 2007	es_ssad_a02_it_enus	90
Managing Enterprise Content with MOSS 2007	es_ssad_a01_it_enus	60
Managing Microsoft Office SharePoint Server 2007 Administration	252008_eng	135
Searching Data Using MOSS 2007	es_ssad_a05_it_enus	90
Targeting and Customizing with MOSS 2007	es_ssad_a06_it_enus	120
Upgrading to Microsoft Office SharePoint Server 2007	252030_eng	120
Series: Microsoft SharePoint Services (WSS) 3.0		
Administer Windows SharePoint Services 3.0	253377_eng	180
Advanced Customization in Windows SharePoint Services 3.0	253390_eng	120
Configure Network Infrastructure for Windows SharePoint Services 3.0	253356_eng	140
Configure Security for Windows SharePoint Services 3.0	253366_eng	160
Creating Web Parts for WSS	257722_eng	135
Deploying Windows SharePoint Services 3.0	253345_eng	160
Extending WSS with .NET Components	257685_eng	180
Features and Solutions in WSS	257568_eng	135
Getting Started with WSS	257555_eng	155
Implementing and Deploying Workflows	257734_eng	115
Monitor Windows SharePoint Services 3.0	253399_eng	120
Working with Lists and ListItems	257579_eng	135
Working with the WSS Object Model	257556_eng	160
Series: Microsoft Small Business Server 2000		
Microsoft Small Business Server 2000 Administration	35380_eng	265
Microsoft Small Business Server 2000 Features	35386_eng	235
Small Business Server 2000	10827_eng	210

	Course Code	Duration
Series: Microsoft Support Technologies		
Installing Windows XP	216119_eng	105
Managing and Troubleshooting Desktop Storage and Settings	216150_eng	110
Managing and Troubleshooting Devices, Drivers, Local Security, and User Logon	216159_eng	130
Managing and Troubleshooting Network Protocols and Operating System Performance	216170_eng	145
Managing and Troubleshooting Resources	216128_eng	140
Resolving Issues with Hardware and Network Connectivity	214830_eng	120
Resolving Issues with Internet Explorer, Application Security, and Security Incidents	214839_eng	140
Resolving Issues with Outlook and Outlook Express	214818_eng	140
Resolving Issues with the Operating System and Office Applications	214710_eng	120
Series: Microsoft Windows 2000		
Cluster Administration and Resource Management in Microsoft Windows 2000	38418_eng	255
Cluster Maintenance and Troubleshooting in Microsoft Windows 2000	38423_eng	195
Configuring and Troubleshooting IIS 5.0 in Windows 2000	69327_eng	170
Highly Available Network Services and Logical-Network Solutions in Windows 2000	66296_eng	260
Highly Available Physical-Network Solutions in a Windows 2000 Environment	66315_eng	200
Highly Available Web Infrastructure Solutions in Microsoft Windows 2000	66242_eng	220
Introduction to Clustering in a Microsoft Windows 2000 Environment	38413_eng	240
Managing and Monitoring Network Security, Routing, and TCP/IP in Windows 2000	67419_eng	260
Managing DHCP, DNS, and Name Resolution on a Microsoft Windows 2000 Network	67441_eng	260
Managing Group Policy in Windows 2000	67498_eng	195
Managing Groups and Replication through the Active Directory in Windows 2000	67483_eng	200
Managing Remote Access Solutions in Windows 2000	67513_eng	340
Managing Resources, File Systems, Disks, and Web Services in Windows 2000	67380_eng	400
Managing Windows 2000 Servers and Client Computers	67459_eng	320
Microsoft Windows 2000 - Active Directory Design: Directory Services Infrastructure	113960_eng	240
Microsoft Windows 2000 - Active Directory Design: Directory Services Security	113994_eng	195
Microsoft Windows 2000 - Active Directory Design: Schema and Replication	114012_eng	225
Technologies for Highly Available Solutions in a Windows 2000 Environment	66273_eng	360
Windows 2000 - Group Policy	113410_eng	380
Windows 2000 - Network Protocols and Remote Access	113467_eng	200
Windows 2000 - Active Directory Group Policy	119842_eng	380
Windows 2000 - Active Directory Replication and DNS	113597_eng	220
Windows 2000 - Active Directory Security and Management	113598_eng	240
Windows 2000 - Administration	112790_eng	175
Windows 2000 - Advanced File and Folder Management	112876_eng	225
Windows 2000 - Backup and Recovery	113373_eng	220
Windows 2000 - Communication and Remote Access Security	114278_eng	275
Windows 2000 - Events	113251_eng	180

	Course Code	Duration
Windows 2000 - Files and Folders	112836_eng	235
Windows 2000 - Groups and Terminal Services	112818_eng	205
Windows 2000 - Hardware Configuration and Optimization	112893_eng	370
Windows 2000 - Implementing a Network Infrastructure: Addressing and Naming Services	113522_eng	355
Windows 2000 - Implementing a Network Infrastructure: IP Routing	113523_eng	235
Windows 2000 - Implementing a Network Infrastructure: Remote Access and Network Protocols	119873_eng	200
Windows 2000 - Implementing a Network Infrastructure: Security	113524_eng	315
Windows 2000 - Installation	112681_eng	305
Windows 2000 - Installing and Configuring Active Directory	113596_eng	300
Windows 2000 - Internet and Extranet Security	114220_eng	375
Windows 2000 - Managing and Securing Resources	114249_eng	345
Windows 2000 - Migration Design: Deployment	115245_eng	310
Windows 2000 - Migration Design: Restructuring	115287_eng	200
Windows 2000 - Migration Design: Upgrade and Migration Strategies	115227_eng	240
Windows 2000 - Network Design: Addressing and Naming Services	113781_eng	235
Windows 2000 - Network Design: Networking	113780_eng	260
Windows 2000 - Network Design: Remote Access Services	113782_eng	185
Windows 2000 - Network Design: Remote Connectivity	113784_eng	255
Windows 2000 - Network Design: Routing Technologies	113783_eng	210
Windows 2000 - New Features and Architecture	112593_eng	230
Windows 2000 - Security Solutions	114202_eng	210
Windows 2000 - Storage and Printing	112987_eng	325
Windows 2000 - Users	112804_eng	195
Windows 2000 Professional: Getting Started	115193_eng	245
Windows 2000 Professional: Up and Running	115203_eng	270
Windows 2000 Script Host: Automating Administration Tasks	115304_eng	260
Windows 2000: Core Technologies - Internet Fundamentals	112537_eng	175
Windows 2000: Core Technologies - Network Fundamentals	112501_eng	265
Windows 2000: Core Technologies - TCP/IP	112522_eng	210
Series: Microsoft Windows 7		
Configuring Access to Resources in Windows 7	mw_mwcg_a05_it_enus	120
Configuring Hardware and Applications in Windows 7	mw_mwcg_a03_it_enus	90
Configuring Mobile Computing in Windows 7	mw_mwcg_a06_it_enus	90
Configuring Network Connectivity in Windows 7	mw_mwcg_a04_it_enus	120
Deploying Windows 7	mw_mwcg_a02_it_enus	90
Installing, Upgrading, and Migrating to Windows 7	mw_mwcg_a01_it_enus	90
Microsoft Windows 7: First Look for End Users	mw_mwfe_a01_dt_enus	120
Microsoft Windows 7: First Look for IT Professionals	mw_mwfp_a01_it_enus	60

	Course Code	Duration
Monitoring, Backing Up, and Restoring Windows 7 Systems	mw_mwcg_a07_it_enus	150
Series: Microsoft Windows Server 2003		
Active Directory Sites, Replication, and Trusts	126379_eng	220
Administering IIS 6.0 Sites and Services	207484_eng	200
Configuring and Troubleshooting Group Policy	130201_eng	160
Creating a Migration Plan in Windows .NET Server	117300_eng	200
Designing and Managing Internet Connectivity in Windows 2003	119924_eng	140
Getting Started with Windows Server 2003	117907_eng	120
IIS 6.0 Fundamentals	207483_eng	140
IIS 6.0 Security	207485_eng	120
Implementing Active Directory Users and Groups	126380_eng	160
Implementing and Supporting Active Directory Infrastructure	119947_eng	120
Installing Windows Server 2003	119151_eng	160
Managing Certificates in Windows Server 2003	209132_eng	140
Managing IPsec in Windows Server 2003	209130_eng	120
Managing Projects within Organizations	proj_05_a01_bs_enus	90
Managing System Security in Windows Server 2003	209128_eng	200
Managing Windows Server 2003 Internet Services	117979_eng	120
Microsoft Windows Server 2003: Creating the Design	115395_eng	160
Microsoft Windows Server 2003: Designing RAS Services for the Network Infrastructure	116411_eng	200
Microsoft Windows Server 2003: Designing the Infrastructure	115388_eng	220
Microsoft Windows Server 2003: Network Infrastructure and Active Directory Physical Design	116122_eng	240
Microsoft Windows Server 2003: Network Infrastructure Physical Design II - Internet Connectivity	116412_eng	120
Microsoft Windows Server 2003: The Network Services Infrastructure Conceptual and Logical Design	116156_eng	180
Network Infrastructure and topologies for Windows 2003 Enterprise networks	119912_eng	180
Optimizing, Monitoring, and Troubleshooting IIS 6.0	207486_eng	140
Planning Active Directory Services	126378_eng	160
Planning and Designing a Security Infrastructure	119968_eng	200
Planning and Designing an Active Directory Infrastructure	119934_eng	140
Planning and Implementing an Active Directory Infrastructure	126360_eng	220
Planning and Implementing Group Policy	126381_eng	140
Planning, Implementing and Maintaining User, Computer, and Group Policies and Strategies	119958_eng	140
Planning, Implementing, and Maintaining Network Infrastructure	119892_eng	200
Preparing and Deploying a Domain Restructure in Windows .NET	117323_eng	195
Preparing and Deploying a Domain Upgrade in Windows .NET	117313_eng	140
Project Management Overview	proj_05_a02_bs_enus	120
Project Management Process Groups	proj_05_a03_bs_enus	90

	Course Code	Duration
Project Quality Planning	proj_10_a01_bs_enus	120
Quality Assurance and Quality Control	proj_10_a02_bs_enus	120
Securing Access to Resources in Windows Server 2003	209131_eng	120
Securing Wireless and Remote Communications in Windows Server 2003	209129_eng	120
System Administration in Windows Server 2003	117933_eng	195
Windows Server 2003 Administration and Services Support	119162_eng	270
Windows Server 2003 Terminal Services and System Recovery	119303_eng	140
Windows Server 2003: Basic Concepts	124011_eng	80
Windows Server 2003: IIS Security and Firewalls	201412_eng	140
Windows Server 2003: Implementing Routing and Remote Access	127971_eng	180
Windows Server 2003: Implementing, Managing, and Maintaining DHCP	126071_eng	180
Windows Server 2003: Implementing, Managing, and Maintaining Name Resolution	125926_eng	220
Windows Server 2003: Implementing, Managing, and Maintaining Network Security	125927_eng	240
Windows Server 2003: Implementing, Managing, and Maintaining Remote Access	125928_eng	160
Windows Server 2003: Implementing, Managing, and Maintaining Routing	126092_eng	220
Windows Server 2003: Implementing, Managing, and Maintaining TCP/IP	125865_eng	140
Windows Server 2003: Logical Network Security	201402_eng	140
Windows Server 2003: Maintaining a Network Infrastructure	125929_eng	120
Windows Server 2003: Managing Disaster Recovery	123583_eng	140
Windows Server 2003: Managing Hardware, Disks, and Logical Devices	123582_eng	160
Windows Server 2003: Managing Resource Access	123572_eng	180
Windows Server 2003: Managing the Server Environment	123605_eng	220
Windows Server 2003: Managing Users, Groups, and Computers	123546_eng	175
Windows Server 2003: Physical Network Security	201403_eng	180
Windows Server 2003: Planning a Security Infrastructure	128064_eng	180
Windows Server 2003: Planning for Name Resolution	127959_eng	180
Windows Server 2003: Planning for Network Availability	128023_eng	120
Windows Server 2003: Planning Server Roles and Server Security	128052_eng	160
Windows Server 2003: Planning the Network Infrastructure	127946_eng	220
Windows Server 2003: Securing Clients	201405_eng	120
Windows Server 2003: Securing Data and Server Roles	201404_eng	140
Windows Server 2003: Security Basics	201375_eng	120
Series: Microsoft Windows Server 2008		
Accessing Windows Networks Remotely in Windows Server 2008	ws_wsad_a09_it_enus	60
Active Directory Administration in Microsoft Windows Server 2008	ws_mwse_a06_it_enus	150
Active Directory Certificate Services in Windows Server 2008	ws_mwcd_a06_it_enus	120
Active Directory Objects in Windows Server 2008	ws_mwcd_a03_it_enus	120
Additional Active Directory Server Roles in Windows Server 2008	ws_mwcd_a02_it_enus	90
Application Access and Delivery in Microsoft Windows Server 2008	ws_mwse_a03_it_enus	120

	Course Code	Duration
Certificate Services, SANs, and High Availability in Windows Server 2008	ws_wsad_a08_it_enu	120
Communications and Security in Windows Server 2008	ws_mwcd_a07_it_enu	60
Configure File and Print Services in Windows Server 2008	ws_mwci_a07_it_enu	120
Configure IP Addressing and Windows Services in Windows Server 2008	ws_mwci_a01_it_enu	120
Configure Network Access in Windows Server 2008	ws_mwci_a05_it_enu	120
Configure Terminal Services in Windows 2008	ws_mwcf_a03_it_enu	120
Configure, Manage, and Maintain IP Services in Windows Server 2008	ws_mwci_a02_it_enu	120
Configuring DNS in Windows Server 2008	ws_mwcd_a05_it_enu	120
Configuring Network Application Services in Windows Server 2008	ws_mwcf_a09_it_enu	150
Configuring Web Service Protocols in Windows Server 2008	ws_mwcf_a08_it_enu	120
Configuring Web Services and Security in Windows Server 2008	ws_mwcf_a06_it_enu	120
Configuring Windows Server 2008 Availability	ws_mwcf_a02_it_enu	90
Configuring Windows Server Hyper-V and Virtual Machines	ws_mwcf_a05_it_enu	90
Deploying Windows Server 2008 Servers	ws_mwcf_a01_it_enu	30
Designing Data Security and High Availability in Microsoft Windows Server 2008	ws_mwse_a10_it_enu	120
Designing the Active Directory Infrastructure in Microsoft Windows Server 2008	ws_mwse_a05_it_enu	150
DNS Zones and Replication in Windows Server 2008	ws_mwci_a04_it_enu	120
Existing Infrastructures and Branch Deployments in Microsoft Windows Server 2008	ws_mwse_a07_it_enu	180
Group Policy Objects Strategy in Windows Server 2008	ws_mwcd_a04_it_enu	90
Introducing Windows Server 2008	ws_wsfl_a01_it_enu	120
Managing File Servers and Data Provisioning in Windows Server 2008	ws_wsad_a04_it_enu	150
Managing IIS in Windows Server 2008	ws_mwcf_a07_it_enu	90
Monitor Network Infrastructure in Windows Server 2008	ws_mwci_a08_it_enu	120
Monitoring, Backups, and Recovery in Windows Server 2008	ws_mwcd_a08_it_enu	120
Name Resolution in Windows Server 2008	ws_mwci_a03_it_enu	90
Network Access in Microsoft Windows Server 2008	ws_mwse_a02_it_enu	120
Network Access Security in Windows Server 2008	ws_mwci_a06_it_enu	90
Patch Management and Securing and Monitoring Servers in Windows Server 2008	ws_wsad_a07_it_enu	120
Planning Active Directory and Group Policy for Windows Server 2008	ws_wsad_a02_it_enu	120
Planning Name Resolution and IP Addressing in Microsoft Windows Server 2008	ws_mwse_a01_it_enu	150
Planning Windows Server 2008 Deployment	ws_wsad_a01_it_enu	120
Server and Application Virtualization in Microsoft Windows Server 2008	ws_mwse_a04_it_enu	120
Software Updates and Compliance Management in Microsoft Windows Server 2008	ws_mwse_a09_it_enu	90
Terminal Services Resource Access in Windows 2008	ws_mwcf_a04_it_enu	90
The Active Directory Infrastructure in Windows Server 2008	ws_mwcd_a01_it_enu	150
The Certificate Services Infrastructure in Microsoft Windows Server 2008	ws_mwse_a08_it_enu	150
Windows Server 2008 Application Server Management and Application Provisioning	ws_wsad_a05_it_enu	150
Windows Server 2008 Application Servers and Services	ws_wsad_a06_it_enu	60
Windows Server 2008 Backup and Recovery	ws_wsad_a10_it_enu	120
Windows Server 2008 Management and Delegation	ws_wsad_a03_it_enu	90

	Course Code	Duration
Series: Microsoft Windows Vista Enterprise Support		
Configuring and Troubleshooting User Access on Windows Vista	mv_mvmet_a04_it_enus	120
Configuring and Troubleshooting Windows Vista Networking	mv_mvmet_a07_it_enus	150
Configuring and Troubleshooting Windows Vista Security	mv_mvmet_a03_it_enus	150
Deploying Windows Vista	mv_mvmet_a01_it_enus	120
Maintaining and Supporting Applications on Windows Vista	mv_mvmet_a08_it_enus	90
Managing and Troubleshooting Windows Vista Systems	mv_mvmet_a05_it_enus	120
Troubleshooting Windows Vista Deployments	mv_mvmet_a02_it_enus	150
Troubleshooting Windows Vista Performance and Reliability	mv_mvmet_a06_it_enus	120
Series: Microsoft Windows XP		
Backup and Security Settings in Microsoft Windows XP	113758_eng	295
Communicating Effectively with Project Stakeholders Simulation	PROJ012A	30
Controlling Costs	proj_09_a02_bs_enus	90
Estimating and Budgeting Project Costs	proj_09_a01_bs_enus	120
Installing Windows XP Professional	113628_eng	250
Managing Files, Folders, and Devices in Microsoft Windows XP	113687_eng	350
Managing Project Human Resources	proj_11_a02_bs_enus	120
Networking Protocols and Services in Microsoft Windows XP	113736_eng	310
Planning and Managing Project Human Resources Simulation	PROJ011A	30
Planning Project Human Resources	proj_11_a01_bs_enus	120
Processes for Managing Project Communications	proj_12_a02_bs_enus	120
Stakeholders and the Communications Management Plan	proj_12_a01_bs_enus	120
System Reliability and the Desktop in Windows XP Professional	113713_eng	275
Series: Novell SUSE Linux		
Command-Line Management in SUSE Linux	230282_eng	125
Configuring a SUSE Linux Network	230283_eng	180
Installing SUSE Linux	230281_eng	190
Managing System Processes in SUSE Linux	230284_eng	120
Managing Users, Groups, and Storage in SUSE Linux	230285_eng	195
SUSE Linux Hardware and Documentation	230287_eng	150
SUSE Linux Security	230286_eng	105
Series: Oracle Operating Systems and Servers		
Oracle Application Server 10g: Application Management and Deployment	224536_eng	150
Oracle Application Server 10g: Component Administration in Oracle Internet Directory	224537_eng	95
Oracle Application Server 10g: Component Security with SSL	224539_eng	140
Oracle Application Server 10g: DAS and SSO	224538_eng	175
Oracle Application Server 10g: General Management and Directives for the HTTP Server	216903_eng	235
Oracle Application Server 10g: Infrastructure and Middle Tier Installation	216879_eng	160

	Course Code	Duration
Oracle Application Server 10g: Introduction	216868_eng	80
Oracle Application Server 10g: Management Tools and Oracle Internet Directory	216889_eng	160
Oracle Application Server 10g: mod_plsql, CGI Scripts, and Database Providers	224535_eng	115
Oracle Application Server 10g: Oracle Certificate Authority Management	224540_eng	85
Oracle Application Server 10g: OracleAS Portal	216964_eng	185
Oracle Application Server 10g: OracleAS Web Cache	216940_eng	140
OracleAS 10g: Backup and Recovery	222609_eng	100
OracleAS 10g: Business Intelligence Component Management	222606_eng	240
OracleAS 10g: High Availability	222604_eng	150
OracleAS 10g: Managing and Configuring Clusters	222605_eng	190
OracleAS 10g: Managing Customized Topologies and Distributing Infrastructure Components	222590_eng	185
OracleAS 10g: Tuning and Reconfiguring the Middle Tier	222608_eng	255
OracleAS 10g: XML Applications, Web Services, and Monitoring	222607_eng	160
Series: Sun Solaris 9		
Solaris 9 Advanced Installation	79046_eng	160
Solaris 9 Device and File System Management	76250_eng	240
Solaris 9 File Systems and Storage	79047_eng	380
Solaris 9 Installation and OpenBoot	71568_eng	270
Solaris 9 Management Tools	76289_eng	160
Solaris 9 Naming Services	79045_eng	195
Solaris 9 Networking	78582_eng	160
Solaris 9 Security	76291_eng	240
Solaris 9 System Administration	71585_eng	440
Solaris 9 System Operations	73559_eng	140
Solaris 9 Systems Supervision	80100_eng	220
Series: Test Preps		
TestPrep 220-601 A+ Essentials	TP220601_eng	0
TestPrep 220-602 A+ IT Technician	TP220602_eng	0
TestPrep 220-603 A+ Remote Support Technician	TP220603_eng	0
TestPrep 220-604 A+ Depot Technician	TP220604_eng	0
TestPrep 220-701 A+ Essentials	cs_apet_a01_tp_enus	90
TestPrep 220-702 A+ Practical Application	cs_apit_a01_tp_enus	90
TestPrep 70-236 TS: Configuring Exchange Server 2007	TP70236_eng	0
TestPrep 70-270 Installing, Configuring, and Administering Microsoft Windows XP Professional	TP70270_eng	0
TestPrep 70-271 Supporting Users and Troubleshooting a Microsoft Windows XP Operating System	TP70271_eng	0
TestPrep 70-272 Supporting Users and Troubleshooting Desktop Applications on a Microsoft Windows XP Operating System	TP70272_eng	0
TestPrep 70-284 Implementing and Managing Microsoft Exchange Server 2003	TP70284_eng	0

	Course Code	Duration
TestPrep 70-285 Designing a Microsoft Exchange Server 2003 Organization	TP70285_eng	0
TestPrep 70-290 Managing and Maintaining a Microsoft Windows Server 2003 Environment	TP70290_eng	0
TestPrep 70-291 Implementing, Managing, and Maintaining a Microsoft Windows Server 2003 Network Infrastructure	TP70291_eng	0
TestPrep 70-293 Planning and Maintaining a Microsoft Windows Server 2003 Network Infrastructure	TP70293_eng	0
TestPrep 70-294 Planning, Implementing, and Maintaining a Microsoft Windows Server 2003 Active Directory Infrastructure	TP70294_eng	0
TestPrep 70-297 Designing a Microsoft Windows Server 2003 Active Directory and Network Infrastructure	TP70297_eng	0
TestPrep 70-298 Designing Security for a Microsoft Windows Server 2003 Network	TP70298_eng	0
TestPrep 70-299 Implementing and Administering Security in a Microsoft Windows Server 2003 Network	TP70299_eng	0
TestPrep 70-350 Implementing Microsoft Internet Security and Acceleration (ISA) Server 2004	TP70350_eng	0
TestPrep 70-620 TS: Configuring Windows Vista Client	TP70620_eng	0
TestPrep 70-621 PRO: Upgrading your MCDST Certification to MCITP Enterprise Support	TP70621_eng	0
TestPrep 70-622 PRO: Supporting and Troubleshooting Applications on a Microsoft Windows Vista Client for Enterprise Support Technicians	TP70622_eng	0
TestPrep 70-624 TS: Deploying and Maintaining Windows Vista Client and 2007 Microsoft Office System Desktops	TP70624_eng	0
TestPrep 70-630 TS: Configuring Microsoft Office SharePoint Server 2007	TP70630_eng	0
TestPrep 70-631 TS: Configuring Microsoft Windows SharePoint Services 3.0	TP70631_eng	0
TestPrep 70-632 TS: Microsoft Office Project 2007, Managing Projects	TP70632_eng	0
TestPrep 70-640 TS: Windows Server 2008 Active Directory, Configuring	TP70640_eng	0
TestPrep 70-642 TS: Windows Server 2008 Network Infrastructure, Configuring	TP70642_eng	0
TestPrep 70-643 TS: Windows Server 2008 Applications Infrastructure, Configuring	TP70643_eng	0
TestPrep 70-646 PRO: Windows Server 2008, Server Administrator	TP70646_eng	0
TestPrep 70-647 PRO: Windows Server 2008, Enterprise Administrator	TP70647_eng	0
TestPrep SK0-002 Server+ 2005	TPSK0002_eng	0
TestPrep XK0-002 Linux+	TPXK0002_eng	0
Series: UNIX		
Administering UNIX Network Services	211845_eng	180
Customizing the UNIX User Environment	80536_eng	240
Deploying and Initializing UNIX Systems	107822_eng	160
Introduction to UNIX	78920_eng	120
Managing UNIX Clients	211844_eng	80
Managing UNIX Software and System Services	113993_eng	80
Networking and UNIX Name Resolution	107849_eng	140
Securing UNIX Systems	107848_eng	200
Text Editing and Printing in UNIX	80535_eng	160
UNIX Shell Scripting Basics	83855_eng	180

	Course Code	Duration
UNIX Shell Scripting Tools	110852_eng	180
UNIX System Architecture	78924_eng	240
UNIX Systems Management	211846_eng	180
UNIX User and Data Management	107814_eng	160
Working with UNIX Files and Directories	80533_eng	260
Working with UNIX Programs	80534_eng	180
Writing UNIX Shell Programs	83877_eng	220
Series: VMware		
VMware Datacenter Overview	vi_vmwo_a04_it_enus	120
VMware Desktop Overview	vi_vmwo_a02_it_enus	150
Series: Windows SharePoint Services 3.0		
Administer Windows SharePoint Services 3.0	253377_eng	180
Advanced Customization in Windows SharePoint Services 3.0	253390_eng	120
Configure Network Infrastructure for Windows SharePoint Services 3.0	253356_eng	140
Configure Security for Windows SharePoint Services 3.0	253366_eng	160
Deploying Windows SharePoint Services 3.0	253345_eng	160
Monitor Windows SharePoint Services 3.0	253399_eng	120
Curriculum: Software Development		
Series: Generic Languages		
ANSI C Programming: Data Representation	116654_eng	200
ANSI C Programming: Expressions	116697_eng	215
ANSI C Programming: Flow Control	116731_eng	160
ANSI C Programming: Functions	116670_eng	320
ANSI C Programming: Introducing C	116604_eng	240
ANSI C Programming: Pointers	116826_eng	165
ANSI C Programming: Processing Records	116781_eng	240
ANSI C Programming: Text Processing	116752_eng	240
ANSI C Programming: The Standard Library and Preprocessor	116840_eng	200
C++ Programming: Classes and Data Abstraction	116672_eng	240
C++ Programming: Files and Streams	116675_eng	160
C++ Programming: Manipulating Objects	116673_eng	200
C++ Programming: Overloading	116674_eng	220
C++ Programming: Programming Techniques	116676_eng	180
C++ Programming: Structured Programming	116671_eng	220
Perl Language Fundamentals	235060_eng	190
Starting to Program with Perl	235075_eng	180
TestPrep Final Exam: ANSI C Programming	FE0016_eng	0
TestPrep Final Exam: C++ programming	FE0015_eng	0

	Course Code	Duration
Series: IBM Websphere		
Java Development with Rational Application Developer	228134_eng	205
Packaging and Deployment in Rational Application Developer	228139_eng	90
Rational Application Developer Workbench	228133_eng	165
Running Applications in Rational Application Developer	228137_eng	165
Testing and Debugging in Rational Application Developer	228138_eng	175
Web Development with Rational Application Developer	228136_eng	170
Series: Java 2 Programming		
Basic GUI Development in Java	212093_eng	140
CORBA and the Java IDL	66713_eng	330
Creating Classes in Java	212089_eng	120
Developing EJBs	73423_eng	220
Developing JSPs	73491_eng	140
Developing Servlets	73468_eng	280
Exception Handling and Assertions	212091_eng	100
Getting Started with Java	212087_eng	170
J2EE Architecture	66577_eng	260
J2SE 5.0 Language Features	220575_eng	185
Java 2 Security Features	73543_eng	180
Java Applets	212373_eng	100
Java Database Connectivity	66651_eng	320
Java Programming with J2SE 5: Basic GUI Development in Java	220922_eng	145
Java Programming with J2SE 5: Creating Classes in Java	220917_eng	175
Java Programming with J2SE 5: Exception Handling and Assertions	220920_eng	130
Java Programming with J2SE 5: Generics and Annotations	222163_eng	180
Java Programming with J2SE 5: Getting Started with Java	220915_eng	120
Java Programming with J2SE 5: Java Applets	220923_eng	115
Java Programming with J2SE 5: Java I/O	222157_eng	105
Java Programming with J2SE 5: Java Utilities	220921_eng	220
Java Programming with J2SE 5: Operators and Flow Control in Java	220916_eng	135
Java Programming with J2SE 5: Reference Types and Threading	220919_eng	140
Java Programming with J2SE 5: Working with Classes in Java	220918_eng	155
Java Programming with Java SE 6.0: Basic GUI Development in Java	252353_eng	120
Java Programming with Java SE 6.0: Creating Classes in Java	252346_eng	175
Java Programming with Java SE 6.0: Exception Handling and Assertions	252350_eng	130
Java Programming with Java SE 6.0: Generics and Annotations	252348_eng	180
Java Programming with Java SE 6.0: Getting Started with Java	252344_eng	120
Java Programming with Java SE 6.0: Java Applets	252354_eng	100
Java Programming with Java SE 6.0: Java I/O	252352_eng	100

	Course Code	Duration
Java Programming with Java SE 6.0: Java Utilities	252351_eng	200
Java Programming with Java SE 6.0: Operators and Flow Control in Java	252345_eng	135
Java Programming with Java SE 6.0: Reference Types and Threading	252349_eng	140
Java Programming with Java SE 6.0: Working with Classes in Java	252347_eng	155
Java technologies for web services	110732_eng	160
Java Utilities	212092_eng	190
Java web service clients	116824_eng	100
Library and Class Changes in J2SE 5.0	220596_eng	220
Operators and Flow Control in Java	212088_eng	110
Packaging and Deploying J2EE Applications	73529_eng	100
Persistence and Transactional Issues Affecting EJBs	73445_eng	160
Reference Types and Threading	212202_eng	140
RMI and the Java Message Service	66663_eng	310
Using Metadata in J2SE 5.0	220592_eng	120
Web service technologies	83795_eng	180
Working with Classes in Java	212090_eng	160
Series: Java Web Development		
The J2EE Connector Architecture	210367_eng	120
Series: Java Web Services		
Java technologies for web services	110732_eng	160
Java web service clients	116824_eng	100
Web service technologies	83795_eng	180
Series: Lotus Domino R6 Application Development		
Application Design Enhancements	85367_eng	160
Application Implementation	85388_eng	40
Programming Enhancements	85387_eng	110
Series: Microsoft .NET Software Development Tools		
.NET Remoting	116782_eng	240
.NET Remoting in C#	130092_eng	240
.NET Solution Vision and Requirements	108317_eng	240
Activities, Rules, and Conditions in WF with Visual Basic 2008	sd_mwvb_a02_it_enus	120
Adding Professional Features to an ASP.NET User Interface	117893_eng	160
Adding Services and Components in C#	130038_eng	120
Adding Services and Components in VB.NET	109638_eng	140
ADO.NET 2.0, Data Binding, and ASP.NET 2.0 with C#	239191_eng	140
ADO.NET 2.0, Data Binding, and ASP.NET 2.0 with Visual Basic	235805_eng	140
ADO.NET Connections and Commands with C#	129900_eng	220
ADO.NET Connections and Commands with VB.NET	73686_eng	260
Advanced ADO.NET Programming with C#	129902_eng	200

	Course Code	Duration
Advanced ADO.NET Programming with VB.NET	73689_eng	265
Advanced ASP.NET Topics	117772_eng	220
Advanced Language Features of Microsoft VB.NET	61594_eng	320
Application Configuration and Deployment with Visual Basic 2008	sd_adwf_a05_it_enus	90
Application Deployment in .NET	79126_eng	120
Application Maintenance and Optimization in C#	109343_eng	140
Application Maintenance and Optimization in VB.NET	79995_eng	140
Application Stability and Deployment in C# .NET Applications	230987_eng	150
Application Stability and Deployment in VB.NET Applications	230798_eng	150
ASP.NET AJAX and Client-Side Scripting with Visual Basic 2008 and ASP.NET 3.5	sd_adad_a04_it_enus	90
ASP.NET User Interface Considerations	117745_eng	160
Assemblies and Configuration in .NET	84842_eng	200
Assemblies and Configuration with C# in .NET	110465_eng	200
Asynchronous Programming and Deployment with C# 2005	246611_eng	115
Asynchronous Programming and Deployment with Visual Basic 2005	244014_eng	115
Beginning C#	64554_eng	440
Building .NET 3.5 Applications with Visual Studio 2008	vs_vsfl_a02_it_enus	120
Building ADO.NET DataSets with C#	129901_eng	140
Building ADO.NET DataSets with VB.NET	73687_eng	250
Building and Using Web Services	210879_eng	95
Building ASP.NET Applications	66795_eng	375
Building Web Services and Web Service Clients in Microsoft .NET with C#	130207_eng	95
Building Web Services and Web-Service Clients with Microsoft .NET	61994_eng	160
Building XML Web Services in Microsoft .NET with C#	130206_eng	150
C# 2005: the Console Class, and Security	239190_eng	140
C# 2005: Customized Programming	241293_eng	170
C# 2005: Diagnostics and Management	241296_eng	180
C# 2005: Security	241294_eng	170
C# 2005: Serialization and I/O	241292_eng	160
C# 2005: System Types and Collections	241291_eng	170
C# 2005: Threading, Service Processing, and Application Domains	241295_eng	180
Code Access Security for C# .NET	230981_eng	220
Code Access Security for VB.NET	230656_eng	220
Configuring and Deploying Web Application with Visual Basic 2008 and ASP.NET 3.5	sd_adad_a06_it_enus	120
Controls in ASP.NET Web Forms	204940_eng	180
Creating and Consuming Server Controls with Visual Basic 2008 and ASP.NET 3.5	sd_adad_a02_it_enus	180
Creating and Using Components with ASP.NET	205543_eng	160
Creating the .NET Logical Design	108595_eng	120
Creating the .NET Physical Design	108608_eng	160
Creating User Interfaces with WPF and Visual Basic 2008	sd_mwvs_a02_it_enus	120

	Course Code	Duration
Creating WPF Applications with Visual Basic 2008	sd_mwvs_a01_it_enus	120
Creating, Hosting, and Communication in WF with Visual Basic 2008	sd_mwvb_a01_it_enus	180
Custom Controls and Asynchronous Programming with Visual Basic 2008	sd_adwf_a04_it_enus	90
Custom Controls and Security with C# 2005 and ASP.NET 2.0	241469_eng	140
Custom Controls and Security with Visual Basic 2005 and ASP.NET 2.0	237309_eng	140
Customizing and Deploying WPF Applications with Visual Basic 2008	sd_mwvs_a05_it_enus	150
Customizing Controls and Events in C#	130036_eng	140
Customizing Controls and Events in VB.NET	121217_eng	140
Data Access with ASP.NET	204943_eng	140
Data and Services Integration with Visual Basic 2008 and ASP.NET 3.5	sd_adad_a03_it_enus	150
Data Integration with C# 2005 and ASP.NET 2.0	241468_eng	160
Data Integration with Visual Basic 2005 and ASP.NET 2.0	237308_eng	160
Data Integration with Visual Basic 2008	sd_adwf_a02_it_enus	120
Data Integration, Database Environments, and XML Handling with C# 2005	246609_eng	230
Data Integration, Database Environments, and XML Handling with Visual Basic 2005	244012_eng	230
Database Environments and XML Handling with Visual Basic 2008	sd_adwf_a06_it_enus	150
Debugging, Tracing, and Monitoring ASP.NET Applications with Visual Basic 2008	sd_adad_a07_it_enus	120
Deployment of Windows-Based .NET Applications	79788_eng	370
Developing .NET Specifications, Strategies, and Conceptual Design	108579_eng	220
Developing Web Applications with Visual Basic 2008 and ASP.NET 3.5	sd_adad_a01_it_enus	180
Getting Started With ADO.NET Connections and Commands	sd_mand_a01_it_enus	120
Getting Started with DataSets using Visual Basic 2008	sd_mand_a03_it_enus	120
Getting Started with WCF	sd_adwc_a01_it_enus	150
Globalizing ASP.NET Applications with C#	205553_eng	100
Globalizing ASP.NET Applications with VB.NET	117761_eng	100
Implementing .NET Remoting and WSE in C# .NET Applications	230985_eng	110
Implementing .NET Remoting and WSE in VB.NET Applications	230767_eng	110
Implementing Authentication Security in C# .NET Applications	230983_eng	210
Implementing Authentication Security in VB.NET Applications	230706_eng	210
Implementing Cryptography in C# .NET Applications	230986_eng	255
Implementing Cryptography in VB.NET Applications	230778_eng	255
Implementing Platform Security in C# .NET Applications	230982_eng	140
Implementing Platform Security in VB.NET Applications	230668_eng	140
Implementing Security Best Practices in C# .NET Applications	230979_eng	175
Implementing Security Best Practices in VB.NET Applications	230581_eng	175
Implementing Security for SQL in C# .NET Applications	230980_eng	170
Implementing Security for SQL in VB.NET Applications	230643_eng	170
Input Validation and Error Handling in C#	130037_eng	120
Input Validation and Error Handling in VB.NET	108765_eng	120
Inside C#	65409_eng	390

	Course Code	Duration
Installation and Performance Issues for ASP.NET Applications	205557_eng	120
Integrating and Working with Unmanaged Code Using ASP.NET	205578_eng	120
Interoperability and Serviced Components	116749_eng	200
Interoperability and Serviced Components in C#	130091_eng	200
Introducing .NET 3.5 and Visual Studio 2008	vs_vsfl_a01_it_enus	60
Introducing Microsoft .NET	31679_eng	270
Introducing Security Best Practices in C# .NET Applications	230978_eng	170
Introducing Security Best Practices in VB.NET Applications	230549_eng	170
Introduction to ASP.NET	66794_eng	160
Managing ADO.NET Connections and Commands with VB 2008	sd_mand_a02_it_enus	120
Managing Disconnected Data	131252_eng	140
Moving to Visual Basic .NET	61588_eng	320
Optimization and Customization with Visual Basic 2008 and ASP.NET 3.5	sd_adad_a08_it_enus	120
Optional ASP.NET Features and Finalizing ASP.NET Applications	66796_eng	345
Planning and Starting the Deployment of a .NET Web Application	115334_eng	140
Printing, Help, Accessibility, Localization, and Globalization in C#	130039_eng	160
Printing, MDI Forms, and Usability with Visual Basic 2008	sd_adwf_a03_it_enus	180
Printing, Reporting, Help, Accessibility, Localization, and Globalization in VB.NET	109314_eng	180
Programming C# for the C++ Developer	65410_eng	450
Programming C# for the VB6 Developer	64556_eng	460
Remoting with C# 2005	254296_eng	140
Remoting with Visual Basic 2005	246187_eng	140
Responding to Clients and Errors in ASP.NET	204930_eng	100
Role-Based Security in C# .NET	230984_eng	130
Role-based Security in VB.NET	230749_eng	130
Securing and Managing a WCF Application	sd_adwc_a03_it_enus	120
Security with C#	110468_eng	340
Security with VB.NET	84854_eng	340
Serviced Components and Messaging with C# 2005	254318_eng	200
Serviced Components and Messaging with Visual Basic 2005	246189_eng	200
Styling Web Applications	205483_eng	80
Supporting User Assistance and Accessibility	205346_eng	140
Telecommuting Basics: Communication Strategies for the Remote Employee	pd_08_a02_bs_enus	60
Telecommuting Basics: Maximizing Productivity as a Remote Employee	pd_08_a01_bs_enus	60
Testing and Instrumenting C# Applications	109340_eng	300
Testing and Instrumenting VB.NET Applications	79986_eng	300
Testing and Instrumenting Web Applications in C#	132055_eng	180
Testing and Instrumenting Web Applications in VB.NET	112070_eng	180
The ADO.NET Entity Framework and LINQ	sd_mand_a07_it_enus	180
Tracking Users in ASP.NET	205556_eng	80

	Course Code	Duration
Transactions, Compensations, and Runtime Services in WF with Visual Basic 2008	sd_mwvb_a03_it_enus	150
Updating ADO.NET DataSets With Visual Basic 2008	sd_mand_a05_it_enus	120
Using Query Notifications and Synchronizing Data with Visual Basic 2008	sd_mand_a06_it_enus	120
Using Visual Studio .NET to Deploy a Web-based Application	115333_eng	160
Viewing and Navigating Data with ADO.NET DataSets using Visual Basic 2008	sd_mand_a04_it_enus	90
Visual Basic 2005, the Console Class, and Security	235803_eng	140
Visual Basic 2005: Customized Programming	236829_eng	170
Visual Basic 2005: Diagnostics and Management	236870_eng	180
Visual Basic 2005: Security	236843_eng	170
Visual Basic 2005: Serialization and I/O	236815_eng	160
Visual Basic 2005: System Types and Collections	236802_eng	170
Visual Basic 2005: Threading, Service Processing, and Application Domains	236856_eng	180
Visual Basic: Customized Programming	sd_adfv_a03_it_enus	120
Visual Basic: Diagnostics and Management	sd_adfv_a06_it_enus	120
Visual Basic: Security	sd_adfv_a04_it_enus	120
Visual Basic: Serialization and I/O	sd_adfv_a02_it_enus	90
Visual Basic: System Types and Collections	sd_adfv_a01_it_enus	120
Visual Basic: Threading, Service Processing, and Application Domains	sd_adfv_a05_it_enus	120
Visual Studio 2005 and the .NET Framework 2.0	243229_eng	170
Visual Studio 2005 with C#	239189_eng	200
Visual Studio 2005 with Visual Basic	235804_eng	180
WCF Contracts, Behaviors, and Data Management	sd_adwc_a02_it_enus	150
Web Application Maintenance in C#	132057_eng	200
Web Application Maintenance in VB.NET	112219_eng	200
Web Application Tracing and Debugging in C#	132056_eng	220
Web Application Tracing and Debugging in VB.NET	112074_eng	220
Web Services with C# 2005	254285_eng	160
Web Services with Visual Basic 2005	246186_eng	160
Web-application Deployment, Optimization, and Customization with C# 2005 and ASP.NET 2.0	241470_eng	220
Web-application Deployment, Optimization, and Customization with Visual Basic 2005 and ASP.NET 2.0	237310_eng	220
Web-form Creation with C# 2005 and ASP.NET 2.0	241467_eng	240
Web-form Creation with Visual Basic 2005 and ASP.NET 2.0	237307_eng	240
Windows Forms and ASP.NET	61599_eng	270
Windows Forms and Controls in C#	130035_eng	220
Windows Forms and Controls in VB.NET	108764_eng	200
Windows Forms Controls and Usability with C# 2005	246610_eng	150
Windows Forms Controls and Usability with Visual Basic 2005	244013_eng	150
Windows Forms Creation and Configuration with C# 2005	246608_eng	165

	Course Code	Duration
Windows Forms Creation and Configuration with Visual Basic 2005	244011_eng	165
Windows Forms Creation with Visual Basic 2008	sd_adwf_a01_it_enus	150
Windows Services in C#	130090_eng	120
Windows Services in VB.NET	116720_eng	120
Working with ASP.NET	204929_eng	120
WPF Content Creation and Management with Visual Basic 2008	sd_mwvs_a03_it_enus	150
WPF Databinding with Visual Basic 2008	sd_mwvs_a04_it_enus	120
WSE Implementation with C# 2005	254306_eng	160
WSE Implementation with Visual Basic 2005	246188_eng	160
XML and Mobile Web Applications with C# 2005 and ASP.NET 2.0	241496_eng	160
XML and Mobile Web Applications with Visual Basic 2005 and ASP.NET 2.0	237311_eng	160
XML and Mobile Web Applications with Visual Basic 2008 and ASP.NET 3.5	sd_adad_a05_it_enus	120
XML Data Access in C#	130093_eng	180
XML Data Access in VB.NET	116805_eng	180
XML Web Services and Microsoft.NET	61990_eng	190
Series: Scripting and Web Languages		
JavaScript Language Basics	sl_jasc_a01_it_enus	120
JavaScript: Advanced Browser Scripting and DHTML	sl_jasc_a05_it_enus	150
JavaScript: Browser Scripting Fundamentals	sl_jasc_a04_it_enus	90
JavaScript: Functions and Regular Expressions	sl_jasc_a03_it_enus	120
JavaScript: Objects and Object-oriented Programming	sl_jasc_a02_it_enus	150
Series: Software Development Principles		
Developing an Application Using User-Centered Design	231423_eng	155
General Coding Best Practices	219736_eng	215
Introducing User-Centered Design	231413_eng	120
Maintaining Quality Code	219763_eng	110
Object-oriented Coding Best Practices	219750_eng	140
Practical Examples of User-Centered Design	231444_eng	60
Programming Techniques and Strategies	219722_eng	125
The Iterative Process in User-Centered Design	231434_eng	135
Series: Software Programming Fundamentals		
Designing Programs	78995_eng	190
Getting Started with Programming	78978_eng	180
Object-Oriented Analysis and Design with UML: Analyzing the System	115475_eng	300
Object-Oriented Analysis and Design with UML: Design and Implementation Issues	115478_eng	160
Object-Oriented Analysis and Design with UML: Designing the System	115477_eng	180
Object-Oriented Analysis and Design with UML: Exploring System Behavior	115473_eng	120
Object-Oriented Analysis and Design with UML: Finding Classes	115474_eng	220
Object-Oriented Analysis and Design with UML: Fundamentals	115472_eng	160

	Course Code	Duration
Object-Oriented Analysis and Design with UML: System and Object Behavior	115476_eng	240
Series: Software Testing Foundations		
Black-Box Software Testing Techniques	sd_sftf_a04_it_enus	90
Configuration Management, Risks, and Incidents in Software Testing	sd_sftf_a07_it_enus	60
Fundamentals of Software Testing	sd_sftf_a01_it_enus	150
Software Test Management	sd_sftf_a06_it_enus	120
Static Techniques and Test Design in Software Testing	sd_sftf_a03_it_enus	90
Testing Throughout the Software Life Cycle	sd_sftf_a02_it_enus	120
Tool Support in Software Testing	sd_sftf_a08_it_enus	90
White-Box Software Testing Techniques	sd_sftf_a05_it_enus	60
Series: Test Preps		
TestPrep 70-503 VB - TS: Microsoft .NET Framework 3.5, Windows Communication Foundation	sd_adwc_a01_tp_enus	150
TestPrep 70-526 C# - TS: Microsoft .NET Framework 2.0 - Windows-Based Client Development	TP70526CS_eng	0
TestPrep 70-526 VB - TS: Microsoft .NET Framework 2.0 - Windows-Based Client Development	TP70526VB_eng	0
TestPrep 70-528 C# - TS: Microsoft .NET Framework 2.0 - Web-Based Client Development	TP70528CS_eng	0
TestPrep 70-528 VB - TS: Microsoft .NET Framework 2.0 - Web-Based Client Development	TP70528VB_eng	0
TestPrep 70-529 C# - TS: Microsoft .NET Framework 2.0 - Distributed Application Development	TP70529CS_eng	0
TestPrep 70-529 VB - TS: Microsoft .NET Framework 2.0 - Distributed Application Development	TP70529VB_eng	0
TestPrep 70-536 C# - TS: Microsoft .NET Framework - Application Development Foundation	TP70536CS_eng	0
TestPrep 70-536 VB - TS: Microsoft .NET Framework - Application Development Foundation	TP70536VB_eng	0
TestPrep 70-561 VB - TS: Microsoft .NET Framework 3.5, ADO.NET Application Development	sd_mand_a01_tp_enus	0
TestPrep 70-562 VB - TS: Microsoft .NET Framework 3.5, ASP.NET Application Development	sd_adad_a01_tp_enus	180
TestPrep CX-310-055 Sun Certified Programmer for the Java 2 Platform 5.0	TP310055_eng	0
TestPrep CX-310-065 Sun Certified Programmer for the Java 2 Platform, Standard Edition 6.0	TP310065_eng	0
Series: VMware		
Virtualization with VMware: An Overview	vi_vmwo_a01_it_enus	120
VMware Server Overview	vi_vmwo_a03_it_enus	60
Curriculum: Web Design		
Series: Adobe		
ActionScript and Multimedia in Flash CS4	at_fcsf_a05_it_enus	120
ActionScript, Sound, and Video in Flash CS3	at_fcst_a05_it_enus	120
Adding Links and Images in Dreamweaver CS4	at_dcsf_a02_it_enus	90

	Course Code	Duration
Adding Links, Images, and Flash Objects in Dreamweaver CS3	at_dcst_a02_it_enus	180
Advanced Tools in Photoshop CS	222588_eng	140
Advanced Tools in Photoshop CS3	at_pcst_a03_it_enus	150
Animation in Flash CS3	at_fcst_a04_it_enus	90
Animation in Flash CS4	at_fcsf_a04_it_enus	150
Cascading Style Sheets in Dreamweaver CS3	at_dcst_a06_it_enus	120
Cascading Style Sheets in Dreamweaver CS4	at_dcsf_a06_it_enus	150
Coloring Objects and Using Brushes in Illustrator CS3	at_icst_a02_it_enus	150
Creating Interactive Web Pages in Dreamweaver CS3	at_dcst_a05_it_enus	120
Creating Interactive Web Pages in Dreamweaver CS4	at_dcsf_a05_it_enus	150
Creating Navigation and Publishing Movies in Flash CS3	at_fcst_a07_it_enus	90
Creating Navigation and Publishing Movies in Flash CS4	at_fcsf_a07_it_enus	90
Data Classification and Collection in Six Sigma	oper_07_a03_bs_enus	90
Drawing and Working with Images in Flash CS4	at_fcsf_a02_it_enus	150
Drawing and Working with Symbols in Flash CS3	at_fcst_a02_it_enus	150
Dreamweaver CS3 Site Maintenance and Advanced Concepts	at_dcst_a07_it_enus	90
Dreamweaver CS4 Site Maintenance and Advanced Concepts	at_dcsf_a07_it_enus	120
Exporting and Printing Artwork in Illustrator CS3	at_icst_a06_it_enus	150
Getting Started with Illustrator 9.0	37606_eng	120
Getting Started with Illustrator CS3	at_icst_a01_it_enus	180
Importing and Tracing Images, and Applying Effects in Illustrator CS3	at_icst_a05_it_enus	150
Introduction to Adobe Flash CS4 Professional	at_fcsf_a01_it_enus	120
Introduction to the Features of Flash CS3	at_fcst_a01_it_enus	120
Manipulating Objects in Illustrator CS3	at_icst_a03_it_enus	150
Measuring Process Capability and Performance in Six Sigma	oper_07_a06_bs_enus	120
Modeling and Analyzing Processes in Six Sigma	oper_07_a01_bs_enus	120
Photoshop CS Basics	222499_eng	200
Photoshop CS3 Animation and Automation	at_pcst_a04_it_enus	90
Photoshop CS3 Basics	at_pcst_a01_it_enus	180
Preparing and Drawing Objects in Illustrator CS	222221_eng	195
Probability Distributions and Measurement Systems Analysis in Six Sigma	oper_07_a05_bs_enus	120
Reusing Content in Dreamweaver CS3	at_dcst_a04_it_enus	90
Reusing Content in Dreamweaver CS4	at_dcsf_a04_it_enus	120
Selections and Layers in Photoshop CS	222585_eng	160
Selections and Layers in Photoshop CS3	at_pcst_a02_it_enus	120
Setting up a Site and Adding Content in Dreamweaver CS3	at_dcst_a01_it_enus	150
Setting up a Site and Adding Content in Dreamweaver CS4	at_dcsf_a01_it_enus	150
Special Effects, Layers, and Styles in Illustrator CS	222244_eng	200
Statistics and Probability in Six Sigma	oper_07_a02_bs_enus	120
Summarizing and Presenting Data in Six Sigma	oper_07_a04_bs_enus	90

	Course Code	Duration
Tables, Accessibility, and Standards in Dreamweaver CS3	at_dcst_a03_it_enus	120
Tables, Accessibility, and Standards in Dreamweaver CS4	at_dcsf_a03_it_enus	90
Up and Running with Illustrator 9.0	39040_eng	120
Using Flash CS4 Libraries, Text, and Components	at_fcsf_a03_it_enus	180
Using Text and Components in Flash CS3	at_fcst_a03_it_enus	120
Using Type and Fills and Importing Artwork in Illustrator CS	222233_eng	260
Using Type and Symbols in Illustrator CS3	at_icst_a04_it_enus	150
Workflow and Adobe Integration in Flash CS4	at_fcsf_a06_it_enus	120
Workflow and Program Integration in Flash CS3	at_fcst_a06_it_enus	90
Series: Designing and Hosting a Web Site		
Internet Site Development	wd_dshw_a02_it_enus	120
Series: Macromedia		
ActionScript, Sound, and Video in Flash 8	234942_eng	110
Adding Links, Images, and Flash Objects in Dreamweaver 8	237337_eng	185
Animation in Flash 8	234941_eng	105
Animation, Sound, and Video in Flash MX 2004 Movies	222263_eng	175
Basic Concepts of FreeHand 10	69361_eng	220
Creating Interactive Web Pages in Dreamweaver 8	237340_eng	180
Documents in FreeHand 10	69440_eng	60
Getting Started with FreeHand 10	39596_eng	120
Introduction to ActionScript in Flash MX 2004	222264_eng	170
Introduction to the features of Flash 8	234939_eng	220
Moving on with FreeHand 10	39822_eng	120
Navigation and Movie Publishing Flash MX 2004	222407_eng	150
Objects in FreeHand 10	69678_eng	140
Reusing Content in Dreamweaver 8	237339_eng	125
Setting up a Site and Adding Content in Dreamweaver 8	237336_eng	170
Site Maintenance and Advanced Concepts in Dreamweaver 8	237342_eng	140
Tables, Accessibility, and Standards in Dreamweaver 8	237338_eng	115
Up and Running with Freehand 10	39825_eng	120
Using Text and Components in Flash 8	234940_eng	120
Using Text in Flash MX 2004	222262_eng	145
Workflow, Navigation, and Publishing in Flash 8	234943_eng	185
Working with Cascading Style Sheets in Dreamweaver 8	237341_eng	155
Series: Microsoft FrontPage		
Enhancing and Managing Web Sites with FrontPage 2002	114955_eng	125
FrontPage 2002 Basics	114938_eng	240
Microsoft Office 2000 - Advanced FrontPage	112291_eng	265
Microsoft Office 2000 - Beginning FrontPage	112290_eng	265

	Course Code	Duration
Series: Scripting and Web Languages		
Advanced Schemas	215282_eng	140
DHTML and Cascading Style Sheets	110402_eng	195
Extending XML	213614_eng	150
JavaScript: Language Basics	115406_eng	300
JavaScript: Scripting	115427_eng	160
Making Content Dynamic with DHTML	109372_eng	180
Querying, Navigating, and Linking XML Data	213638_eng	90
Structuring XML with Schemas	213606_eng	85
Style Sheets and Links	70152_eng	315
Transforming and Formatting XML	213612_eng	160
XML APIs	213609_eng	100
XML Language Basics	70151_eng	240
Series: Test Preps		
TestPrep 1D0-510 CIW v5 Foundations	TP1D0510_eng	0
TestPrep 502 Macromedia Flash MX 2004 Designer	TP502_eng	0
Series: Web Authoring Tools & Languages		
Emerging Web Service Standards	218847_eng	140
Using SOAP	218848_eng	110
Using UDDI	218850_eng	110
Using WSDL	218849_eng	160
Web Services and Service-oriented Architecture	218846_eng	110
Web Services Security	218851_eng	90
Series: Web Site Design - Principles		
Advanced HTML Design Elements	31592_eng	180
Advanced Technology Concepts for Web Designers	31607_eng	260
Design Concepts for Web Sites	31587_eng	185
Internet Site Development	wd_dshw_a02_it_enus	120

Environmental Safety & Health Compliance

	Course Code	Duration
Curriculum: Environmental		
Series:		
Environmental Management Systems (EMS)	esh_env_a01_sh_enus	60
Environmental Regulations Overview	ENV0101	60
Hazardous Waste Generator (Awareness)	ENV0102	60
Spill Prevention and Control	ENV0103	60
Spill Prevention Control and Countermeasure Plan	ENV0104	30
Storm Water Pollution Prevention	ENV0105	60
Universal Waste Rule Training	ENV0106	60
Used Oil Management	ENV0107	60
Curriculum: Environmental, Safety & Health, and Transportation		
Series:		
Back Safety and Injury Prevention	esh_sah_a23_sh_enus	30
Bloodborne Pathogen Awareness	esh_sah_a22_sh_enus	30
Defensive Driving Fundamentals	esh_sah_a25_sh_enus	60
Electrical Safety	esh_sah_a16_sh_enus	30
Fall Protection (or Working at Heights)	esh_sah_a26_sh_enus	30
Fire Safety and Prevention	esh_sah_a24_sh_enus	30
Hazard Communication: An Employee's Right to Know	esh_sah_a27_sh_enus	30
Hazardous Material Handling and Storage	esh_sah_a20_sh_enus	60
Introduction to Industrial Hygiene	esh_sah_a15_sh_enus	60
Lockout/Tagout	esh_sah_a19_sh_enus	30
Machine Guarding	esh_sah_a18_sh_enus	30
PPE: Personal Protective Equipment	esh_sah_a17_sh_enus	60
Series: Environmental		
Environmental Management Systems (EMS)	esh_env_a01_sh_enus	60
Environmental Regulations Overview	ENV0101	60
Hazardous Waste Generator (Awareness)	ENV0102	60
Spill Prevention and Control	ENV0103	60
Spill Prevention Control and Countermeasure Plan	ENV0104	30
Storm Water Pollution Prevention	ENV0105	60
Universal Waste Rule Training	ENV0106	60
Used Oil Management	ENV0107	60
Series: Fundamentals		
Centrifugal Pumps--Types and Components Training	FUND0303	60
DC Circuit Theory	FUND0304	60

	Course Code	Duration
Positive Displacement Pumps	FUND0305	60
Series: Safety and Health		
Confined Space Entry - Canada	SAH0489	60
Fall Prevention Awareness - Canada	SAH0492	60
Hearing Conservation - Canada	SAH0491	60
Ladder and Scaffolding Safety - Canada	SAH0494	60
Lockout/Tagout Awareness - Canada	SAH0490	60
Respiratory Protection - Canada	SAH0493	60
Workplace Hazardous Materials Information System	SAH0488	60
Curriculum: Fundamentals		
Series:		
Centrifugal Pumps--Types and Components Training	FUND0303	60
DC Circuit Theory	FUND0304	60
Positive Displacement Pumps	FUND0305	60
Curriculum: Health, Safety and Security		
Series:		
Access to Exposure and Medical Records	SAH0401	60
Accident Investigation and Reporting	SAH0402	60
Accident Investigation and Reporting Simulation	SAH0400	30
Asbestos Awareness	SAH0403	60
Behavior-based Safety for Supervisors	SAH0405	60
Benzene Awareness	esh_sah_a14_sh_enus	60
Carcinogen Safety	SAH0407	60
Chemical Process Safety	SAH0408	60
Chlorine Safety	esh_sah_a03_sh_enus	60
Cold Stress	SAH0409	60
Compressed Gas Safety	SAH0411	60
Computer Ergonomics	SAH0412	60
Confined Space Entry	SAH0414	60
Construction Safety Orientation	SAH0415	90
Cryogenic Safety	esh_sah_a04_sh_enus	60
Decontamination (HAZWOPER)	SAH0416	60
Defensive Driving	SAH0417	60
Defensive Driving: Truck Safety	esh_sah_a12_sh_enus	180
Electrostatic Discharge Safety Training	esh_sah_a07_sh_enus	90
Emergency Response	SAH0422	60
Emergency Response and Spill Control (HAZWOPER)	SAH0423	60
Ergonomics Awareness	SAH0424	60
Fire and Explosion Hazards (H)	SAH0426	60

	Course Code	Duration
First Aid--Automated External Defibrillator	SAH0428	30
First Aid--Basic	SAH0429	60
First Aid--CPR	SAH0431	60
First Aid--Medical Emergencies	SAH0432	60
Food Safety and Handling	esh_sah_a05_sh_enus	60
Forklift Safety	SAH0433	60
Hand and Power Tool Safety	SAH0434	60
Hazard Communication (HAZWOPER)	SAH0436	60
Hazardous Material Management	SAH0109	60
Hearing Conservation	SAH0438	60
Heat and Cold Exposure Management (HAZWOPER)	SAH0439	60
Heat Stress	SAH0441	60
Hot Work Permits	SAH0108	30
Hydrogen Sulfide	SAH0442	30
Indoor Hoisting and Rigging	SAH0443	60
Industrial Ergonomics	SAH0444	60
Introduction to Industrial Hygiene	esh_sah_a15_sh_enus	60
Job Hazard Analysis	SAH0445	60
Laboratory Safety	SAH0446	60
Ladder and Scaffolding Safety	SAH0447	60
Ladder Safety	SAH0448	60
Laser Safety Training	SAH0449	60
Lead and Cadmium	esh_sah_a02_sh_enus	60
Lead Awareness	SAH0451	60
Liquefied Petroleum Gas (LPG) Safety	SAH0453	60
Lockout/Tagout for Authorized Persons	esh_sah_a08_sh_enus	90
Material Safety Data Sheets	SAH0456	60
Mold Awareness	esh_sah_a01_sh_enus	60
NFPA 1600 Business Continuity Programs	esh_sec_a02_sh_enus	60
NFPA 1600 Disaster/Emergency Management	esh_sec_a01_sh_enus	60
NFPA 70E Electrical Safety in the Workplace	esh_sah_a06_sh_enus	120
Non-Ionizing Radiation Safety	esh_sah_a09_sh_enus	60
Office Ergonomics	SAH0457	60
Office Safety	SAH0458	60
OSHA 300 Recordkeeping	SAH0459	90
Pandemic Flu Awareness	esh_sah_a10_sh_enus	60
Personal Protective Equipment: Body Protection	SAH0465	60
Personal Protective Equipment: Head Protection	SAH0469	60
Portable Fire Extinguishers	SAH0462	60
Powered Industrial Truck Safety	SAH0463	60

	Course Code	Duration
PPE/Respiratory Protection (HAZWOPER)	SAH0464	60
PPE: Eye and Face Protection	SAH0466	60
PPE: Foot and Leg Protection	SAH0467	30
PPE: Hand Protection	SAH0468	30
Radiation Safety	SAH0471	60
Regulatory Information	SAH0472	60
Regulatory Overview (HAZWOPER)	SAH0473	60
Respiratory Protection	SAH0474	60
Safe Work Practices	SAH0475	90
Signs and Tags	SAH0476	30
Site Control (HAZWOPER)	SAH0477	60
Site Safety and Health Plan Procedures (HAZWOPER)	SAH0478	60
Slips, Trips, and Falls	SAH0479	60
Sprains and Strains	esh_sah_a11_sh_enus	60
Toxicology (HAZWOPER)	SAH0482	60
Trenching and Excavation Safety	SAH0483	60
Tuberculosis: Prevention and Control	SAH0484	60
Welding, Cutting, and Brazing	SAH0485	60
Workplace Hazardous Materials Information System	SAH0488	60
Workplace Safety Orientation	SAH0486	60
Workplace Security Awareness	SAH0487	60
Curriculum: Safety and Health		
Series:		
Confined Space Entry - Canada	SAH0489	60
Fall Prevention Awareness - Canada	SAH0492	60
Hearing Conservation - Canada	SAH0491	60
Ladder and Scaffolding Safety - Canada	SAH0494	60
Lockout/Tagout Awareness - Canada	SAH0490	60
Respiratory Protection - Canada	SAH0493	60
Workplace Hazardous Materials Information System	SAH0488	60

Legal Compliance

	Course Code	Duration
Curriculum: Federal Government Legal Compliance		
Series:		
Accessibility and Section 508 Awareness	fgov_01_a05_bs_enus	60
Federal Budgeting Process	fgov_01_a08_bs_enus	60
Federal Enterprise Architecture	fgov_01_a07_bs_enus	60
Government Ethics	fgov_01_a09_bs_enus	60
Human Resources Flexibilities	fgov_01_a11_lc_enus	90
Information Security Awareness	fgov_01_a12_lc_enus	60
IT Security Awareness	fgov_01_a02_bs_enus	60
Privacy Awareness	fgov_01_a13_lc_enus	60
Proper Use of Government Charge Cards	fgov_01_a10_bs_enus	60
Sexual Harassment Prevention for Federal Employees	fgov_01_a04_bs_enus	60
The No FEAR Act	fgov_01_a01_bs_enus	60
The US Constitution	fgov_01_a03_bs_enus	60
Workplace Safety	fgov_01_a06_bs_enus	60
Curriculum: Harassment Series		
Series:		
Dealing with Sexual Harassment Simulation	LCO0200	30
Employee Sexual Harassment Awareness	lch_01_a01_lc_enus	60
Harassment in the Workplace	lch_01_a03_lc_enus	60
Interviewing and Hiring Practices Simulation	LCO0110	30
Managing Sexual Harassment Problems Simulation	LCO020S	30
Managing Workplace Harassment Complaints Simulation	LCO020T	30
Supervisor and Manager Sexual Harassment Awareness	lch_01_a02_lc_enus	150
Supervisor and Manager Sexual Harassment Awareness – Multi-State Edition	lch_01_a04_lc_enus	150
Curriculum: HIPAA Series		
Series:		
HIPAA Privacy Rules	LCO0301	60
HIPAA: Electronic Health Data Transactions	HR0191	90
HIPAA: Evaluating the Impact of the Privacy Rule	HR0192	120
HIPAA: Implementing Privacy Rules	HR0193	90
HIPAA: Securing Protected Health Information	HR0194	120
Curriculum: HR Series		
Series:		
Anti-Money Laundering	lchr_01_a05_lc_enus	60

	Course Code	Duration
Antitrust--Overview	LCO0101	60
Antitrust--Talking with the Competition	LCO0102	60
Antitrust-Trade Associations	LCO0103	60
Attorney-Client Privilege	LCO0113	60
Code of Conduct (Customizable)	lchr_01_a13_lc_enus	120
Code of Conduct Awareness	lchr_01_a01_lc_enus	60
Conflict of Interest Simulation	LCO010S	30
Conflicts of Interest in the Workplace	lchr_01_a07_lc_enus	60
Documenting Discipline	HR0162	150
Doing Business on the Internet	LCO0114	90
Doing Business with the Government	LCO0115	90
E-mail and Internet Use	LCO0106	60
Equal Employment Opportunity and Discriminatory Practices in Hiring	lchr_01_a09_lc_enus	60
Ethical Decision Making Simulation	LCO0100	30
Export Controls	lchr_01_a06_lc_enus	60
Fair Labor Standards Act (FLSA)	LCO0116	90
FMLA Leave and More: An Overview of Legally Protected Leave	lchr_01_a12_lc_enus	60
Foreign Corrupt Practices Act	LCO0108	60
I-9 Compliance: Verifying Employment Eligibility of US and Non-US Citizens	lchr_01_a20_lc_enus	60
Illegal Insider Trading Simulation	LCO011S	30
Independent Contractors and Temporary Employees	LCO0121	90
Insider Trading	LCO0117	90
Integrity in the Workplace	lchr_01_a16_lc_enus	60
Intellectual Property Overview	LCO0109	90
Interviewing and Hiring Practices	LCO0118	60
Interviewing and Hiring Practices Simulation	LCO0110	30
Preventing Fraud and Abuse	lchr_01_a17_lc_enus	60
Privacy and Information Security	lchr_01_a10_lc_enus	60
Procurement Integrity	lchr_01_a11_lc_enus	60
Promoting a Substance-free Workplace	lchr_01_a14_lc_enus	60
Record Retention	LCO0119	60
Rightful Employment Termination	lchr_01_a08_lc_enus	90
Sarbanes-Oxley: What You Need to Know	lchr_01_a19_lc_enus	60
Sarbanes-Oxley: Whistleblower Protection	HR0172	90
The Sarbanes-Oxley Act of 2002	LCO0122	60
Trade Secrets	LCO0111	120
Union Awareness	LCO0123	120
Workplace Diversity Awareness	lchr_01_a03_lc_enus	60
Workplace Diversity Awareness Simulation	LCHR001A	30
Workplace Ethics	lchr_01_a02_lc_enus	60

	Course Code	Duration
Workplace Violence	lchr_01_a04_lc_enus	90
Curriculum: New Releases - Legal Compliance		
Series:		
I-9 Compliance: Verifying Employment Eligibility of US and Non-US Citizens	lchr_01_a20_lc_enus	60
Preventing Fraud and Abuse	lchr_01_a17_lc_enus	60
Sarbanes-Oxley: What You Need to Know	lchr_01_a19_lc_enus	60

SUN Microsystems

	Course Code	Duration
Curriculum: Java Courseware		
Series: Advanced Business Component Development with Enterprise JavaBeans Technology		
Enterprise Java Beans Technology: Implementing Messaging and Interceptor Classes (WJ-3513-EE5)	_sun_wj_3513_ee5	240
Enterprise Java Beans™ Technology: Implementing Session Beans and Java™ Persistence (WJ-3512-EE5)	_sun_wj_3512_ee5	660
Enterprise Java(TM) Beans Technology: Introduction (WJ-3511-EE5)	_sun_wj_3511_ee5	120
JavaBeans™ Technology: Using the EJB™ Container Services Optimally (WJ-3514-EE5)	_sun_wj_3514_ee5	420
Series: Developing Applications for the J2EE Platform		
Developing Components for Java EE Platform	_sun_wj_3102_ee5	480
Getting Starting with the Java(TM) Persistence API (WJ-2291)	_sun_wj_2291	240
Implementing Java EE Web Services and Security (WJ-3104-EE5)	_sun_wj_3104_ee5	240
Implementing Persistence, Transactions and Messaging in a Java™ EE Application (WJ-3103-EE5)	_sun_wj_3103_ee5	360
Introduction to the Java™ EE Platform (WJ-3101-EE5)	_sun_wj_3101_ee5	300
Java(TM) EE 5 Platform and Enterprise JavaBeans 3.0 - An Expert-to-Engineer Session (WJT-DTJ-1000)	_sun_wjt_dtj_1000	420
Series: Developing Applications for the Java SE Platform		
Java SE Application Development: Introduction	_sun_wj_2851_se6	180
Java(TM) SE Application Development: Designing a Graphical User Interface (WJ-2852-SE6)	_sun_wj_2852_se6	240
Java(TM) SE Application Development: Implementing Multi-Tier Design (WJ-2853-SE6)	_sun_wj_2853_se6	180
Series: Fundamentals of the Java Programming Language (J2SE)		
Implementing Basic Constructs in the Java Programming Language	_sun_wj_1102_se6	180
Implementing Object-Oriented Concepts in the Java Programming Language	_sun_wj_1103_se6	180
Introduction to the Java Programming Language	_sun_wj_1101_se6	300
J2SE Internals and Troubleshooting (WJO-3250)	_sun_wjo_3250_180	60
New Features in the Java SE 6 Platform (WJO-1001)	_sun_wjo_1001	300
Series: Java Practice Exams		
ePractice Exam for the Sun Certified Developer for Java Web Services (WGS-PREX-J220C)	_sun_wgs_prex_j220c	60
ePractice exam for the Sun Certified Web Component Developer for the Java Platform, EE 5 (WGS-PREX-J083C)	_sun_wgs_prex_j083c_v2	120
Sun Certified Associate for the Java Platform, Standard Edition, Exam Version 1.0 (WGS-PREX-J019C)	_sun_wgs_prex_j019c	60
Sun Certified Programmer for the Java 2 Platform Standard Edition 5.0 (WGS-PREX-J055C)	_sun_wgs_prex_j055c	60
Sun Certified Programmer for the Java Platform, Standard Edition 6 (WGS-PREX-J065C)	_sun_wgs_prex_j065c	

	Course Code	Duration
WGS-PREX-J091C: ePractice for the Sun Certified Business Component Developer for the Java Platform, Enterprise Edition 5	_sun_wgs_prex_j091c	60
Series: Java Programming Language		
Getting Started with the Java Technology	_sun_wj_2751_se6	120
Java Programming Language: Applying Exceptions, Collections Framework and Input/Output Classes (WJ-2753-SE6)	_sun_wj_2753_se6	300
Java Programming Language: Understanding the Building Blocks	_sun_wj_2752_se6	240
Java(TM) Programming Language: Applying Threading and Networking Concepts (WJ-2755-SE6)	_sun_wj_2755_se6	120
Java™ Programming Language: Designing Graphical User Interfaces (WJ-2754-SE6)	_sun_wj_2754_se6	240
Series: Web Component Development with Servlet and JSP Technologies		
Developing Web Applications Combining Struts and Advanced Java Servlet Technologies (WJ-3142-EE5)	_sun_wj_3142_ee5	420
Developing Web Applications Combining Struts and JSP™ Page Technologies (WJ-3143-EE5)	_sun_wj_3143_ee5	480
Developing Web Applications Using Core Java Servlet Technologies (WJ-3141-EE5)	_sun_wj_3141_ee5	600
Curriculum: Solaris 10 Courseware		
Series: Advanced System Administration for the Solaris 10 Operating System		
Access Control and System Messaging Configuration (WS-2023-S10-B)	_sun_ws_2023_s10	180
Introducing Zones and ZFS (WS-2025-S10-B)	_sun_ws_2025_s10	180
Manage Storage Volumes (WS-2022-S10-B)	_sun_ws_2022_s10	180
Naming Services Setup (WS-2024-S10-B)	_sun_ws_2024_s10	180
Network Basics (WS-2020-S10)	_sun_ws_2020_s10_v2	300
Swap Space, NFS, Automount, and Core Dump Management (WS-2021-S10)	_sun_ws_2021_s10_v2	300
Series: Network Administration for the Solaris 10 Operating System		
Configuring and Managing Network Applications (WS-3002-S10-B)	_sun_ws_3002_s10	360
Configuring the Network (WS-3001-S10-B)	_sun_ws_3001_s10	420
Configuring the Network Interface Layer (WS-3000-S10-B)	_sun_ws_3000_s10	180
Series: Solaris 10 Practice Exams		
ePractice Exam for the Sun Certified Solaris Associate (WGS-PREX-S105C)	_sun_wgs_prex_s105c	60
Practice Questions for the Sun Certified Network Administrator for Solaris 10 OS	_sun_wgs_prex_s302c	180
Sun Certified System Administrator for Solaris 10 OS Part II (WGS-PREX-S202C)	_sun_wgs_prex_s202c	120
Sun Certified System Administrator for Solaris 10 OS Part I (WGS-PREX-S200C)	_sun_wgs_prex_s200c	
Series: Solaris Advanced Installation Technologies		
Configure Jumpstart Installation Using the Solaris 10 Operating System (WS-2040-S10)	_sun_ws_2040_s10	120
Configure WAN Boot Installation Using the Solaris 10 Operating System (WS-2042-S10)	_sun_ws_2042_s10	120
Perform Flash Installation Using the Solaris 10 Operating System (WS-2041-S10)	_sun_ws_2041_s10	120
Perform Live Upgrade Using the Solaris 10 Operating System (WS-2043-S10)	_sun_ws_2043_s10	120

	Course Code	Duration
Series: Solaris Essentials Featuring the Solaris 10 Operating System		
WS-1000-S10: Using Components of the Desktop System	_sun_ws_1000_s10_b	120
WS-1001-S10: Manipulating and Managing Files and Directories	_sun_ws_1001_s10_b	180
WS-1002-S10: Searching and Process Manipulation	_sun_ws_1002_s10_b	120
WS-1003-S10: Working With the Shell	_sun_ws_1003_s10_b	180
WS-1004-S10: Archiving Files and Remote Transfer	_sun_ws_1004_s10_b	180
Series: System Administration for the Solaris 10 Operating System Part I		
Archiving and Restoring Data (WS-2007-S10-B)	_sun_ws_2007_s10	120
Installing Software Packages and Patches	_sun_ws_2002_s10	120
Managing File Systems (WS-2001-S10-B)	_sun_ws_2001_s10	120
Managing Network Printers and System Processes (WS-2006-S10-B)	_sun_ws_2006_s10	120
Performing System Boot Procedures (WS-2004-S10-B)	_sun_ws_2004_s10	120
Performing User and Security Administration (WS-2005-S10-B)	_sun_ws_2005_s10	120
Understanding Boot PROM Fundamentals (WS-2003-S10-B)	_sun_ws_2003_s10	120
Understanding the Solaris(TM) 10 Directory Hierarchy (WS-2000-S10-B)	_sun_ws_2000_s10	120